UNITED STATES DEPARTMENT OF LABOR

OFFICE OF ADMINISTRATIVE LAW JUDGES

In the Matter of:)
)
KARLENE PETITT,) Case No. 2018-AIR-00041
)
Claimant,)
)
vs.)
)
DELTA AIR INES, INC.,)
)
Respondent.)

VOLUME IV

Thursday,
March 28, 2019

Northwest Mountain Regional Office Hearing Room 5W-265 200 S. 216th Street Des Moines, WA

The above-entitled matter came on for hearing, pursuant to notice, at 9:06 o'clock a.m.

BEFORE: THE HONORABLE SCOTT R. MORRIS,
Administrative Law Judge

APPEARANCES:

On behalf of the Complainant:

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I N D E X

PROCEEDINGS: PAGE:

Thursday, March 28, 2019

746

WITNESSES: DIRECT CROSS REDIRECT RECROSS ALJ

Karlene Petitt -- 746 975 1021 1025

EXHIBITS: IDENTIFIED RECEIVED REJECTED

JOINT

(None identified, nor received.)

COMPLAINANT

(None identified, nor received.)

RESPONDENT

139 926

PROCEEDINGS

1 (9:06 o'clock a.m.) 2 JUDGE MORRIS: On the record. 3 This is the case of Karlene Petitt versus Delta Air 4 Lines, Incorporated, U.S. Department of Labor Case Number 5 2018-AIR-00041. This is day four of the proceedings. We are, at this point, if I understand correctly, 6 we're going to begin the cross-examination of the 7 8 Complainant, who has already testified on direct. Is that 9 correct? 10 MR. ROSENSTEIN: That is correct. 11 JUDGE MORRIS: All right. Since it's a new day, 12 I'm going to administer a new oath. 13 Whereupon, 14 KARLENE PETITT 15 having been first duly sworn by the Administrative Law Judge, was examined and testified as follows: 16 17 JUDGE MORRIS: Please, take your seat. 18 You may begin your cross of Ms. Petitt, counsel. 19 CROSS-EXAMINATION 20 BY MR. ROSENSTEIN: 21 Ms. Petitt, do you pride yourself on being an expert on airline safety, correct? 22 23 MR. SEHAM: Objection, form.

JUDGE MORRIS: Overruled.

24

- 1 BY MR. ROSENSTEIN:
- 2 Q And you'd agree with me that if an airline receives
- 3 credible information that a pilot may be unfit to fly, it has
- 4 a duty to investigate that further, correct?
- 5 A Okay. Standby.
- THE WITNESS: You overruled that, so shouldn't I
- 7 answer the first question, because I never did? About the
- 8 expert.
- 9 JUDGE MORRIS: Hold on.
- MR. ROSENSTEIN: I thought I heard her say yes, but
- 11 that's absolutely right.
- 12 BY MR. ROSENSTEIN:
- 13 Q You pride yourself on being an expert on airline
- 14 safety, correct?
- 15 A No, I don't believe I'm an expert.
- 16 Q Oh, okay. Would you characterize yourself as very
- 17 knowledgeable about many aspects of safety?
- 18 A I make an effort to learn as much as I possibly
- 19 can, yes.
- Q The answer is yes?
- 21 A Yes.
- 22 Q And you'd agree that if an airline receives
- credible information that a pilot may be unfit to fly, it has
- 24 a duty to investigate that further, correct?
- 25 A One would have to define "credible," but yes, if

- 1 there was a "credible," then I would agree.
- 2 Q And you'd agree with me that response should be
- 3 immediate, prompt at least, correct?
- 4 A Prompt response to investigate?
- 5 Q Yes.
- 6 A Yes.
- 7 Q Okay. You agree that nothing in this industry is
- 8 more important than safety?
- 9 A Yes.
- 10 Q You'd agree with me that if someone reported that
- 11 they think this person is unfit because of whatever reason,
- 12 then the airline would have a duty to investigate that,
- 13 correct?
- 14 A They would have a duty to investigate the
- 15 allegation under the Advisory Rule Making Committee.
- 16 Q And you'd agree that it's best to be cautious in
- 17 those situations, correct?
- 18 A It's always good to be cautious.
- 19 Q And you'd rather fly with somebody who had a runny
- 20 nose than somebody who might be upset about a divorce or
- 21 something emotional, correct?
- 22 A Actually, no. I've flown with many pilots who have
- 23 had divorce and we have many hours and you can talk them
- 24 down. But if they're out there flying sick, I don't want to
- 25 get sick, that makes the whole airplane contagious. I

- 1 actually got sick off an airplane, all three of the pilots
- 2 did the bunk about a month ago.
- 3 Q But if you had a choice between flying with
- 4 somebody who had a runny nose or somebody who you felt was
- 5 going through an emotional problem, you'd prefer to fly with
- 6 the person with a runny nose, correct?
- 7 A No.
- 9 A It would be the different -- you know, it would
- determine on the different emotion, what they were going
- 11 through. So, it's kind of subjective.
- 12 Q Didn't you tell your doctor, Dr. Greenblatt:
- "I would rather fly with someone with a runny
- nose than someone going through a
- 15 horrible divorce, as their head is not in
- the game?"
- 17 A If you have an e-mail where I said that, but I
- don't remember it. I don't remember that e-mail.
- 19 MR. ROSENSTEIN: I have to use this as a rebuttal
- 20 exhibit.
- 21 THE WITNESS: I mean if I said it to him, I said it
- 22 to him.
- MR. ROSENSTEIN: Can I use this as a rebuttal
- exhibit? It would be renumbered. I have a copy.
- JUDGE MORRIS: You'll have to -- anything you're

- 1 going to hand her, you're going to have to identify as an
- 2 exhibit.
- 3 MR. ROSENSTEIN: Yes.
- 4 MR. SEHAM: It is something that has been produced?
- 5 MR. ROSENSTEIN: It has been produced.
- 6 MR. SEHAM: Okay.
- 7 MR. ROSENSTEIN: By Complainant. So, this would be
- 8 Respondent's --
- 9 MR. SEHAM: It is something in the pre-hearing
- 10 disclosures?
- MR. ROSENSTEIN: Mr. Bisbee is checking. I was
- told it was not, but I could be wrong. I mean it was
- 13 produced, it wasn't listed as an exhibit, because it's a
- 14 rebuttal exhibit.
- MR. BISBEE: I think it's RX-15, though.
- MR. SEHAM: I'll object on that basis, that it
- 17 wasn't disclosed.
- JUDGE MORRIS: Well, there's a difference between
- 19 it not being disclosed and it not being initially identified
- as an exhibit.
- MR. ROSENSTEIN: It's RX-15.
- MR. SEHAM: Okay.
- MR. ROSENSTEIN: All right. Then take a look at
- 24 RX-15.
- JUDGE MORRIS: Fifteen or fifty?

- 1 MR. ROSENSTEIN: One-five.
- THE WITNESS: What book is that?
- MR. ROSENSTEIN: The Respondent's Exhibits books,
- 4 those are the -- you've got it.
- 5 THE WITNESS: I have RX down here, I just don't
- 6 know what volume it is. I don't see -- I don't seem to have
- 7 and RX-115 (sic). Oh, wait a minute.
- 8 MR. ROSENSTEIN: You don't seem to have a binder
- 9 that goes up to number 50?
- 10 THE WITNESS: Can you please tell me what volume
- 11 number it is, that might help?
- JUDGE MORRIS: It's four.
- MR. ROSENSTEIN: You've got it here in front of
- 14 you, that binder, yeah. It's in Volume 4.
- 15 THE WITNESS: I don't have a Volume 4 here for some
- 16 reason.
- MR. ROSENSTEIN: That's odd. Take a look.
- 18 THE WITNESS: Oh, here it is.
- MR. ROSENSTEIN: You found it?
- THE WITNESS: I did.
- 21 BY MR. ROSENSTEIN:
- 22 Q So, if you turn to the page -- sorry for the
- confusion there -- but if you turn to the page C-5-126?
- JUDGE MORRIS: All right. That's RX-15 page 002.
- THE WITNESS: Okay. Thank you. Okay.

- 1 BY MR. ROSENSTEIN:
- Q Is this an e-mail that you wrote to your physician?
- 3 A It is.
- 4 Q And what's the physician's actual full name?
- 5 A Larry Greenblatt.
- 6 Q Okay. And you call him "Dr. Larry"?
- 7 A I do.
- 8 Q Okay. And the heading on this, where it says: "Re:
- 9 Dr. Larry and Pilot Fitness Initiatives," is that something
- that you typed onto the e-mail?
- 11 A Yes.
- 12 Q Okay. And did you do that as part of this case or
- did you do that in the ordinary course?
- 14 A So, November 2015, so that would have been when I
- 15 was -- around the time they were planning to do this to me.
- 16 So, obviously, we hadn't filed the AIR-21, yet, but I
- 17 probably had been warned about the mental health, maybe, or
- it could have been an alignment with --
- 20 A I'd have to read all these e-mails to try and get
- 21 context. Do you want me to?
- Q No. Just the e-mail that I showed you. And then
- 23 if you can't answer it, then you can certainly tell me you
- can't answer the question, which is fine?
- 25 A Well, I said I wish I were there, but I don't know

- 1 where "there" is, so I don't know the context of what we were
- 2 talking about.
- 3 Q Just answer the question. If you turn to page
- 4 C-05-126, I only am asking you whether you remember when you
- 5 wrote: "Re: Dr. Larry and Pilot Fitness Initiatives." If you
- don't remember, you can just tell me you don't remember?
- 7 A This was November 2nd, 2015, what, four years ago.
- 8 So, yes, I did write that -- there is the date. But the
- 9 question I thought was, was this a part of this case?
- 10 Clearly, by that date it was before the case.
- 11 Q I revised the question to make it easier for you.
- 12 So, the question that I'm asking is, when did you write: "Re:
- 13 Dr. Larry and Pilot Fitness Initiates," if you know?
- 14 A Let's -- I --
- 15 Q If you don't know, you can tell us you don't know?
- 16 A I can clearly tell you it was November 2nd, because
- 17 I'm looking to see if there was any earlier e-mail or any
- 18 later -- or any earlier e-mails --
- 19 Q Okay. That's fine --
- 20 A -- it looks like November 2nd --
- 21 Q -- the answer is November 2nd, that's good enough
- 22 answer for me --
- 23 A -- 2015 --
- 24 Q -- thank you for answering the question. Let's
- 25 move on to another question, okay?

```
1
          Α
                Okay.
2
                Thank you. I'm going to read to you from it. It
          Q
3
     says:
4
                   "Many people from various airlines
5
                thanked me for my comments, as I'm a
6
                proponent of don't fly if you're not
7
                fit."
8
                That's true, correct?
9
                Correct.
          Α
10
                That's true, correct?
          0
11
          Α
                Correct, yes.
12
          0
                Thank you. And then you wrote:
13
                   "Think about this and Germanwings.
14
                Even if the airline had to pay that pilot
15
                to stay home for the rest of his life,
16
                what value was there in losing that
17
                plane? Not worth it. Fatigue, mental, I
18
                would rather fly with someone with a
19
                runny nose than that, someone going
20
                through a horrible divorce, as their head
21
                is not in the game."
22
                That's something you wrote in November of 2015,
23
     correct?
24
          Α
                Yes.
25
                And you meant it?
```

- 1 A At the time -- yeah, I did mean it.
- 2 You mean it now, too, correct, you would agree with
- 3 that now, wouldn't you?
- A No. Let's just say four years have passed and I've
- 5 gone through a lot, so now things have changed just a little
- 6 bit.
- 7 Q Okay.
- 8 A But this was in the context of the Germanwings
- 9 discussion, so that helped me a lot.
- 10 Q Okay. You'd agree with me that if there was a
- 11 concern about a pilot's fitness, prior to a flight, you would
- remove the pilot from the trip, correct?
- 13 A Me, personally?
- 14 Q Yeah.
- 15 A I don't have the authority to remove a pilot.
- 16 Q Hypothetically, if you did?
- 17 A If I were -- what I would do in my position as a
- 18 first officer, and the pilot was unfit, I would ask the pilot
- 19 to remove themselves, and if they didn't, I thought they were
- 20 unfit, I would contact the company, for whatever reason, and
- 21 say --
- 22 Q If you had --
- MR. SEHAM: Excuse me. May the witness finish her
- 24 answer before the next --
- 25 MR. ROSENSTEIN: She was finished.

- 1 BY MR. ROSENSTEIN:
- 2 Q If you -- you'd agree with me --
- 3 MR. SEHAM: Then I'll object.
- 4 JUDGE MORRIS: Wait.
- 5 MR. SEHAM: I'll object. If she is still uttering
- 6 words, the next question should not yet come.
- 7 MR. ROSENSTEIN: I'll be polite, but she wasn't
- 8 uttering words, she had stopped.
- 9 JUDGE MORRIS: What I would ask is just take a
- 10 pause. I know it can be exciting and you want to get into
- 11 the roll, I've got that, but -- it appeared that she had
- 12 finished, but there was such a short time period between the
- 13 end of her response and your next question, it's a fair
- observation from Mr. Seham. So, go ahead.
- MR. ROSENSTEIN: Okay.
- 16 BY MR. ROSENSTEIN:
- 17 Q You'd agree that if there is a concern about the
- 18 pilot's fitness, prior to a flight, and you had authority to
- 19 remove the pilot from that flight, hypothetically, you would
- remove the pilot from that flight, correct?
- 21 MR. SEHAM: Objection, calls for speculation, no
- 22 foundation.
- JUDGE MORRIS: Overruled.
- 24 THE WITNESS: On an aircraft, if somebody is
- 25 performing inappropriately on the aircraft, yes, I would have

- 1 the pilot removed.
- 2 BY MR. ROSENSTEIN:
- 3 Q And you would do that with pay, if you had that
- 4 authority, you wouldn't dock their pay, correct?
- 5 A Correct.
- 6 Q And you would look into it more, correct, if you
- 7 had that authority, correct?
- 8 A Well, if I'm removing -- there must be a
- 9 significant performance issue if you're removing them from
- 10 the aircraft. If they're doing something abnormal on the
- 11 aircraft, then you would remove and find out why, where
- 12 that's coming from. It could be medical reason or --
- 13 Q Right. You would want to look into it more,
- 14 correct?
- 15 A I would.
- 16 Q Okay. Do you agree that anyone can shutdown a
- 17 flight over a safety concern at Delta Air Lines, correct?
- 18 A That's what Richard Anderson said.
- 19 Q And you agree with that, correct?
- 20 A I agree with that. If I'm the pilot I can.
- 21 Q You praised Mr. Anderson for saying that, correct?
- 22 A I did.
- Q Would you say that that's a basic tenant of Safety
- 24 Culture at an airline?
- 25 A Yes, it is.

- 1 Q Consistent with SMS?
- 2 A Yes, it is.
- 3 Q And you'd agree with me that if a carrier received
- 4 a credible report of a potential situation of a pilot being
- 5 unfit for flight, you'd expect the airline to engage with the
- 6 proper experts to help them figure out what was going on,
- 7 correct?
- 8 A That would not be the first step, no sir.
- 9 Q I didn't ask whether it was the first step. I
- 10 asked whether you would agree that they should engage with
- 11 experts to help them identify what was going on, correct?
- 12 A I cannot answer that question, because you'd have
- 13 to go through a phase. You'd have to authenticate the
- credibility of the report and investigate the report, first.
- 15 And then if that ensuing investigation of the credibility of
- 16 the report, from that investigation, showed that yeah, this
- was a credible report, then there would be a responsibility
- 18 to take action. So, just to say the report came in, you're
- 19 going to take action from succinctly that report, no, I would
- 20 not.
- 21 Q But Ma'am, I didn't ask you that question. I asked
- 22 you whether or not if you received a credible report that a
- 23 pilot might be unfit for duty, you would expect the airline
- 24 to engage in the appropriate experts to help them determine
- 25 whether or not that was true or not, not initially,

- 1 necessarily, but at some point you would expect them to
- 2 engage in experts to help them do that, would you not?
- 3 A No.
- 4 Q You wouldn't, okay. That's fine.
- 5 A No, that's --
- 6 Q The answer is no -- it's as yes or no -- that's
- 7 fine.
- 8 So, you would -- if somebody had -- if there was a
- 9 suspicion that a pilot was unfit for duty because of a back
- injury, you think that the airline should not engage an
- 11 orthopedist to help them determine whether or not that back
- 12 injury was actually something that made the pilot unfit,
- 13 that's your testimony?
- 14 A No, that is not what I said.
- 15 Q So, you agree then, that they should hire an
- 16 expert? Are you changing the answer?
- 17 A No, the company wouldn't hire the expert. The
- 18 pilot, if they had a back problem, they would go their doctor
- 19 and find out what the problem is.
- 20 Q What if the pilot didn't think they had a problem,
- 21 but the air carrier thought they did, should you just trust
- 22 the pilot in that situation, always?
- 23 A Okay. If -- can you explain -- I'll answer your
- 24 question if you explain to me how the pilot -- how the
- 25 airline knew that the pilot had a back problem? What was

- 1 manifesting?
- 2 Q What if -- I will do that for you. What if a
- fellow pilot or another employee, presented to the carrier
- 4 that they believed that the pilot was unfit to fly, because
- 5 they had a back problem, and the carrier believed that was a
- 6 credible report, do you agree with me that the air carrier
- 7 would have the need to have that investigated or looked into
- 8 by an expert in back injuries?
- 9 A No, I don't, because I could --
- 10 Q Okay.
- 11 A -- go out and say Phil Davis, I think he has a back
- 12 problem --
- 13 Q I'm fine with the answer yes or no -- it's a yes or
- 14 no answer --
- 15 A -- and the company would have to go and
- 16 investigate.
- 17 Q -- and I'm fine with the answer. Thank you.
- 18 JUDGE MORRIS: Wait a minute.
- MR. ROSENSTEIN: Your counsel will get to do a
- 20 redirect if there's more information that he wants to get
- 21 from you on that.
- MR. SEHAM: Is the witness not permitted to explain
- her answer?
- JUDGE MORRIS: She can explain her answer on
- 25 redirect.

- 1 MR. SEHAM: Okay.
- 2 BY MR. ROSENSTEIN:
- 3 Q Is it your belief that if a pilot makes a report on
- 4 safety or engages in other forms of protected activity, that
- 5 they are insulated from any future discipline for any reason?
- 6 A They make a report on safety, they're insulated?
- 7 If they file an AIR-21 and the company decides they're going
- 8 to retaliate, because of that filing --
- 9 MR. ROSENSTEIN: I'd ask the witness to be
- instructed not to change my question and answer her own
- 11 question, but to answer just my question.
- MR. SEHAM: Let me object that these are legal
- 13 questions.
- JUDGE MORRIS: Yeah, I'm not going to hear a legal
- 15 argument.
- 16 BY MR. ROSENSTEIN:
- 17 Q Is it your belief, as a lay person, as a pilot,
- 18 that if an airline receives a credible report from an
- 19 employee, that involves safety, that pilot cannot be
- 20 disciplined going forward?
- 21 A Oh, heaven's no. If they filed an AIR-21 they're a
- 22 little bit protected, if it's retaliation, but --
- 23 Q Right. And again, just to be clear, I'm not asking
- 24 -- okay -- that answer is fine. Thank you.
- 25 You'd agree with me that if a pilot engages in

- 1 protected activity involving a safety concern, but there's a
- 2 subsequent concern about whether that pilot gets --
- JUDGE MORRIS: Wait a minute. You're using a term
- 4 of art that's a legal term.
- 5 MR. ROSENSTEIN: Protected activity is the issue.
- JUDGE MORRIS: Yes.
- 7 MR. ROSENSTEIN: Fair enough.
- 8 JUDGE MORRIS: You phrase it differently, I'm fine
- 9 with it. But I --
- MR. ROSENSTEIN: I understand. And I can rephrase
- 11 it.
- MR. SEHAM: So, not to interrupt his flow, but
- whether you change the phrase or not, it doesn't change the
- 14 nature of the question that these are legal questions, asking
- 15 for legal comment.
- JUDGE MORRIS: Well, I don't know until I hear the
- 17 question, so.
- MR. SEHAM: Okay.
- 19 BY MR. ROSENSTEIN:
- 20 Q You'd agree with me that an airline has a
- 21 responsibility to investigate concerns about safety in all
- 22 cases, correct?
- 23 A Can you repeat that?
- 24 Q You'd agree with me that if an airline has a
- concern about safety, it always has the duty to investigate

- 1 that, no matter what, correct?
- 2 A Yes, it does.
- 3 Q Okay. You began writing to Delta executives in
- 4 Flight Operations, about setting up a meeting with Captain
- 5 Graham and Captain Dickson, in around November of 2015, is
- 6 that right?
- 7 A Yes. I sent an e-mail to Phil Davis.
- 8 Q And you were -- in the lead up to that period, you
- 9 had engaged in a back and forth with Captain Davis,
- 10 expressing your concerns about some treatment that you were
- 11 going under, correct?
- 12 A Correct.
- MR. SEHAM: Objection, vague. Objection, vague.
- JUDGE MORRIS: Repeat the question. I didn't hear
- 15 it.
- MR. ROSENSTEIN: That's fair.
- 17 BY MR. ROSENSTEIN:
- 18 Q In the lead up to that meeting, to that request to
- 19 meet with Captains Graham and Captain Dickson, you were
- 20 undergoing some issues that you were raising with Captain
- 21 Davis, correct?
- 22 A Captain Davis and I had many e-mail exchanges, but
- 23 I did -- what led up to that is I did send him an e-mail
- 24 telling him that various harassment treatment should be
- 25 stopped.

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1 Q Okay. Pull out the other Complainant's binder, if
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- you don't mind -- Complainant's 61?
- JUDGE MORRIS: That would be in Volume 3.
- 4 MR. ROSENSTEIN: Let me know when you get there.
- 5 BY MR. ROSENSTEIN:
- 6 Q If you could turn to Complainant's 61-16 in the
- 7 exhibit?
- 8 A Okay.
- 9 Q This is an e-mail that you sent to Mr. Davis,
- 10 Captain Davis, on September 9th, correct?
- 11 A Correct.
- 12 Q Okay. And what you told Captain Davis, reading
- 13 from paragraph two is:
- "I feel I have been unfairly singled out for
- 15 attempting to follow Delta's rules of the
- 16 road, as a corporate citizen and become
- involved in our community."
- That's what you wrote, correct?
- 19 A I did.
- 20 Q And you wrote:
- 21 "I feel I am being treated differently than my
- fellow pilots."
- 23 Correct?
- 24 A Correct.
- 25 Q And what you were complaining about there was that

- 1 you had been asked to report your outside activities and
- events directly to Captain Davis, is that right?
- 3 A In part. The next sentence says I was not allowed
- 4 to -- I was ordered not to speak to anyone in my chief
- 5 pilot's office. I was supposed to go only to Phil Davis. I
- 6 was also ordered not to talk to -- following the FOM -- I was
- 7 supposed to only go to him. And I noticed when I first
- 8 opened on CX-61-02, that e-mail shows that.
- 9 Q Who was your chief pilot at that point?
- 10 A I want to say Rip Johnson. OC Miller was initially
- 11 chief pilot, he moved up, and I believe Rip came after.
- JUDGE MORRIS: Wait a minute. So, in the context
- of this e-mail, "FOM" is Flight Operations Manual?
- 14 THE WITNESS: Yes, correct.
- JUDGE MORRIS: All right. Thank you.
- 16 BY MR. ROSENSTEIN:
- 17 Q And that was September of 2015, correct?
- 18 A Correct.
- 19 Q Okay. Were you also complaining that you were
- 20 being harassed for not being allowed to wear your Delta
- 21 uniform at the Women in Aviation Conference?
- 22 A Absolutely not.
- 24 A I was never harassed for not wearing -- you don't
- get harassed for not doing something.

- 1 Q Did you tell Captain Davis that you were working in
- 2 a hostile work environment?
- 3 A I did.
- 4 Q Who did you feel was responsible for that
- 5 treatment?
- 6 A For my hostile work environment?
- 7 O Yes?
- 8 A I wasn't quite sure. At the time it appeared OC,
- 9 just because he was the chain up and he wrote the false
- 10 letter in my file --
- 11 Q You were complaining --
- 12 A -- but it might have been --
- JUDGE MORRIS: Wait a minute. Let her finish.
- 14 THE WITNESS: Yeah. It's -- everything is in the
- 15 chain of command, so I think at the time I assumed it was OC,
- 16 I didn't realize that he probably had been directed above
- 17 him.
- 18 BY MR. ROSENSTEIN:
- 19 Q So, you were concerned about Captain OC Miller at
- that point, correct?
- 21 A Maybe. It's quite awhile ago, so I mean maybe.
- 23 harassing you, correct?
- 24 A No, because actually, when we had the meeting, and
- 25 I received a line check shortly after writing this letter to

- 1 him, when we had a meeting the meeting was we're going to
- 2 take this to legal, because these are threats --
- MR. ROSENSTEIN: Sorry, that's non-responsive.
- 4 THE WITNESS: Well, no -- it's --
- 5 MR. ROSENSTEIN: The only question pending is
- 6 whether she was complaining to Captain Davis, about Captain
- 7 Davis harassing her.
- 8 MR. SEHAM: Well, the appropriate process is to
- 9 object. I'll allow the Tribunal to decide.
- MR. ROSENSTEIN: I don't listen to counsel's
- 11 rulings on my motions. So, I will --
- MR. SEHAM: Well, that's my objection to --
- JUDGE MORRIS: Stop. We're not going to have a
- 14 discourse between the two. You will address the Tribunal.
- I will infer, but if you have an objection, give me
- 16 your objection.
- MR. ROSENSTEIN: Well, I object that she's not --
- 18 the witness is not answering the question that I asked her,
- 19 which was a simple question of whether or not she believed
- 20 Captain Davis was harassing her. And I don't want her
- 21 cross-examination to go off into colloquies about other
- 22 subjects that I haven't asked about. And that's why I'm
- 23 trying to cut that off.
- JUDGE MORRIS: Please, limit your answers to the
- 25 question posed.

- 1 THE WITNESS: I will. Because it's --
- JUDGE MORRIS: Stop.
- THE WITNESS: Sorry.
- 4 JUDGE MORRIS: Go ahead.
- 5 BY MR. ROSENSTEIN:
- 6 Q So, my question was whether or not you were, at
- 7 that point, had a belief that Captain Davis was harassing
- 8 you?
- 9 A That's not a yes/no question. Can I give a short
- 10 explanation? May I explain?
- JUDGE MORRIS: No. It's --
- MR. ROSENSTEIN: It's a yes or no, and then I can
- follow up.
- 14 THE WITNESS: Then I will say yes. I will say yes.
- 15 BY MR. ROSENSTEIN:
- 16 Q You thought Captain Davis was harassing you, is
- 17 that your answer, just so I can understand?
- 18 A I will say yes.
- 19 Q Okay. Did you have a generally positive
- interrelationship with Captain Davis at that point?
- 21 A Yes.
- Q Okay. You had not as positive a relationship with
- 23 Captain Miller at that point, though, correct?
- 24 A No, Captain Miller and I had a fine relationship.
- 25 Q Didn't you blame Captain Miller for putting the

- 1 letter of counsel in your file?
- 2 A No. I never blamed him. He was directed, I
- 3 believe by Barry Wilbur, to do that. He even apologized at
- 4 our meeting.
- 5 Q Did you believe that Captain Miller was acting --
- 6 behaving against corporate standards at that point in time?
- 7 A He was following Delta's policy of you do what I
- 8 tell you to do.
- 9 Q Did you believe that Captain Miller was behaving
- against corporate standards, at that point?
- 11 A Putting -- well, he signed the letter and it was a
- 12 letter that misrepresented the blog that I wrote, and who had
- it and who published it. And so yeah, that is beyond
- corporate standards, because we're supposed to have truth,
- 15 honesty, integrity and not harm anyone else at our
- 16 corporation.
- 17 Q So, the answer is yes?
- 18 A Yes, yes.
- 19 Q Okay. And he acted -- he behaved against corporate
- standards because he had placed this letter in your file, is
- 21 that -- or were there other reasons, as well?
- 22 A That would be -- the only other reasons -- this is
- 23 so difficult because I know how the chain of command works --
- 24 the unwritten chain of command works, and orders being done.
- 25 And he took orders to do them. I don't believe that he would

- 1 have done this on his own accord.
- 2 Q Okay.
- MR. ROSENSTEIN: Non-responsive to my question,
- 4 though.
- 5 THE WITNESS: Can you ask it again?
- 6 BY MR. ROSENSTEIN:
- 8 believed that he had behaved against corporate standards,
- 9 because he had placed a letter in your file or for some other
- 10 reason?
- 11 A That he placed a false letter in my file and
- 12 because he had directed, I believe, Phil Davis to order me to
- 13 not go to anybody else in the company, only talk to Phil.
- 14 And that I don't know if he ordered Phil to direct me to do
- 15 all the things on my days off or not, I just don't know.
- 16 JUDGE MORRIS: I don't want to hear all this. I
- want the answer to the question posed.
- 18 THE WITNESS: Okay.
- 19 JUDGE MORRIS: Okay. Now, Mr. Seham will have the
- 20 opportunity to allow you to elaborate on anything, but answer
- 21 the question posed.
- THE WITNESS: Okay.
- 23 BY MR. ROSENSTEIN:
- 24 Q And the first part -- I understood your answer, I
- 25 appreciate it, thank you.

- 1 A Okay.
- 2 Q Remind me again when that letter was placed in your
- 3 file?
- 4 A I don't know the date.
- 5 Q What year?
- 6 A I'd have to look at the letter, I'm sorry.
- 7 0 2011?
- 8 A Okay, yes.
- 9 Q Does that seem right?
- 10 A That seems right.
- 11 Q Okay. All right. Take a look at page 18 in the
- 12 same exhibit?
- JUDGE MORRIS: JX-61?
- MR. ROSENSTEIN: Yes. We're still on the same --
- 15 CX-61.
- JUDGE MORRIS: CX -- thank you -- CX-61.
- MR. SEHAM: Sorry, what page?
- MR. ROSENSTEIN: CX-61, page 18 in the document.
- 19 Yeah, 18.
- 20 BY MR. ROSENSTEIN:
- 21 Q And on the bottom of the page, is this another e-
- 22 mail that you sent to Captain Davis?
- 23 A Yes.
- Q And it says: "bcc: David, bcc: Ken," who is that?
- 25 A The crew I was flying with.

- 1 Q What are their names?
- 2 A Dave Sheldahl and I don't remember the first
- 3 officer's, but I'm only saying I'm assuming it was the first
- 4 officer, because David would have been David Sheldahl, the
- 5 captain. I don't remember who the first officer was.
- 6 Q And this is an e-mail that concerns what you
- 7 testified in this case on direct, your view that you had a
- 8 retaliatory line check at some point in September, correct?
- 9 A Ah --
- 10 Q You can read it -- I mean there's more to it --
- 11 A Yes, yes, it is. And can I rephrase that? Ken
- 12 might have been Ken Watts. I might have been copying Ken on
- 13 this.
- Q Okay. So, okay, understood. And did you try to
- repeat the other question or do you remember it?
- 16 A Can you repeat it, please?
- 17 Q Okay. This is an e-mail that refers, at least in
- 18 part, to your belief that you had been subjected to a
- 19 retaliatory line check on a flight with Captain Sheldahl and
- 20 -- well, we'll leave it at that, correct?
- 21 A Yes.
- 22 Q And you write in this e-mail:
- "As you know, I expressed a fear of
- 24 retaliation because I voiced my concern
- and this concern cannot be overlooked."

- 1 What was the concern that you were referring to
- 2 there?
- 3 A That would have been reference to that November 9th
- 4 e-mail.
- 5 Q Okay.
- 6 A Excuse me -- September 9th e-mail.
- 7 Q So, it's your view that because you sent the
- 8 September 9th e-mail to Captain Davis, Captain Sheldahl was
- 9 scheduled for a line check on September 18th, as a result,
- 10 that there's a connection between those?
- 11 A Correct.
- 12 Q And who did that, in your view?
- 13 A Who did the line check?
- 14 Q No. Who made the decision to schedule a
- 15 retaliatory line check between September 9th and September
- 16 18th?
- 17 A I have no idea.
- ${\tt Q}$ Who else knew about your communication to Mr.
- 19 Davis, or Captain Davis, on September 9th?
- 20 A My chief pilot, Rip Johnson.
- 21 O Do you believe --
- 22 A Ken Watts.
- 23 Q Well, you don't believe Ken Watts scheduled a
- retaliatory line check?
- 25 A No, of course not. I didn't know those two were

- 1 tied together, you thought that one led to the other, so.
- 2 Q That's fine. So, Ken Watts knew that you had
- 3 complained to Captain Davis on September 9th?Z
- 4 A He absolutely did.
- Okay. And who else knew, besides Ken Watts and Rip
- 6 Johnson?
- 7 A The crew.
- 8 Q Okay. And you don't believe that the crew
- 9 scheduled a retaliatory line check on September 9th?
- 10 A No. And ALPA also knew.
- 11 Q When you say that they knew, I want to make sure
- 12 I'm understanding you and you're not confusing the issues.
- 13 I'm not asking you who knew, that you believed that you'd
- 14 suffered a retaliatory line check. I'm asking you who knew
- that you had raised complaints in your e-mail to Captain
- 16 Davis on September 9th? Do you understand that?
- 17 A I do understand that. And I know who knew.
- 18 Q So, just let me go through it again, just to be
- 19 sure we're clear on it?
- 20 A Okay.
- 21 Q And I apologize if you have to repeat yourself.
- Who knew that you had sent an e-mail to Captain Davis on
- 23 September 9th, complaining about the issues of having to
- report to him, among other things?
- MR. SEHAM: I'm going to object, both asked and

- 1 answered and calls for speculation.
- 2 JUDGE MORRIS: Well, I would allow it on the basis
- 3 of asked and answered, because I've given, frankly, the
- 4 Complainant's side great leeway in both hearsay and the
- 5 questions being posed. I'll ask you to limit it to if she
- 6 knows personally.
- 7 MR. ROSENSTEIN: Absolutely.
- 8 BY MR. ROSENSTEIN:
- 9 Q All questions are based on your personal knowledge.
- 10 And so if you know -- do you know who knew -- if anyone knew
- about your e-mail to Captain Davis on September 9th?
- 12 A I can only assume.
- 13 Q Okay.
- 14 A It would be OC Miller and Jim Graham, because we
- have e-mails that when I write to Phil Davis, he would
- 16 forward them to OC Miller. And actually OC Miller would
- 17 forward them to Captain Graham. So, I can only make that
- 18 assumption that he followed his standard protocol with this
- 19 one, too.
- Q Okay. And is it your contention in this case that
- 21 any of those three people scheduled a retaliatory line check
- of Captain Sheldahl, between September 9th and September
- 23 18th?
- 24 A I have no idea.
- Q Okay. Take a look at Respondent's 83.

- JUDGE MORRIS: Wait a minute, I have to write a
- 2 note. Okay.
- 3 BY MR. ROSENSTEIN:
- 4 Q Let me know when you get to 83?
- 5 A I'm there.
- 6 Q Okay. And you don't have to look at the first
- 7 page, but if you look at the second and third page, you've
- 8 now seen this document in the course of this case at least,
- 9 correct?
- 10 A Correct.
- 11 Q And this is from Captain Sheldahl, correct?
- 12 A From what?
- 13 Q This is a document that at least suggests that it's
- 14 been signed by Captain Sheldahl, correct?
- MR. SEHAM: Did you say CX-83?
- MR. ROSENSTEIN: RX.
- MR. SEHAM: Oh.
- 18 THE WITNESS: I'm looking at my flight hours --
- MR. ROSENSTEIN: Did I say C?
- MR. SEHAM: Yes, you did.
- 21 JUDGE MORRIS: You did.
- MR. BISBEE: Maybe you did.
- MR. ROSENSTEIN: We'll never know. But it is
- 24 RX-83.
- JUDGE MORRIS: Yeah, well, you definitely said CX.

- 1 MR. ROSENSTEIN: I believe you. Mr. Bisbee is
- 2 being kind to me.
- THE WITNESS: Okay.
- 4 BY MR. ROSENSTEIN:
- 5 Q And when you're there, just the second and third
- 6 page is all I'm asking about.
- 7 A Okay.
- 8 Q When did you first become aware, if ever, of this
- 9 report by -- this interview of Captain Sheldahl?
- 10 A In my medical report.
- 11 Q When you received Dr. Altman's --
- 12 A Dr. Altman's medical report, January 2017.
- Q Okay. And you wrote then to Captain Sheldahl by
- 14 e-mail, I think you testified?
- 15 A We had a couple of phone calls and we had e-mail
- 16 exchanges, as well.
- 17 Q And ultimately, you asked Captain Sheldahl whether
- 18 he had ever stated that -- to anybody -- that he believed you
- 19 were unfit for flying or a safety risk, something of that
- 20 nature?
- 21 A He said he could not imagine ever saying that.
- 22 O What were the exact words? I don't remember.
- 23 A I think he wrote: "I cannot imagine ever saying
- 24 that."
- 25 Q And what were the words that he couldn't imagine

- 1 saying?
- 2 A That I was unfit to the safety of the aircraft.
- 3 Q Okay. Does it say, in here, in Captain Sheldahl's
- 4 report, that he'd ever called you unfit for flying on that
- 5 day?
- 6 A Captain Albain --
- 7 Q I'm not asking you about that.
- 8 A No -- may I explain?
- 9 Q No. Well, the answer is yes, but not right now.
- 10 Who selected Captain Sheldahl for a line check, if
- 11 you know?
- 12 A I don't know who scheduled it.
- 13 Q Okay. Then you don't know. And there were no
- consequences to you from that line check, correct?
- 15 A No.
- Okay. You were upset that the line check was
- 17 performed or the line check officer was Captain Albain, is
- 18 that right?
- 19 A I don't know if "upset" would be the correct word.
- I was concerned.
- 21 Q You believed the fact that Captain Albain was
- 22 conducting the line check of the crew was connected, in some
- way, to you, correct?
- 24 A As I told Captain Davis, I could not overlook the
- 25 coincidence.

- 1 Q And the reason that you were unhappy with Captain
- 2 Albain was because of an incident that had occurred in a
- 3 simulator exercise that you had been involved in with Captain
- 4 Albain, correct?
- 5 A I will say yes, but --
- 6 Q And when was that -- what year was that?
- 7 A That would have been 2011.
- 8 Q Okay. And this was occurring in September of 2015,
- 9 correct?
- 10 A Correct.
- 11 Q And you told -- okay. And you continued to
- 12 communicate with Captain Davis about selling books and a
- variety of different issues throughout the fall of 2015. You
- can review the rest of Complainant's 61 through page 21, if
- 15 you'd like?
- 16 A Sixty-one?
- 17 Q Sixty-one, the exhibit that we had -- sorry, I
- 18 should have told you not to put that one away.
- 19 A And what volume number was that one, again?
- MR. SEHAM: It's three, CX-3.
- THE WITNESS: Oh, CX-3.
- MR. SEHAM: Yeah, yeah.
- JUDGE MORRIS: Not CX-3 -- Volume 3.
- MR. SEHAM: No, no -- I'm referring to the volume.
- THE WITNESS: CX-61, Volume 3, okay.

- JUDGE MORRIS: What's the question, again, counsel?
- 2 MR. ROSENSTEIN: That she continued to communicate
- 3 with Captain Davis about uniform issues and other related
- 4 subjects, throughout the fall of 2015, in general. And I
- 5 asked her to go up to page 20 of the document.
- THE WITNESS: Oh, page 20. I thought you told me
- 7 to review all of them.
- 8 MR. ROSENSTEIN: No.,
- 9 THE WITNESS: I'm sorry.
- MR. ROSENSTEIN: We started at 18 and now I'd like
- 11 you just to look up to page 20, and then see if you can
- 12 confirm or deny what I asked you.
- MR. SEHAM: Okay.
- JUDGE MORRIS: So, CX-61, page 20.
- MR. ROSENSTEIN: Through pages 18, 19 and 20.
- 16 THE WITNESS: No, this looks like I wanted to
- donate books for charity, not sell them.
- MR. ROSENSTEIN: Okay.
- 19 BY MR. ROSENSTEIN:
- 21 these e-mails with Captain Davis, from --
- 22 A These are e-mails from Captain Davis and I, yes.
- Q Okay. Thank you. And then, by the way, do you
- 24 know whether Delta investigated the issues that you'd raised
- about Captain Albain performing that line check?

- 1 A Say that one more time.
- 2 Q Sure.
- 3 A I mean what issues are you referring to?
- 4 Q Well, you suggested, on September 18th, to Captain
- 5 Davis, that you thought that you had undergone a retaliatory
- 6 line check, correct?
- 7 A Correct.
- 8 Q And one of the reasons that you thought it was
- 9 retaliatory -- maybe the only reason you thought it was
- 10 retaliatory, was because Captain Albain was performing it?
- 11 A No, sir, that's not true.
- 12 Q Okay. Then I'll break down the question, I
- 13 apologize. You believe that line check was retaliatory
- 14 because it had come close on the heels of the e-mail that
- 15 you'd sent to Captain Davis, is that right?
- 16 A Yes, that's correct.
- 17 Q And then you found the fact that Captain Albain was
- 18 performing the line check to be a coincidence that you could
- 19 not overlook, correct?
- 20 A The coincidence I couldn't overlook was the line
- 21 check. The fact that Captain Albain was there was we
- 22 shouldn't be doing that with him on the airplane.
- 23 Q In other words, it wasn't that you thought that
- 24 Captain Albain had been selected in order to attack you in
- some way?

- 1 A No.
- 2 Q And you just thought that Captain Albain was
- 3 incompetent?
- 4 A No. I never said he was incompetent.
- 5 Q Well, then I will --
- 6 A No.
- 8 you why you felt that Captain Albain's presence on the line
- 9 check was a coincidence that could not be overlooked?
- 10 A The coincidence that couldn't be overlooked was the
- 11 fact we were getting a line check shortly after I had
- 12 received this. The fact that it was Captain Albain, was a
- 13 concern because he's an instructor that I had reported for
- 14 texting in the simulator, not giving us an oral, and then
- 15 putting false grades into the computer -- because he didn't
- 16 normally put a grade in there. And when I went back to do my
- 17 recency, he had changed schedules with another instructor and
- 18 put himself to do the recency. And I called my manager and
- 19 they asked me to stay that extra day and not do it, and had
- told me not to be in the simulator with him. So, in my mind,
- 21 I thought if I'm not supposed to be in the simulator with
- 22 him, I probably should not be in an aircraft with him,
- either.
- Q Okay. And that's contained in your September 18th
- e-mail, correct, basically?

- 1 A No, I didn't go into details on that. I mean I'd
- 2 have to read the e-mail again. I don't remember if I went
- 3 into that lengthy detail. You know what, I did, because I
- 4 think I told him that he had sabotaged the simulator.
- 5 Q Yeah, something like what you just testified
- 6 about --
- 7 A Something, yeah, yeah.
- 8 Q -- is in the September 18th e-mail, correct?
- 9 A Yeah, yeah, yes.
- 10 Q You can look at it, if you want. I'm not trying to
- 11 put the words --
- 12 A No, it was. I do remember telling him why Albain
- was a concern.
- 14 Q Okay. And did you understand that Delta then
- 15 looked into Captain Albain and the line check that took place
- on September 18th?
- 17 A Not until September 28th -- 27th, the day before I
- 18 met with Captain Graham, did I come to an assumption that
- 19 something was going on.
- 20 Q Sorry. You said September 27th, but I think you
- 21 meant January 27th, is that right?
- 22 A Excuse me -- January -- yeah, thank you -- January.
- 23 Q And so just my question to you is -- I'm not sure
- 24 you answered the question. Did you become aware as to
- 25 whether or not Captain -- whether or not Delta looked into

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1 the concerns you'd raised about the September 18th line
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- 2 check? That's a yes or no -- did you become aware?
- 3 A No. The company never notified me.
- 4 Q No. Are you now aware of that?
- 5 A I'm still not -- well -- I'm still not sure.
- 6 Q Okay. Take a look at Respondent's 18?
- 7 A That would be RX?
- 8 Q RX.
- 9 A And what volume?
- 10 Q Probably --
- MR. BISBEE: Volume 1.
- MR. ROSENSTEIN: There you go -- 1. What are the
- 13 numbers in 1?
- MR. BISBEE: One to 20, everything else is in 2.
- MR. ROSENSTEIN: Got it.
- JUDGE MORRIS: Joint Exhibit or Respondent's
- 17 Exhibit?
- MR. ROSENSTEIN: Respondent's 18.
- MR. SEHAM: So, it's not Volume 1, right?
- MR. ROSENSTEIN: Respondent's 18 is --
- 21 MR. BISBEE: It's possible that we were looking at
- 22 different volume numbers, unfortunately, because I have
- 23 larger binders than you all. I apologize.
- 24 THE WITNESS: So, this is an RX?
- MR. BISBEE: It would be Volume 4. We're taking

- 1 about Respondent's 18.
- 2 BY MR. ROSENSTEIN:
- 4 A I do.
- Okay. And you'd agree with me that that's,
- 6 hopefully, since I don't have it in front of me, hopefully
- 7 that is a report of an interview of Captain Albain, is it
- 8 not?
- 9 A Yes, it is.
- 10 Q And what's the date of that?
- 11 A That is January 2016.
- 12 Q What date, exactly?
- 13 A What date exactly -- January 8th, 2016.
- 14 Q January 8th, you said?
- 15 A Yes.
- Oh, I didn't hear you say it. I'm sorry. That's
- 17 before you met with Captain Graham and Captain Dickson,
- 18 correct?
- 19 A Correct.
- 20 Q And -- okay. Take a look at Respondent's Exhibit
- 21 19 -- I'm sorry -- Respondent's Exhibit 17. I think it's 17.
- MR. ROSENSTEIN: Sorry, I lost my place. Forgive
- 23 me. I'm sorry, I literally had this open. I don't know
- 24 where it went. All right. I apologize to everybody.
- 25 BY MR. ROSENSTEIN:

- 1 Q Actually, could you turn to RX-16, just one back,
- 2 and turn to the last page of that exhibit, which is --
- 3 actually, I guess you have to flip one page before. So, the
- 4 page is 16-003, and you see there's an e-mail that says --
- 5 it's from you to Jim Graham, a copy to Jud Crane, Rip Johnson
- 6 and Phil Davis. Do you see that?
- 7 A I do.
- 8 Q Okay. And you wrote that:
- 9 "I'd like to schedule a meeting with you and Captain Dickson"
- 10 -- misspelled in this case, but you eventually figured that
- 11 one out, right?
- 12 A Yes, but Kelley Nabors hasn't.
- 13 Q All right.
- MR. ROSENSTEIN: Move to strike.
- MR. SEHAM: Yeah, well I -- this is kind of --
- 16 JUDGE MORRIS: Overruled in this case.
- MR. SEHAM: Okay.
- MR. ROSENSTEIN: Okay. Kelley Nabors has, okay.
- 19 BY MR. ROSENSTEIN:
- 20 Q And you asked to schedule a meeting with you and
- 21 Captain Dickson at your earliest convenience in December.
- Just to be clear, when you wrote D-i-x-o-n, you meant Captain
- 23 Steve Dickson, correct?
- 24 A I did, yes.
- 25 Q Okay. And you said:

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1 "Please note that I have followed the
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- 2 chain of command in an effort to solve
- 3 the problem. However, the problem
- 4 appears to point to an individual within
- 5 our management team, who is behaving
- 6 against corporate standards."
- 7 Correct?
- 8 A Correct.
- 9 Q And that's what you told Captain Graham that you
- wanted to meet with him and Mr. Dickson about initially,
- 11 correct?
- 12 A Initially.
- 13 Q Okay. And the person -- the individual who you are
- referring to there is OC Miller, correct?
- 15 A Correct.
- Okay. And what OC Miller did that was behaving
- 17 against corporate standards was, based on your prior
- 18 testimony, put a letter in your file in 2011 and, to your
- 19 mind, required you to report your activities to Captain
- 20 Davis, correct?
- 21 A In part, yes.
- 22 You had some -- you didn't have that meeting in
- 23 December, in the end, correct?
- A No, I did not.
- 25 Q There were some scheduling delays, you had finals,

- 1 I think, is that right?
- 2 A The December 1st date, that they offered, didn't
- 3 happen because of their scheduling it in between my trip and
- 4 my reserve, I would not have been able to be rested for work
- 5 coming back on duty in the same day. It wouldn't have been
- 6 legal, let's just put it that way, it wouldn't have been
- 7 legal.
- 8 Q And then you spent some time, I think you were in
- 9 the hospital for some period of time in that time-frame?
- 10 A No.
- 11 Q That's not true?
- 12 A I was in the hospital one day to have a
- 13 colonoscopy.
- 14 Q Just one day for a colonoscopy?
- 15 A Correct.
- 16 Q Didn't you delay scheduling a meeting because of
- 17 that colonoscopy?
- 18 A No.
- 19 Q You didn't. Take a look at Complainant's 23.
- 20 JUDGE MORRIS: That would probably be in Volume 2
- 21 -- well, it's in Volume 1.
- THE WITNESS: It's RX-23?
- MR. ROSENSTEIN: CX-23.
- THE WITNESS: CX.
- MR. ROSENSTEIN: No -- we'll skip that one for now.

- 1 BY MR. ROSENSTEIN:
- 2 Q You do, eventually, meet with Captain Graham and
- 3 Captain Dickson on January 28th, correct?
- 4 A We do.
- 5 Q Okay. You said you met with ALPA first on January
- 6 27th, is that right?
- 7 A Right.
- 8 Q And the meeting with Captain Graham and Dickson was
- 9 the next day, correct?
- 10 A Correct.
- 11 Q By the way, why did you copy Jud Crane on your
- November 9th e-mail?
- 13 A Because he was my captain rep.
- Q Okay. Could you go back to Respondent's 16? After
- 15 you met -- tell me when you're there?
- 16 A Standby --okay.
- 17 Q You -- Captain Graham responded to your November
- 18 9th e-mail pretty promptly, correct?
- 19 A Captain Graham responded to my --
- Q Well, you wrote to him, it looks like, 11:28
- 21 Pacific time on --
- MR. SEHAM: What page are you on?
- MR. ROSENSTEIN: The same page 3.
- THE WITNESS: You're looking at RX-16-01?
- 25 MR. ROSENSTEIN: 16-003.

- 1 THE WITNESS: Oh, I was looking at 01.
- 2 MR. ROSENSTEIN: That's okay.
- THE WITNESS: Okay.
- 4 BY MR. ROSENSTEIN:
- 5 Q Captain Graham responded to you promptly, correct?
- 6 A He did.
- 7 Q Okay. And you responded to him and asked to give
- 8 him a call, correct -- or asked him to give you a call,
- 9 correct?
- 10 A Correct.
- 11 Q And he did so, correct?
- 12 A Correct.
- 13 Q And during that call you offered to send a copy of
- 14 a prior e-mail that you'd sent to Captain Davis, correct?
- 15 A Correct.
- 16 Q And then if we keep reading up the e-mail chain,
- 17 after you hung up on that call, you sent that document to
- 18 him, correct?
- 19 A Correct.
- 20 Q Okay. And in that document you were discussing a
- 21 speech that you had gone to, that Delta chief executive
- officer had given, Richard Anderson, correct?
- 23 A Correct.
- 24 Q And Mr. Anderson was the chief executive officer of
- 25 Delta until that February of 2016, correct?

- 1 A Correct.
- 2 Q This was in November of 2013, correct?
- 3 A Correct.
- 4 Q And in that e-mail you told Captain Graham that:
- 5 "Richard's entire speech contradicts what OC has
- 6 been doing to me."
- 7 Correct?
- 8 A Let me read and see what it says. Correct.
- 9 Q Okay. And you referred, again, to the letter with
- 10 multiple false accusations. Is that, again, the 2011 letter
- of counsel?
- 12 A Correct.
- 13 Q Okay. And then you complained that there was a
- 14 secret file that holds that letter, is that right -- that's
- 15 what you said, correct?
- 16 A There is a second file, yes.
- 17 Q A "secret file," correct?
- 18 A Well, it was secret from the pilots. I found out
- 19 by my chief pilot told me.
- Q Okay. And then you stated that OC had reached an
- 21 arm into your personal life with your motivation book,
- 22 correct?
- 23 A Correct.
- Q Okay. What did Captain Miller do to reach an arm
- into your personal life with your motivation book?

- 1 A He told me that I couldn't -- that I -- he was
- 2 trying to edit my -- he was trying to edit the content, is
- 3 what he was doing.
- 4 Q Okay. And he was trying to edit the content
- 5 because of concern that you were representing Delta in the
- 6 motivation book, correct?
- 7 A I don't believe so. I asked him if they wanted to
- 8 use the aircraft, and they said no, so that was fine. So, it
- 9 wasn't -- it didn't have anything to do with Delta.
- 10 Q Didn't Delta ask you to remove references to Delta
- and Northwest from your motivation book?
- 12 A There were no references to Delta. They said that
- 13 they owned Northwest Airlines. And then I contacted a
- 14 copyright attorney and they said, no, because I'm not using
- it for the name for profit --
- MR. ROSENSTEIN: Move to strike.
- 17 THE WITNESS: Okay. Sorry.
- 18 MR. ROSENSTEIN: I'm only asking whether Delta
- offered -- objection to the answer.
- THE WITNESS: Yes, they did tell me to do that,
- 21 tell me -- yes, they did.
- 22 MR. ROSENSTEIN: That's all. Thank you.
- 23 BY MR. ROSENSTEIN:
- 24 Q And then you accused OC Miller of censoring your
- 25 book, correct?

- 1 A That's what we were just talking about, yes.
- 2 Q Okay. And Captain Graham had explained to you in
- 3 the phone call that he didn't believe that you were -- that
- 4 Delta was censoring you, he said that to you, correct?
- 5 A No, he didn't.
- 6 Q You don't remember -- you don't believe he said
- 7 that?
- 8 A No, because the phone call I was --
- 9 Q No, was fine.
- 10 A Yeah -- no.
- 11 Q How long did you speak to Captain Graham on
- 12 November 9th?
- 13 A Probably 45 minutes, maybe.
- 14 Q Okay. And Captain Graham -- the subject matter of
- 15 discussion was some of the issues that are raised in this
- 16 e-mail that you'd send to Captain Davis, correct?
- 17 A Well, the SMS and the Safety Culture part of it
- were.
- 19 Q Well, let me ask you specifically whether or not
- 20 you spoke to Captain Graham about your belief that OC Miller
- was censoring your book, do you recall that?
- 22 A No, because I didn't --
- Q No, okay.
- 24 A No, I didn't use --
- 25 Q Do you recall talking to Captain Graham about your

- 1 belief that there was a secret file holding your letter of
- 2 counsel?
- 3 A I did discuss the second file, yeah.
- 4 Q Okay. Do you believe that you complained to
- 5 Captain Graham about what OC Miller was doing to you, in your
- 6 opinion?
- 7 A Doing to me -- in part, yes.
- 8 Q Okay. And do you believe you told Captain Graham
- 9 that there was a fight about donating books to flight
- 10 attendants?
- 11 A A fight?
- 12 Q Well, you wrote:
- "Then the fight about donating those books to
- the flight attendants" --
- 15 A Yeah, I don't know if I used that language --
- 16 Q "That delay gave them one week to sell them" --
- 17 JUDGE MORRIS: Wait, wait.
- 18 MR. ROSENSTEIN: -- "that did not hurt me, I was
- donating anyway, but it hurt them."
- 20 And then it goes on. Do you see that?
- THE WITNESS: I do.
- 22 BY MR. ROSENSTEIN:
- 23 Q Do you believe you spoke about that with Captain
- 24 Graham?
- 25 A I don't think we got into too much about the books,

- 1 just the fact that I was not allowed to donate them.
- 2 Q And you told Captain Graham that you thought OC was
- 3 making a different set of rules for you than other employees?
- 4 A Definitely.
- 5 Q And you told Captain Graham that the social media
- 6 accusation had been resolved prior to the meeting, yet --
- 7 well -- I'll get back.
- 8 Did you tell Captain Graham that you believed that
- 9 all that has transpired contradicts Richard Anderson's
- 10 beliefs in our company, the people and its vision for
- 11 leadership, support and accountability?
- 12 A I did. I told him we had a Safety Culture -- yes.
- 13 O Yes?
- 14 A Yes.
- Okay. Did you raise issue of -- that you put in
- 16 this letter -- about being asked to send a letter of apology
- 17 to senior pilots because of a Christmas party for the crew?
- 18 A Did I tell him about that?
- 19 Q Yes.
- 20 A No.
- 21 Q You didn't raise that in a phone call?
- 22 A No. We had already previously discussed it, years
- 23 before.
- Q Okay. But you put it in the letter that you sent
- to Captain Davis, correct?

- 1 A Correct.
- 2 Q And then you forwarded that letter to Captain
- 3 Graham, correct?
- 4 A Correct.
- 5 Q And when you're talking about that issue, you're
- 6 referring to your communications with Captain Graham in 2010,
- 7 regarding your efforts to ask CEO Anderson to secure rooms in
- 8 Hawaii for a Christmas celebration of some sort, is that
- 9 right?
- 10 A What was the question again?
- 11 Q When you included this -- fair enough. When you
- included this in the letter, in the paragraph that starts:
- 13 "And about that open door policy," if you want to see it --
- 14 you were referring to communications that you'd had with
- 15 Captain Graham about your communications with CEO Richard
- 16 Anderson to secure some space in Honolulu, for some sort of
- event during Christmas, is that essentially right?
- 18 A No. Captain Graham had nothing to do with it. He
- received a letter of apology for bypassing him.
- 20 Q But I'm just trying to set the -- that's the
- 21 subject, the general subject matter of that paragraph, is the
- 22 event that took place and that you testified about in Hawaii,
- 23 in 2010, is that right?
- 24 A The subject matter was chain of command.
- 25 Q The subject matter was:

```
1 "This all started because I violated
```

- the mandated, unwritten chain of command
- 3 policy and subsequently ordered to write
- 4 letters of apology to three senior
- 5 pilots, all because of a Christmas party
- for crews."
- 7 That's what you wrote, correct?
- 8 A Yes.
- 9 Q And when you said: "This all started," you were
- 10 referring to the Social Media Policy issues, the letter of
- 11 counsel, the retaliatory line check, all of the things or
- just some of them, or none of them?
- 13 A Perhaps the being treated differently.
- Q Okay. So, it's your view, sitting here today, that
- you've been treated differently at Delta, because of your
- 16 behavior in 2010, in writing to Richard Anderson?
- 17 A No.
- 18 Q So, why did you say then -- well, you said --
- 19 strike that.
- 20 You said: "This all started," right -- those are
- 21 your words, right?
- 22 A Yeah. But I'm going to say no, and may I explain?
- 23 Q Eventually, but not right now.
- 24 A Okay.
- 25 O Take a look at R-12?

- 1 A Not RX-12, just R-12?
- 2 Q RX-12?
- 3 A RX-12.
- 4 JUDGE MORRIS: Volume 4.
- 5 MR. ROSENSTEIN: And tell me when you're there.
- 6 THE WITNESS: I'm there.
- 7 BY MR. ROSENSTEIN:
- 8 Q Let's go to the last page, which is 12 -- next to
- 9 last page, 12-002?
- 10 A Okay.
- 11 Q This is a letter that you sent to Captain Graham in
- December, Christmas Eve, December '10, right?
- 13 A Correct.
- 14 Q December 2010, correct?
- 15 A Correct.
- Okay. And you apologized for e-mailing Richard
- 17 Anderson with a request for a suite, correct?
- 18 A Correct.
- 19 Q And Captain Graham wrote back to you, did he not?
- 20 A He must have, if you say -- I don't remember.
- Q Well, read up to the page 12-001, you'd agree that
- that's an e-mail back to you?
- 23 A Okay. Yes, yes.
- Q And in fact, it was sent, it looks like Christmas
- 25 Day?

```
1
          Α
                Yes.
2
                Okay. And you'd agree that Captain Graham wrote to
          Q
3
     you:
4
                    "So, Karlene, neither of us thinks an
5
                apology is in order, nor was any ever
6
                expected."
7
                Correct?
                Correct.
8
9
          0
                He also talked about Delta's Safety Culture in the
10
     letter to you, would you agree?
11
                Can I read it?
12
                Yes, take your time?
13
                This has been nine years since I've read this, so
     I've to read it.
14
15
                I understand.
16
                I don't see anything about Safety Management
     Systems or Safety Culture in here.
17
18
                So, when he said:
19
                  "There is a misconception about the
20
                philosophy you stated below, concerning
21
                things must have changed after the
22
                merger, being open and honest are the
23
                cornerstones of our organization."
```

It's your testimony that does not involve Safety

24

25

Culture, those issues?

- 1 A Yeah. Actually, those do. I just thought you said
- 2 he said the words -- brought the words up. But yeah, the
- 3 culture there, Safety Culture, so yes.
- 4 Q Let me ask you a question about Safety Culture,
- 5 that's come up a few times?
- 6 A Okay.
- 7 Q Does everything that an airline does, in your view,
- 8 have an impact on Safety Culture?
- 9 A I'm going to say yes. And may I explain?
- 10 Q Not right now. And just for completeness, take a
- 11 look at Tab Respondent's 13?
- 12 A Okay.
- 13 Q And you'd agree that this is a continuation of your
- e-mail communications with Captain Graham, in or about the
- 15 Christmas weekend of December 10th, correct?
- 16 A Correct.
- 17 Q That's right?
- 18 A Yes.
- 19 Q Okay. Thank you. Why did you send Captain Graham
- 20 the e-mail you had sent to Captain Davis, after your phone
- 21 call, what was your purpose for doing that?
- 22 A Which Exhibit are you talking about?
- Q We're still on the same Exhibit 16. You had said
- 24 that you had forwarded -- and just to be clear, because
- 25 e-mails sometimes are hard to read -- if you pull back to the

```
first page of RX-16-001?
1
2
                JUDGE MORRIS: Sixteen.
3
               MR. ROSENSTEIN: Sixteen, 1-6.
4
                JUDGE MORRIS: All right.
                THE WITNESS: Okay.
5
6
     BY MR. ROSENSTEIN:
7
                Let's just make sure we understand the timing of
     this, because there's lots of dates. The top e-mail there,
8
9
     if you ignore the Chris Puckett line, says: "Karlene Petitt
     to Jim Graham, November 9th, 12:56 o'clock p.m., "correct?
10
11
                I do not see that -- sorry -- RX-16.
12
          0
                16-001?
13
          Α
                Okay.
14
               Now you see it?
          Q.
15
          Α
                I do.
16
          Q
                Okay. And you'd agree that that's what it says?
17
                Correct.
          Α
                It's from you to Jim Graham?
18
          Q.
19
          Α
                Correct.
20
                And what's below that, it says: "Karlene Petitt to
21
     Phil Davis, 11/2, and then it says: "Phil, you want me to
22
     send you my homework." And then it says: "From Karlene
23
     Petitt, November 3rd, at 9:22 o'clock," also to Phil Davis,
```

and there's a relatively lengthy e-mail, correct?

25 A Correct.

24

- 1 Q You'd agree that those two e-mails, the November
- 2 2nd, and the November 3rd, were attachments to the November
- 3 9th e-mail, correct?
- 4 A I don't remember. It could have been.
- 5 Q Well, you wrote: "Below is a copy and paste of the
- 6 letter to Phil," in your November 9th e-mail. Does that
- 7 refresh your recollection?
- 8 A Okay. So, it's a copy and paste, yeah, they
- 9 weren't attached. If it says I copied and paste, then that's
- 10 what I did.
- 11 Q Okay.
- 12 A I just didn't remember how.
- 13 Q That's fine. And I just want to be clear. So, my
- 14 question was, now that we've understood what this document
- actually is from the e-mail perspective, why did you feel
- 16 that it was useful to send this e-mail Captain Graham on
- November 9th, at 12:56 o'clock, with the cut and paste?
- 18 A Captain Graham requested I give him more
- 19 information, because he alluded to the fact he did not know
- what was going on at the time.
- Q Okay. Take a look at Respondent's 17, RX-17?
- 22 A Okay.
- 23 O And again, we'll work from the back. So, if you
- turn to RX-17-004. Are you there?
- 25 A Yes.

- 1 Q Okay. And so we'll do you recall on November 9th
- 2 you had asked to have a meeting with Captain Graham and
- 3 Captain Dickson, correct?
- 4 A Correct.
- 5 Q And now it's November 16th, and you're asking Phil,
- 6 actually, to block your schedule for November 3rd (sic) and
- 7 December 1st, for a meeting in Atlanta, correct?
- 8 A Correct.
- 9 Q And that was the meeting with Captain Graham and
- 10 Captain Dickson, correct?
- 11 A Correct. What were the dates, November what?
- 12 Q 30th and -- well 1st was the meeting, correct?
- 13 A 30th, yes. Correct, correct.
- 14 Q Okay. And you asked for positive space travel and
- 15 a hotel for that night, correct?
- 16 A I did, yes.
- 17 Q Okay. And Phil Davis didn't write back to you, but
- 18 Captain Graham did, correct?
- 19 A Correct.
- 20 Q Again, pretty quickly thereafter, at 2:45 o'clock
- 21 p.m., right?
- 22 A Correct.
- 23 Q And you'd agree with me, again, just to be clear,
- 24 you were out here one West Coast time, correct?
- 25 A Correct.

- 1 Q Captain Graham and -- at least Captain Graham was
- 2 in the East Coast, correct?
- 3 A I have no idea where he was.
- 4 Q But you'd agree that from this e-mail it suggests
- 5 that he was on the East Coast, at least when he sent this
- 6 letter, it's dated (sic) 2:45 o'clock p.m., which would be
- 7 5:45 o'clock p.m., and, therefore, after you sent your
- 8 e-mail, correct?
- 9 A I --
- 10 Q You'd agree with my logic?
- 11 A I agree with your logic.
- 12 Q Okay.
- 13 A That he would send his e-mail after I sent him one.
- 14 Q That's right.
- 15 A And he would respond after. I do agree with that
- logic.
- 17 Q Thank you. Perhaps unnecessary, but. And Captain
- 18 Graham denied your request for positive space travel and a
- 19 hotel at that point, correct?
- 20 A He did.
- 21 Q Okay. And you were not -- you didn't agree with
- that decision, and you wrote back to him at 8:40 o'clock
- p.m., correct? And that's the e-mail that begins on page 17-
- 24 003, correct?
- 25 A Okay. Yes.

```
1
                Okay. And in that e-mail you wrote to Captain
2
     Graham:
                     "As you know, the reason I requested
3
4
                to have this meeting is that I felt I am
5
                being singled out and harassed by a
6
                senior VP, in violation of company
7
               policy."
                Correct?
8
9
                Where aware you reading that?
          Α
10
          0
                The second sentence. It says:
11
                   "Jim, I was not aware of the
12
                scheduling constraint, but assumed this
13
                was protocol, as the blocking or reserve
14
                date transpired at the last meeting of
15
                similar content and not by my choice. As
16
                You know, the reason I requested to have
17
                this meeting is that I feel I am being
18
                singled out and harassed by a senior VP,
19
                in violation of company policy."
20
                Correct? That's what you wrote?
21
                I did. And one more sentence.
          Α
22
                But you wrote the sentence I read to you, correct?
          Q
23
                Yes.
          Α
24
                Okay. And then Captain Graham wrote back to you,
```

again pretty promptly, probably within half hour, above,

25

```
1
     correct?
2
          Α
                He did respond.
3
                Okay. And in that he said, among other things, he
4
     said:
5
                  "There is a big difference if you are
6
                saying you are or have been harassed.
                You indicated to me a difference of
7
                opinion on censoring use of Delta
8
9
                information and access to Delta work
10
                areas. If this is a formal accusation,
11
                we are in a different place and you will
12
                need to also have a discussion with a
13
                representative from our HR team, who will
14
               help coordinate appropriate next steps.
15
                Please let Captain Davis know if this is
16
                a harassment complaint, and we will
                immediately get you engaged with the
17
18
                appropriate resources. It will be
19
                necessary for HR to become immediately
20
                involved, along with EEOC, prior to
21
               meeting with Captain Dickson and me. I
22
                will ask Captain Davis to reach out in
23
                the morning."
24
                He wrote that to you, correct?
```

25

Correct.

```
1
                Okay. And then you wrote back quickly, as well --
2
     relatively, anyway, the same day -- and you said that --
     among other things -- in the third paragraph:
3
4
                  "At this time I would prefer to table
5
                the personal issues as to why and proceed
                with a meeting with you and Captain
6
7
                Dickson to bring Safety Culture issues to
                your attention, regarding the events that
8
9
                transpired over the previous year and as
                far back as six years ago."
10
11
                Correct?
12
                Correct.
13
                And you mentioned SMS, as well?
          Q
14
                Correct.
          Α
15
                And that was at 11:34 o'clock p.m., on November
16
     16th, correct?
17
          Α
                Yes.
18
                Okay. And if you flip ahead, you see at 8:07
19
     o'clock a.m., on November 18th, Jim writes back to you and
20
     says:
21
                   "Steve and I will look forward to
22
               meeting with you to understand your
23
                Safety Culture concerns on December 1st."
24
                And he actually sets up a jump seat for you to come
25
     down the night before, and asks: "If you had anything to
```

```
1
     pre-read, please send it by November 27th."
2
                Correct?
3
                No, he didn't set up a jump seat for me, number
4
     one. Where are you looking at?
5
                I'll just read it to you. If you'd look at the e-
     mail on page 17-002?
6
7
          Α
                Okay.
                You'd agree with me that Captain Graham wrote to
8
9
     you at 8:07 o'clock a.m., on November 18th, and said:
10
                   "Steve and I will look forward to
11
                meeting with you to understand your
12
                Safety Culture concerns on December 1st,
13
                in the morning. Please contact Phil and
14
                Wendy and they will set up a jump seat
15
                for you to come down the night before,
16
                30th, as well as return jump seat after
17
                the meeting on the 1st. If there is
18
                anything you would like to have pre-read,
19
                please ensure we receive it by Friday,
20
               November 27th."
21
                That was sent to you, correct?
22
                Yes, it was.
          Α
23
                Okay. And then you wrote back later that same day
          Q
24
     and told him that you had finals due and that you would not
```

be able to meet the request of having documents by the 27th,

25

```
1
     correct?
2
          Α
                Correct.
3
                Okay. And then you suggested:
4
                   "If January works for you, we could
5
                get through the holidays. I will have
6
                time to prepare documents and then
7
                coordinate the meetings with my recency
                at the end of the month."
8
9
                Correct?
10
          Α
                Correct.
11
                That was by your suggestion to put the meeting off
12
     until January, from when it had been scheduled in December?
13
                Yes. May I explain?
          Α
14
                No, not yet. Now, if you look at the e-mail ahead
15
     of that, Captain Graham wrote back to you and said:
16
                   "Whatever makes the most sense for
17
                your schedule is good for us."
18
                Correct?
19
                Correct.
          Α
20
                And he offered you the chance to talk by phone, if
21
     you wanted to?
22
          Α
                Yes.
23
                And you wrote back and said that you preferred not
24
     to go by phone and you would like to meet in person and try
25
     to schedule a meeting for January. Those all happened,
```

- 1 correct?
- 2 A Yes.
- 3 Q Okay. And you did, in fact, come to Atlanta on
- 4 January 28th, to meet with Captain Graham and Captain
- 5 Dickson?
- 6 A Yes.
- 7 Q And you knew what Captain Dickson's role was at
- 8 that point, at Delta -- did you know what his job was?
- 9 A He was the senior VP of Flight Operations.
- 10 Q Is that the most senior person in Flight
- 11 Operations, to your knowledge?
- 12 A Today it's not. Today, I think they pulled out
- another position over Dave.
- 14 Q At the time?
- 15 A But at the time, I believe he was.
- 16 Q And Captain Graham was his direct report, is that
- 17 right?
- 18 A Correct.
- 19 Q So, these are the two top people in Flight
- 20 Operations, correct?
- 21 A Correct.
- 22 Q And you describe your meeting on January 28th, in
- some detail, so we won't go over it here. But at some point
- you presented your report to Captain Graham and Captain
- 25 Dickson, correct?

- 1 A Correct.
- 2 Q Were they the first people who had ever seen that
- 3 report, other than you? I mean, in other words, had you
- 4 given it to anybody before you handed it to Captain Graham
- 5 and Captain Dickson?
- 6 A Oh, yes.
- 8 A I had given it to my husband had read it, my mother
- 9 had read it, the union -- I know for sure Rachel read it, I
- 10 don't know who she gave it to.
- 11 Q Just for the completeness of the record --
- 12 A Rachel, the ALPA rep.
- 13 Q Okay.
- 14 A And I don't know who -- that's I know for sure I
- 15 gave it to those people. Jud might have had a copy. Jud
- 16 Crane might have received a copy of it, also.
- 17 Q How would you have sent it to Jud Crane -- in
- 18 person or by e-mail?
- 19 A I would have e-mailed it to him, or I could have
- 20 given it in person, because we had a meeting out in SeaTac,
- 21 so I don't remember.
- 22 Q At the conclusion of the meeting on January 28th,
- 23 either Captain Graham or Captain Dickson suggested that you
- 24 would be an inspector yourself, is that right?
- 25 A No.

- 1 Q At the conclusion of the meeting, either Captain
- 2 Graham or Captain Dickson suggested that you could be an
- instructor, yourself? I'm sorry.
- 4 A That I -- they instructed -- not worded that way,
- 5 but they did mention: "Maybe we should make her an
- 6 instructor," yes.
- 7 Q And somebody said: "We should make her an
- 8 ambassador," is that right?
- 9 A Not an ambassador, part of the "Ambassador
- 10 Program," I think, yeah.
- 11 Q Ambassador Program. And just describe, briefly,
- 12 what the Ambassador Program is, I'm not sure we got that on
- 13 direct?
- 14 A I don't know the details of it, other than it's a
- 15 Delta had very strict who could go out and talk as a Delta
- 16 employee, so that would have been that person, I believe.
- 17 Q You were ultimately nominated to be part of the
- 18 Ambassador Program?
- 19 A No. I think that's a different -- there's a
- 20 Chairman's Club and there's an Ambassador, but I don't know
- 21 the names between -- the difference between the two. But I
- 22 believe what Corbin nominated me for is what peers nominate
- 23 you for. The other one is a company position, company
- 24 selected. So, they're two different things.
- 25 Q Got it. Was your nomination, that Corbin suggested

- 1 for you, granted -- in other words, were you made -- did you
- 2 meet that club or whatever it was?
- 3 A No.
- 4 Q Not to your knowledge?
- 5 A Not to my knowledge. No, I think I would have
- 6 known.
- 7 Q Okay. Fair enough.
- 8 A I think I would have known.
- 9 Q At the conclusion of the January 28th meeting,
- 10 Captains Graham and Dickson promised to look into the safety
- issues that you had raised at the meeting, correct?
- 12 A They did.
- 13 Q Okay. And they invited you to --
- 14 A Well, let me take that back. That wasn't really
- 15 what was said.
- 16 Q So, they did not promise to look into the safety
- issues that you raised?
- 18 A Captain Graham said: "I will read this tonight and
- 19 get back to you," is what he said.
- 20 Q Did you form an impression that Captain Graham
- 21 would look into the safety issues that you had raised, as a
- result of your January 28th meeting?
- MR. SEHAM: Objection, vaque.
- 24 JUDGE MORRIS: Overruled.
- 25 THE WITNESS: I formed the impression they weren't

- 1 going to do a darn thing about it. I thought they'd just
- 2 toss them in the garbage, is what I thought.
- 3 BY MR. ROSENSTEIN:
- 4 Q So, you thought, on January 28th, in the evening,
- 5 that Captain Graham and Captain Dickson would toss your
- 6 report into the garbage?
- 7 A Yeah. I didn't really think they would do
- 8 anything, yes. And I just said that figuratively. Would
- 9 they have really tossed it in the garbage? I just, at the
- 10 time, didn't think that they were going to do anything about
- 11 it.
- MR. ROSENSTEIN: Is this a good time for a bathroom
- 13 break?
- JUDGE MORRIS: Sure. We've been going for a little
- 15 bit now, so let's take 10 minutes. Let's reconvene at 10:40.
- The hearing is recessed.
- 17 Do not discuss your testimony while you're in
- 18 recess.
- 19 (Off the record at 10:30 o'clock a.m.)
- JUDGE MORRIS: Back on the record.
- 21 All parties present when the hearing last recessed
- 22 are again present. You may continue with your cross.
- MR. ROSENSTEIN: Thank you.
- 24 BY MR. ROSENSTEIN:
- 25 Q Ms. Petitt, you testified, before we took the

- 1 break, that you didn't think that Captain Graham and Captain
- 2 Dickson would do anything, after they received your report?
- 3 A Correct.
- 4 Q Is that because you didn't think they liked you,
- 5 personally?
- 6 A No.
- 7 Q You believed, at the time, that Delta flight safety
- 8 was amazing, didn't you?
- 9 A What?
- 10 Q At the time that you submitted you report, didn't
- 11 you believe that Delta flight safety was amazing?
- 12 A Well, I'm assuming you read that, but their flight
- 13 training is not amazing. I have to define what you mean by
- 14 flight safety?
- 15 Q Well, didn't you believe that flight safety is
- 16 amazing and that they were doing incredible things and
- opening discussion on many safety topics, isn't that what you
- 18 believed in January of 2016, when you met with Captain
- 19 Dickson and Captain Graham?
- 20 A May I explain? I mean in what context?
- Q Well, it's either yes or no at this point, and then
- 22 maybe you can explain, but first tell me whether it's yes or
- 23 no?
- 24 A I can't answer that with a yes or no, because it's
- 25 not an actual question. I mean it's not a -- it's a --

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1 Q Okay. I understand. I'll ask a different
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- question, if that's okay.
- JUDGE MORRIS: That's fine.
- 4 MR. ROSENSTEIN: Okay.
- 5 BY MR. ROSENSTEIN:
- 6 Q Take a look at Respondent's 15, again, RX-15, and
- 7 turn to page 003. At the bottom of the page it's an e-mail
- 8 that you sent to Dr. Larry, at what sounds like 3:00 o'clock
- 9 a.m., on November 3rd, 2015, do you see it?
- 10 A I do.
- 11 Q You could have been traveling in a different time
- 12 zone, correct?
- 13 A Um-hum.
- 14 Q It's not your habit to send e-mails at 3:00 o'clock
- 15 a.m., I'm guessing?
- 16 A No, it's not.
- 17 Q And in that e-mail, if you turn to the page, it
- 18 says, does it not:
- 19 "We were discussing SMS mandated in 2018, and
- then some talk about mental health. Then
- I stood up and posed the concept, if
- we're addressing SMS company-wide, then
- they must apply that to fitness for
- flight, too. And discussed how we are
- 25 responsible for hundreds of lives, we

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1
                should be able to assess our own fitness
2
                to walk into that aircraft. Yes, flight
3
                safety is amazing, and they are doing
4
                incredible things, and we are opening
5
                discussion on many safety topics.
6
                Actually, Richard Anderson is far more
7
                progressive and forward thinking, and
                safety minded, than many of our upper
8
9
                level pilot managers. I'm actually going
                to go talk to him."
10
11
                That's what you thought at the time, correct?
12
                Correct.
          Α
13
                And you believed that Captain Graham and Captain
          Q
14
     Dickson would have a similar attentiveness to flight safety
15
     when you met with them in January, correct?
16
          Α
                No.
17
                You believed that Phil Davis was attentive to
     flight safety, did you not?
18
19
          Α
                No.
20
                Had you ever interacted with Captain Dickson?
21
          Α
                Yes.
22
                And did anything that you -- in your interactions
          Q
23
     with Captain Dickson -- inform your opinion that Captain
24
     Dickson was not committed to safety at Delta Air Lines?
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No, not at all.

25

- 1 Q Did anything in your interaction with Captain
- 2 Dickson inform your opinion that Captain Dickson would not
- 3 take your safety concerns seriously, when you met with him in
- 4 January?
- 5 A Okay. So, what -- say that again?
- 6 Q Did anything in your interactions with Captain
- 7 Dickson inform your opinion that Captain Dickson would not
- 8 take your concerns about flight safety seriously, when you
- 9 met with him in January?
- 10 A Not personally. Just --
- 11 Q And the same question --
- JUDGE MORRIS: Wait a minute, let her finish.
- MR. ROSENSTEIN: Okay. I'm sorry.
- 14 THE WITNESS: Yeah. Not personally, just that the
- 15 statement in there: "If there was a better way, we'd already
- 16 be doing it," was Captain Dickson's statement. So, that's
- 17 where I came from that assumption, if there was a better way,
- 18 they'd already been doing it.
- 19 BY MR. ROSENSTEIN:
- 20 Q When did you personally hear Captain Dickson say
- 21 that?
- 22 A I didn't hear him. He said it to a group of
- instructors, and so a hundred people heard it.
- Q How do you know he said it to a group of
- 25 instructors?

- 1 A Because I had multiple different instructors tell
- $2 \quad \text{me.}$
- 3 Q You weren't there?
- 4 Q I was not there, no, I was not.
- 5 Q Do you know when he said it -- allegedly?
- 6 A It was shortly after the merger, I would say.
- 7 Q 2008?
- 8 A No, it couldn't have been then, because I wasn't
- 9 even on property yet. So, it would have to be after 2010,
- 10 2011, I'm guessing.
- 11 Q Who told you that Captain Dickson made that
- comment, what were the names of the people?
- MR. SEHAM: Asked and answered -- oh --
- 14 BY MR. ROSENSTEIN:
- 15 Q Go ahead. I'm writing them down --
- 16 A Multiple different instructors.
- 17 Q I want to hear the names of the people?
- 18 A I can't recall their names.
- 19 Q Is there anything else that informed your view that
- 20 Captain Dickson would not take your safety concerns
- 21 seriously, when you met with him on January 28th, other than
- what you've said?
- 23 A Yes.
- Q What else?
- 25 A The warning that if I did it, I was going to get a

- 1 Section 15.
- 2 Q And that warning was given to you by Jud Crane, is
- 3 that right?
- 4 A Correct.
- 5 Q Anything else?
- 6 A No. At the time, no. Today, yes.
- 7 Q Is there anything that informed your view that
- 8 Captain Graham would not take your safety concerns seriously
- 9 when you met with him on January 28th?
- 10 A Same reasons for Captain Dickson.
- 11 Q Jud Crane's statement to you?
- 12 A Jud Crane's statement to me, yes.
- 13 Q Captain Graham did not allegedly make the comment?
- 14 A Yeah -- no, he did not. You're correct.
- 15 Q All right. At the conclusion of that meeting,
- 16 Captain Graham and Captain Dickson invited you to present to
- a larger group of safety employees at Delta, correct?
- 18 A Correct. Can I back up? There is another reason
- 19 at the meeting, why I didn't think they'd take me serious.
- 20 If you don't want to hear it, I won't tell it.
- 21 Q I might. I have to think about it.
- 22 A I won't, but there was.
- JUDGE MORRIS: Well, I'm going to allow it. So, go
- 24 ahead.
- MR. ROSENSTEIN: Okay.

- 1 THE WITNESS: Yeah. It was because when I came in
- 2 to discuss the meeting with them, it was very combative
- 3 initially, and then it turned into look what we're doing, all
- 4 these amazing things, so. And then they cut the meeting
- 5 short from 90 minutes to 60 meetings. So, the meeting itself
- 6 indicated that they weren't really -- didn't want to hear it,
- 7 weren't going to take this serious, so.
- 8 MR. ROSENSTEIN: Okay.
- 9 BY MR. ROSENSTEIN:
- 10 Q Anything else? I did ask you an open question, so
- I do want you to close it.
- 12 A Okay. That's fine.
- Okay. After the January 28th meeting -- so the
- 14 next question I don't think you answered, yet. After that
- meeting, you were asked to, invited to, give a presentation
- 16 to other Delta safety related employees, correct?
- 17 A I don't -- yes.
- 18 Q Okay. And you were enthusiastic about doing that,
- 19 correct?
- 20 A I wasn't enthusiastic about it, I was willing to do
- 21 it, yes.
- 22 O You were not enthusiastic?
- 23 A Enthusiastic -- was I jumping for joy and excited?
- No. I was very pleased that we were going to do it. Jud
- 25 Crane was very surprised.

- 1 Q Okay. You told Jud Crane you were going to do
- 2 that?
- 3 A I did.
- 4 Q Okay. You certainly were not asked to speak with
- 5 Dr. Faulkner after that January 28th meeting, correct?
- 6 A I was asked after the January 28th meeting.
- 7 Q Well, not a immediately --
- 8 A Just time delay.
- 9 Q Good point. Not immediately after that meeting,
- 10 correct?
- 11 A Correct.
- 12 Q Okay.
- 13 A And I was not asked immediately after that meeting
- 14 to give presentation. There was a time delay on that one,
- 15 too.
- Oh, they didn't ask you to make the presentation at
- 17 the January 28th meeting, it was only after?
- 18 A Oh, no, no, no.
- 19 Q Okay. All Jim Graham said was that he would try to
- read it that night and get back to you, correct?
- 21 A He did.
- 22 Q And you were a little irritated that he didn't get
- 23 back to you until February 5th, right?
- 24 A I was not irritated.
- 25 O You were not?

- 1 A Because I had no expectation that he would get back
- 2 to me at all.
- 3 Q Okay. I may have mis-read that. So, take a look
- 4 at Respondent's 24, RX-24, and this one we can read forward,
- 5 the way it's drafted. So, first of all, on RX-24, page 1,
- 6 there's -- at the top of the page there's some writing that
- 7 says:
- 8 "We stood as this meeting over (sic)
- 9 and Dickson said they should make me an
- instructor, Graham said I should be part
- of the Ambassador Program, and he assured
- me he would read that report, that night,
- and get back to me. He did not contact
- me until February 5th."
- You wrote that, correct?
- 16 A I don't know who I wrote that to or where that came
- 17 from.
- 18 Q But you --
- 19 A But if I wrote it, I wrote it, but I don't remember
- when or where.
- 21 O Okay.
- 22 A Or in what context.
- 24 didn't send that to anybody, you wrote that for your own
- 25 notes or some purpose, right?

- 1 A Very well could have, but if it was written at the
- 2 time, then that gives reference who said which, because I
- 3 didn't remember who.
- 4 Q Okay.
- 5 A But those are from my notes that I gave to you and
- 6 it was dated at that time-frame, then that would be an
- 7 accurate assessment at the time.
- 8 Q Okay. So, I would refer you to the Bates number
- 9 above the RX, and it says: "C01137," that indicates, does it
- not, that you produced that to us in this case, correct?
- 11 A I am looking at just simply three lines of
- 12 statements, it doesn't have any coding.
- 13 Q Sorry, not your fault. But if you look at the
- 14 bottom right corner of the first page?
- 15 A Okay.
- 16 Q Above the RX-24, there's another series of numbers,
- which start with the letter C, do you see that?
- 18 A I do.
- 19 Q And you'd agree with me that -- and you've
- 20 testified that you spent a lot of time being pseudo lawyer in
- 21 this case -- would you agree with me that if it says "C,"
- 22 that means that you produced it in this case?
- 23 A Okay, yes.
- 24 Q And does that help refresh your recollection about
- whether you put that writing together on the top?

- 1 A I'm going to take your word that you got that out
- 2 of my notes, then I will say yes.
- 3 Q Okay. And the first e-mail is from you to Jim
- 4 Graham, correct -- I'm sorry -- from Jim Graham to you,
- 5 correct?
- 6 A Correct.
- 7 Q Okay. And this is the first contact that Jim
- 8 Graham had with you after your January 28th meeting?
- 9 A Correct.
- 10 Q Okay. And then you responded -- we don't have
- 11 times on this -- that you were in Amsterdam, correct?
- 12 A Correct.
- 13 Q And that's your recollection from your direct
- testimony, that you were in Amsterdam, correct?
- 15 A I was, yeah.
- 16 Q Okay. And was it at that communication where you
- 17 spoke about giving a presentation or was that later?
- 18 A That was one of the times.
- 19 Q Okay. Did he -- did you -- because he writes in
- 20 the e-mail:
- 21 "I will try to reach you at the time you deem
- best, if you'd rather wait until you
- return home, I'm very happy to call next
- 24 week, as well.
- Do you recall whether you spoke to him right around

- 1 that February 5th time-frame, or did you wait a week or so?
- 2 A I -- the first phone call, it sounded important,
- 3 because he wanted to know if I was amenable to calling him on
- 4 my layover in Boston. So, when I got to my layover in
- 5 Boston, I did call him.
- 6 Q Okay. If you turn to the next page, RX-002,
- 7 24-002, again there's notes, what I'll call "notes," that's a
- 8 phone conversation, and it says:
- 9 "Jim Graham called me on a Saturday night, per
- 10 his request, on my BOS layover, and he
- simply asked if I would be willing to
- give a safety presentation. I said yes,
- and he said we would talk when I
- 14 returned."
- 15 A Okay.
- 16 Q So, does that refresh your recollection?
- 17 A Yeah. So, he's the one that called me, I didn't
- 18 call him. So, yes.
- 19 Q Okay. And then if you go down the page, there's
- 20 another -- from the type font, it looks like the same type of
- 21 note, it starts: "Phone conversation:" -- do you see that?
- 22 A I do.
- 23 Q And does that indicate that that phone conversation
- took place on or about February 17th, 2016?
- 25 A Correct.

- 1 Q Okay. So, you had a second phone call with him on
- 2 February 17th?
- 3 A I did.
- 4 Q And on that phone call, you spoke for about 90
- 5 minutes, is that right?
- 6 A Correct.
- 7 Q And you talked about what to ask the divisional
- 8 leaders during the presentation, correct?
- 9 A Correct.
- 10 Q Okay. And it was your recollection that on that
- 11 phone call he also told you that he wanted you to meet with
- 12 what you've defined as -- described as the HR safety
- investigator, correct?
- 14 A Yes. And once again, if these were notes that you
- 15 took -- that I had written down at the time, that would be an
- 16 accurate assessment, because it would have been not a written
- memory, it would be at the time of when this happened.
- 18 Q I'll just represent to you that we didn't take any
- 19 notes, but these are notes that you produced to us in
- 20 discovery in this case. Is that your recollection?
- 21 A Okay. Yes.
- 22 Q Take a look at the e-mails now. So, there are a
- couple of e-mails from February 17th, right?
- 24 A Correct.
- 25 Q Jim writes to you and says he wants to have that

- 1 phone call, correct? 2 Α Correct. 3 And he says: 4 "I've asked several key people to be 5 present, including a representative from our Corporate SMS team." 6 7 Correct? Correct. 8 9 Do you know who that person ended up being? 0 10 Yes, because I met him at the meeting. I don't Α 11 remember his name now. He had been just promoted from some 12 other position. 13 Okay. And he told you that he wanted to review 14 some of the items that appear most relevant to training, 15 including human factors, standards, flight safety and 16 corporate safety, that's what he wrote to you, correct? 17 Α Okay. 18 And he told you, during that February 17th call, 19 that as he reviewed your report of January 28th, he thought 20 some of the items needed to be dealt with by HR, and some of 21 the items would be safety related and he would deal with 22 that, isn't that right?
- 23 A No, he did not.
- Q He didn't say that to you?
- 25 A He did not.

- 1 Q Did he tell you, during that February 17th meeting,
- 2 that he was separating out, into different categories, the
- 3 information in your January 28th report?
- 4 A He did not.
- 5 Q That's your testimony, okay.
- 6 He told you that Flight Operations could not
- 7 investigate themselves and, therefore, some of the
- 8 allegations in your January 28th, report would have to be
- 9 looked into by a representative in HR, correct?
- 10 A He referred to the person as an HR safety
- 11 investigator.
- 12 Q Right. That's your testimony, but my question is
- 13 somebody in HR -- you understood an HR safety investigator to
- 14 be somebody in HR, correct?
- 15 A Yes.
- Okay. And you wrote back -- and he told you the
- 17 name of the person who he had spoken to in HR, did he not?
- 18 A He did not tell me. He didn't give any name at the
- 19 phone call, at all.
- 20 Q He told you that Melissa Seppings would be the
- 21 person who would be -- he'd be talking to about the HR
- issues, did he not?
- 23 A I don't -- we -- it was the HR investigation was --
- 24 we went through everything, and at the very end he says:
- 25 "Oh," it was kind of like a side note at the end of this

- lengthy discussion:
- 2 "Would you be willing to talk to HR
- 3 safety investigator, we have some
- 4 questions that we have to go over and we
- 5 cannot investigate ourselves."
- I said, "Sure."
- 7 Q Understood. But --
- 8 A And he said somebody would be getting to me, but I
- 9 do not remember him giving me any name at that time.
- 10 Q Okay. Well, take a look at the next e-mail,
- 11 February 26th. You write to him, on February 26th, correct?
- 12 A Okay.
- 13 Q And you -- first you're talking about having the
- meeting on the 30th of that month, or maybe that's March,
- March 30th, is that right?
- 16 A Correct.
- 17 Q And asked about the guest list, correct?
- 18 A Correct.
- 19 Q But then you say: "In addition, I have not heard
- from Melissa or anyone in HR." Correct?
- 21 A Okay.
- 22 Q Does that refresh your recollection that he
- 23 mentioned Melissa Seppings to you?
- 24 A I still don't remember him saying it, but if I
- 25 wrote that, he must have, so.

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1 Q Okay. And you didn't look up to see what Melissa
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- 2 Seppings' title was, or go on the website?
- 3 A No.
- 4 Q Why not?
- 5 A Because it was not on my high priority list. I
- 6 was, at this time, going to school and working. I had no
- 7 reason to look her up.
- 8 Q Okay. And you'd agree that it doesn't say, in your
- 9 e-mail: "I have not heard from an HR safety inspector," it
- just says: "Melissa, or anyone in HR," correct?
- 11 A Correct.
- 12 Q That's what it says. And then you wrote:
- "Interesting timing that Ed sent an
- 14 e-mail assessing Delta culture. I do
- believe he understands the importance.
- Nice to see."
- 17 Do you see that?
- 18 A I do.
- 19 Q And that's Ed Bastian?
- 20 A Correct.
- 21 Q And that's because Ed Bastian had just been
- appointed to be the CEO, around that time-frame?
- 23 A What's because Ed Bastian -- what's because --
- 24 Q "Because" is the wrong way to ask that question.
- 25 Would you agree that around that time is when Ed

- 1 Bastian became the CEO of Delta Air Lines?
- 2 A Yes. He was announced on February 5th.
- 3 Q Okay. Thank you. By the way, you had raised
- 4 issues of unequal treatment and harassment in your January
- 5 28th report, correct?
- 6 A Say that again?
- Well, in your January 28th report, you had raised
- 8 issues of unequal treatment and harassment, those were
- 9 contained in your report, correct?
- 10 A They were not -- they were culture issues.
- 11 Q That's not my question. You testified -- I think
- 12 you testified earlier that you think everything is related to
- 13 Safety Culture, correct?
- 14 A Correct.
- 15 Q And so within that framework that you believe is
- 16 Safety Culture, you had raised issues of unequal treatment
- 17 and harassment, correct?
- 18 A Correct.
- 19 Q And you used the words: "unequal treatment and
- 20 harassment," in the report itself, correct?
- 21 A Can you, please, find me the spot in the report and
- 22 then Ill tell you if it was --
- Q Well, fair enough. But we've seen e-mails that
- 24 you've talked about this morning, where you use those words,
- 25 correct?

- 1 A In one e-mail. May I explain?
- 2 Q Not yet, but you will be able to. Take a look at
- 3 JX-B, that's the report?
- 4 A Okay.
- 5 Q Okay. And I think you were shown this on direct,
- 6 but if you'd turn to your appendix K, which is on page
- 7 JX-B-35?
- 8 A Okay.
- 9 Q Tell me when you get there?
- 10 A I'm there.
- 11 Q Okay. You had said, in JX-B, on page 35, that's a
- reprinting of the September 9th e-mail that we've gone
- through before, correct?
- 14 A Correct.
- 15 Q And we pointed out to you, in that e-mail, that you
- 16 said: "I feel I have been unfairly singled out," it says
- 17 that, right?
- 18 A Correct.
- 19 Q You'd agree that would mean unequal treatment,
- 20 correct?
- 21 A Correct.
- Q Okay. And you talk about being the only pilot in
- various places, which you italicized, that also is unequal
- treatment, correct?
- 25 A Correct.

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1 Q And you'd agree that in the middle of it you write:
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- 2 "The sum total of all of this is I
- feel I am working in a hostile work
- 4 environment and being treated differently
- 5 than everyone else in the company."
- That would be unequal treatment, correct?
- 7 A Correct.
- 8 Q And did you understand what the word: "hostile work
- 9 environment" means, in the context of employment law or
- 10 employment work?
- 11 A Captain Ken Watts told me if I used that word in
- 12 this letter, that it would make -- it would stop the
- 13 requirement for me having to produce my report to Phil Davis
- 14 and tell him what I was doing on my days off, and all the
- 15 things that were inappropriate. That's where that came from,
- 16 so.
- 18 receives a report that an employee believes they've been
- 19 forced to be in a hostile work environment, has an obligation
- 20 to investigate that?
- 21 A Yes, in a timely manner.
- Q Okay. And going back to Exhibit K, it says -- in
- 23 the last paragraph: "I thought that the harassment of the
- 24 past had subsided." Do you see that?
- 25 A I do.

- 1 Q And so at that point you believed that harassment
- was continuing, correct?
- 3 A Correct.
- 4 Q Okay. And you believe that if a pilot is alleging
- 5 that they are being harassed, that that's something that an
- 6 employer should investigate?
- 7 A They should.
- 8 Q And it's your view that harassment or unequal
- 9 treatment, or hostile work environments are topics that are
- 10 subsumed within the general subject of Safety Culture,
- 11 correct?
- 12 A Correct.
- 13 Q Okay. Is there anything that can happen in the
- interaction of employees in the airline industry, that is not
- subsumed within the subject of Safety Culture, in your view?
- 16 A I'm sure there is.
- 17 Q Nothing that you can think of?
- 18 A Give me an example of what you think might not be,
- 19 and I'll tell you if I believe it's true.
- Q Well, I appreciate that, but I'll decline that
- offer and ask if you can tell us something that you can think
- of right now, that would not be? And it's okay if you can't,
- 23 but --
- 24 A Are you giving me an open-ended opportunity here?
- 25 Q I want you to tell me -- well, I don't want to go

- 1 on for a day, if you have 100 things, but if you can give one
- 2 example of something that you could think of here, that would
- 3 not be covered under the umbrella of Safety Culture in this
- 4 industry?
- 5 A What I had for lunch in the cafeteria at the
- 6 training center.
- 7 Q Okay. Let me continue. Let's go through your
- 8 report, starting from the beginning, JX-B-002, okay?
- 9 A Okay.
- 10 Q I just want to be clear on some things in the
- 11 report. If you turn to the second page of it, which is --
- 12 A Page 2.
- 13 Q Yeah. Page 3, actually, the third page. The first
- page is not really part of your report.
- JUDGE MORRIS: You're talking about JX page 3?
- MR. ROSENSTEIN: JX-B-003.
- 17 THE WITNESS: Thank you.
- 18 BY MR. ROSENSTEIN:
- 19 Q At the bottom of that page, you go through: "Flight
- 20 Operations Leadership Overview," do you see that?
- 21 A I do.
- Q Okay. And you start out by saying something:
- "I 2008, said pilot was unable to fly
- due to a hip replacement and contacted
- 25 Captain Dickson, who politely said" -- it

- 1 reads how it reads.
- That pilot you're referring to there is you,
- 3 correct?
- 4 A Correct.
- 5 Q Okay. And the second line, again, that involves
- 6 you, correct, under: "Jon Tovani"?
- 7 A Correct.
- 8 Q Okay. And the third line: "Basic Indoctrination,"
- 9 that's something that happened in 2010, correct?
- 10 A Correct.
- 11 Q And that, again, involved you, correct?
- 12 A And the other 20 people in the room.
- 13 Q Okay. You heard that, though, is your allegation,
- 14 right?
- 15 A Correct.
- 16 Q And then it goes through that "Yellow Fever" issue
- 17 that you discussed on direct, which we don't need to go
- through here, but again, that involved you, correct?
- 19 A Correct.
- Q Okay. And then the last one in that bullet point:
- 21 "Seattle assistant chief pilot," involves the Honolulu issue
- 22 that we discussed in detail, and that, again, involved you,
- 23 correct?
- 24 A Correct.
- Q Okay. If you turn to page 6, JB-006, there are

- 1 bullet points in the bottom of that: "Delta Senior Flight
- 2 Operations Management," do you see that?
- 3 A Sorry. I went to page 6 of the report.
- 4 Q That's okay.
- 5 A Yes.
- 6 Q "If there was a better way, Delta would already be
- 7 doing it." You're attributing that to something that
- 8 somebody told you that Steve Dickson said at a meeting?
- 9 A Correct, yes.
- 10 Q Okay. "Stop writing e-mails, there is nothing you
- 11 can say that they don't already know." Did you hear that,
- 12 yourself?
- 13 A I did.
- 14 Q And who said it?
- 15 A OC Miller.
- 16 Q When?
- 17 A At the meeting that I was called in -- so it was --
- 18 Q Just when, I'm looking for, not the date?
- 19 A It would have been January -- what date did I do
- the Christmas Party -- November?
- 21 0 2010.
- 22 A So, it would have been -- it was the January right
- 23 after I was called in, shortly after writing my letters of
- apology, because of my letters of apology.
- 25 Q So, this bullet point was about the communications

- 1 about talking directly to Mr. Anderson?
- 2 A No.
- 4 A It was -- if you can go back to that e-mail where I
- 5 wrote -- where Jim Graham and I are responding, and I
- 6 apologized to him, and he responded, and I said: "By the way,
- 7 we had this issue in Seattle," and it was -- basically, it
- 8 was a safety and messed up issue, a Flight Ops issue. And I
- 9 had written that to him. OC Miller had that letter in his
- 10 hand and put it on the table and said: "Stop writing
- 11 e-mails."
- 12 Q You're referring to Respondent's 17?
- 13 A Let me look. No, this was in November. It was a
- 14 letter -- the sequence of letters of apology for violating
- 15 the unwritten chain of command. You presented in one of your
- 16 exhibits.
- 17 Q Is it 16?
- 18 A Nope.
- 19 Q Sorry. Oh, you know what, I was showing off that I
- 20 could remember things. Could you look at 12 and 13?
- MR. SEHAM: That's RX?
- MR. ROSENSTEIN: RX, sorry, that was my fault.
- THE WITNESS: Yes, it was the"
- "December 26th, '17, situation
- 25 rotation 3556, Flight 295, we were loaded

- 1 with 9,000 pounds of extra fuel."
- 2 That whole scenario.
- 3 BY MR. ROSENSTEIN:
- 4 Q I just wanted to get the date. So, what you're
- 5 referring to in bullet point two revolved around the exhibits
- 6 that are in 12 and 13, is that right?
- 7 A It revolved around 13, and two pages of that
- 8 lengthy letter that I wrote to him about that issue.
- 9 Q Okay.
- 10 A Multiple issues, actually.
- 11 Q And then the third bullet point says: "You should
- 12 stop all this writing and drink more beer." Did you hear
- that yourself or was that something that was told to you?
- 14 A Yes, "You should stop" and "drinking more," that
- 15 bullet point was also said at that meeting, the same meeting,
- 16 yes. And OC Miller said that.
- 17 Q At the same meeting that: "Stop writing e-mails,
- there's nothing you can say that they don't already know?"
- 19 A Correct.
- 20 Q Okay. And then the fourth bullet point says:
- 21 "At Delta we have the power to do what we want." Who said
- 22 that?
- 23 A That was Tom Albain.
- Q Okay. And when did he say it?
- 25 A At the simulator, when I told him I was going to

- 1 report him for texting, and not giving me my oral, and that I
- 2 wanted another check ride.
- 3 Q Got it. And what year was that again?
- 4 A It would have been 2011, I think.
- 5 Q Okay. And then it says: "You're not the first
- 6 person who gets multiple retaliatory line checks." I'm going
- 7 to guess that that's Ken Watts, is that right?
- 8 A Yes, but that general statement has gone from many
- 9 people on the line have said it, I couldn't tell you who
- 10 their names are.
- 11 Q Okay. But the only -- you testified on your direct
- 12 examination that the only retaliatory line checks that you
- 13 know about were based on your communications with Ken Watts,
- 14 and then your own experience that you described. That
- 15 testimony was accurate when you gave it yesterday, correct?
- 16 A It is accurate, but it could be hearsay.
- 17 Q Fair enough. Take a look at the next page of it,
- 18 under page JB-007? Sorry, we're in JX-B, and then it's page
- 19 007. Some day we're going to figure out an electronic way of
- doing this and we'll do it with iPads.
- 21 Take a look at the top of that page. You wrote
- that heading: "Lack of Diversity," correct?
- 23 A I did.
- Q Okay. And it's your view that diversity is
- 25 something that's subsumed within Safety Culture, correct?

- 1 A Absolutely.
- 2 Q Okay. And take a look at page 9 of the document?
- JUDGE MORRIS: So, JX-B-10?
- 4 MR. ROSENSTEIN: Yes.
- 5 MR. BISBEE: I think you're at JX-B-9, actually.
- 6 MR. ROSENSTEIN: JX-B-9, yeah.
- 7 BY MR. ROSENSTEIN:
- 8 Q You wrote the heading: "Different Treatment for
- 9 Different People," there, correct?
- 10 A Correct.
- 11 Q You'd agree that that's an allegation of unequal
- 12 treatment, correct?
- 13 A Correct.
- 14 Q And in this one you said that:
- "Said pilot was penalized and a letter
- was placed in her file for writing an
- 17 A330 training post concerning AF447-BEA,
- 18 2012, on a blog, whereas a male captain
- was giving permission to publish a book
- on the exact same subject."
- You wrote that, correct?
- 22 A I did.
- 23 Q And you chose to differentiate between you and a
- 24 male captain, correct?
- 25 A Yes.

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{\tt 0} Okay. And then you followed that up by writing:
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- 2 "Deals for the good ol' boys," correct?
- 3 A It wasn't a follow up, it was just another bullet.
- 4 Q Well, the next bullet after that, the following
- 5 bullet --
- 6 A Yeah, next bullet, yeah.
- 7 Q -- is: "Deals for the good ol' boys," correct?
- 8 A Correct.
- 9 Q Okay. And in that you stated that
- 10 "A particular pilot was given three
- days off when her husband of 25 years
- died, company policy."
- Who was that?
- 14 A Do I have to give a name?
- No. Was it a male or a female?
- 16 A Does it matter?
- 17 Q Well, male or female, it matters, I assume --
- 18 "A particular pilot was given three days off when
- 19 her husband" -- so I'm assuming that that was a female,
- 20 correct?
- A Maybe.
- Q Well, do you know?
- 23 A Yes, it was. Yes, it was.
- Q Okay. Thank you. And then it says:
- "Yet, a director gave a pilot an

```
1
                entire month off to speak at a funeral,
2
                and then the pilot picked up a green
3
                slip. These deals are rampant for those
4
                boys in the club."
5
                Correct?
6
          Α
                Correct.
7
          0
               You wrote that?
                I did.
8
9
                And so you were differentiating an only three-days
          0
10
     off process for a female pilot, while a male pilot got a
11
     month off to speak at a funeral and then got a green slip,
12
     that's what you were stating in this section, correct?
13
                That was the example on this one, yes.
          Α
14
                Yes, okay. Could you turn to JX-B-10?
          Q
15
          Α
                Yes.
16
                In this section, you go through some of the issues
17
     that we'd already been -- spoken about before, about blogs
18
     and things of that nature. But at the bottom, under six, you
19
     say: "Different Rules for Different People," do you see that?
20
          Α
                I do.
21
                Okay. And you'd agree that that's unequal
22
     treatment, correct?
23
                Correct.
          Α
24
                Okay. And then the bullet point behind it says:
```

"The chief pilot, who placed this

25

```
1
                letter in the pilot's file for simply
2
                writing a blog, also gave a captain
3
                permission to write a book on the same
4
                subject."
5
                It says that, correct?
6
                Correct.
          Α
7
                And that captain is male, correct?
          0
8
                Correct.
9
                Can you turn to page 11 -- or you're on that page,
           0
10
     I quess.
11
                Is it JX-11 or page 11 of the report?
          Α
12
                It's JX-B-11.
13
          Α
                Okay.
14
                So, the same page, but under number 7, at the
           Q
15
     bottom of it, the third bullet point, you write:
16
                   "Said pilot did not receive an
17
                opportunity for the position. Who would
18
                interview as pilot for a management
19
                position, who (falsely accused) violates
20
                policy? Or could this be a diversity
21
                issue."
22
                You wrote that, correct.
23
                I did.
          Α
24
                You were claiming that you were not given an
```

opportunity to receive a position because of your gender?

25

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1 A No, sir.
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- Q Because of a diversity issue?
- 3 A No, sir, that's not what I wrote in that statement.
- 4 Q You asked whether -- you were queried as to whether
- 5 or not the "said pilot" did not receive an opportunity for
- 6 the position, because it could be a diversity issue, correct?
- 7 A (No verbal response.)
- 9 A Look at the -- it wasn't a period, question mark,
- 10 it makes two different meanings.
- 11 Q Right. Okay. That's fine. Can you turn to page
- 12 22, JX-B-22? Were you referring to "Deals for good ol'
- boys," on this page?
- 14 A Can you find me --
- 15 Q Sure, it took me awhile, too. Under "Flight
- Operations Leadership Issue," did you not write:
- 17 "Pilots are disgruntled for losing
- their sick leave and others are getting
- 19 what they can, because they watch what is
- 20 happening within the Flight Operations'
- 21 good ol' boy deals available to a select
- 22 few."
- 23 A Correct.
- Q Do you see that?
- MR. SEHAM: What page?

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1 MR. ROSENSTEIN: JX-B-22.
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- 2 MR. SEHAM: Oh, JX.
- 3 BY MR. ROSENSTEIN:
- 4 Q That's what you wrote, correct?
- 5 A I did write that.
- 6 Q Okay.
- 7 MR. SEHAM: I'm sorry, where?
- JUDGE MORRIS: Third sentence.
- 9 MR. SEHAM: Third.
- 10 BY MR. ROSENSTEIN:
- 11 Q Can you turn to page JX-B-24?
- JUDGE MORRIS: Wait a minute. Are you caught up,
- 13 Mr. Seham?
- MR. SEHAM: Thank you. Yes, sufficiently.
- JUDGE MORRIS: All right.
- 16 BY MR. ROSENSTEIN:
- 17 Q JX-B-24?
- 18 A Correct.
- 19 Q You have a heading that is titled: "Harassment
- 20 Concerns," correct?
- 21 A Correct.
- 22 Q And in that, you said that you became tired of
- 23 mistreatment and hostile work environment, correct?
- 24 A Correct.
- 25 Q And then you went on to allege that you had

- 1 suffered a retaliatory line check, as a result of complaints
- 2 that you'd made, correct?
- 3 A Correct.
- 4 Q Okay. Could you turn to RX-30?
- 5 A Okay.
- 6 Q All right. Is it correct that Rip Johnson sent you
- 7 a copy of Mike Maderos' contact information?
- 8 A He did.
- 9 Q And was that an issue that you had raised in your
- 10 report, that you were looking -- that you felt that you had
- 11 been denied contact information for Mr. Maderos?
- 12 A No.
- 13 Q Did you mention anything about Mr. Maderos in your
- 14 report?
- 15 A I did.
- 16 Q What did you say?
- 17 A I'd have to go back and look, but I remember --
- 18 Q In general.
- 19 A I'm not going to speak in general, because I don't
- remember what I put in the report, just the fact that they
- 21 had made him our marketing manager and I was going to stop by
- 22 and say hello to him. And I think it had something to do
- with the book, or my hosting a flying event, because I was
- 24 going to be giving them out. It had something to do with an
- 25 activity I was doing supporting in the Seattle -- and Delta

- 1 and Alaska were just kind of parting ways. And I think I
- 2 called him, wanted to just go out and meet him and see if I
- 3 could help with marketing.
- 4 Q And you raised that issue to Captain Graham and
- 5 Captain Dickson?
- 6 A I believe know if I raised the issue, because it
- 7 wasn't really an issue. I mean other than the fact he was
- 8 somewhat rude and said he is the only person who can speak on
- 9 the West Coast, but --
- 10 Q You raised your interest in communicating with Mr.
- 11 Maderos during the January 28th meeting, correct?
- 12 A It was in the report.
- 13 Q Right. And Captain Graham responded and had the
- information sent to you, correct?
- 15 A Captain Graham responded to what?
- 16 Q Captain Graham had the information sent to you on
- 17 February 22nd, correct? You got the information you were
- 18 looking for, in Respondent's 30?
- 19 A Oh, you mean Rip?
- Q Right, but Captain Graham is copied on it, right?
- 21 A Oh, yeah, he is.
- Q Okay. Take a look at Respondent's 31, are you
- 23 there?
- 24 A Yes.
- 25 Q You'd agree with me that Captain Graham wrote back

- 1 to you on February 26th, after you wrote that you have not
- 2 heard from Melissa or anyone in HR, and told you that he
- 3 believed Melissa has been in AMS, "so I'm not sure we got the
- 4 appropriate reaction this week." Correct -- that's what he
- 5 wrote?
- 6 A Okay.
- 7 Q You agree?
- 8 A I agree.
- 9 Q And then he offered to check in with Melissa this
- weekend, and ensure that she touch base with you, correct?
- 11 A Correct.
- 12 JUDGE MORRIS: Wait a minute. AMS, is that
- 13 Amsterdam?
- 14 THE WITNESS: That's Amsterdam.
- 15 BY MR. ROSENSTEIN:
- 16 Q Do you know who was ultimately selected from the HR
- 17 Department to speak to you?
- 18 A Yes. I met with Ms. Nabors.
- 19 Q And do you know who selected her -- do you know who
- selected her?
- 21 A She told me -- I learned, in the deposition, it was
- 22 Ms. Melissa Seppings.
- Q Okay. You only know that because you heard Ms.
- 24 Nabors testify at her deposition about it, though, correct,
- 25 you don't know it from any other source, correct?

- 1 A I don't think so, I don't remember any.
- 2 Q Take a look at Respondent's 37. Were you aware
- 3 that Captain Graham sent a copy of your report to John
- 4 Lauder? Were you aware of that?
- 5 A No.
- 6 Q Do you know what John Lauder's job is?
- 7 A I think I looked him up when I was going through
- 8 depositions, but I don't remember.
- 9 You don't currently know what Mr. Lauder's job is?
- 10 A I don't. I couldn't tell you what he does right
- 11 now, no.
- 12 Q Okay. Didn't you ask that John Lauder participate
- in your safety presentation, didn't you specifically ask that
- 14 he participate?
- 15 A What is his job title, and I'll tell you when we
- were discussing it?
- 17 Q I'll be with you in one second. I apologize.
- Take a look at Respondent's Exhibit 19, tell me
- when you're there?
- 20 A I'm there.
- 21 Q Does that refresh your recollection that you asked
- 22 Captain Graham to invite John Lauder to the meeting?
- 23 A Yeah, but I still don't know who he is. And if
- 24 you'd give me that -- because the people who were at the -- I
- would have looked up in the company to see who was

- 1 responsible for areas, and then found their name on the
- 2 organizational chart. But unless you tell me that, I just --
- 3 Q Okay.
- 4 A I mean I must have asked him and I must have at the
- 5 time --
- 6 Q But my question was --
- 7 A -- but it's been so long, I don't remember who.
- 8 Q Okay.
- 9 A I don't know who he is. I don't remember who he
- 10 is.
- 11 Q Okay. No problem. Did you communicate with
- 12 Captain Graham, again, after February 26th?
- 13 A I met with -- February 26th -- after this --
- 14 Q Did you communicate with Captain Graham, again,
- after February 26th, about your safety presentation?
- 16 A Oh, the day after they pulled me we spoke on the
- 17 telephone. Is that what you're referring to?
- 18 Q I'm not referring to anything, I'm just asking
- 19 whether you recall?
- 20 A Yes, I did speak to -- I have spoken to Captain
- 21 Graham many times since February 26th.
- 22 Q No, no, prior to your delivery of your safety
- 23 presentation, is what I'm asking?
- 24 A Yes.
- Q Okay. So, take a look at 43, Respondent's 43. Do

- 1 you recall this communication with Captain Graham on March
- 2 16th, 2016?
- 3 A I do.
- 4 Q And why were you communicating with Captain Graham
- 5 at that point?
- 6 A That's an open-ended question, right? Yeah,
- 7 because when we were talking at this meeting about the
- 8 players and going back who was going to be there, Captain
- 9 Dempsey was one of the people that he wanted to have in this.
- 10 And I felt very uncomfortable doing a presentation with
- 11 Captain Dempsey in here, because he was a significant player
- in the safety report. He was the captain who flew in RVSM
- 13 air space without authorization. He was the captain who had
- 14 e-mailed me. And he was the one that I referred to with just
- 15 the header: "Captain Emergency." And he was the one who
- 16 wrote to me that we couldn't fly, Delta as a group, couldn't
- 17 fly Level 0, Level 4, and that his flying skills, you know,
- 18 going to, you know, to becoming an emergency. And so I,
- 19 personally, did not want to have an individual disparaged in
- 20 that meeting like that. So, that kind of bothered me,
- 21 because I didn't want to put him on the rope.
- 22 But we did -- I don't know if it was e-mail or
- communication later, but Jim Graham told me that Captain
- Dempsey would not be at that meeting, and I thought, okay,
- 25 good. So, the report went as. I didn't have any names in

- 1 it. And then it turned out he was at that meeting. But that
- 2 was kind of a surprise.
- Okay. But my only question is why you wrote to
- 4 him? And you wrote to him to explain your views on whether
- 5 Captain Dempsey should be present, is that essentially
- 6 correct?
- 7 A Yeah, just a content -- just how the presentation
- 8 was going to come across and what should I put in there, if
- 9 he was present. I didn't -- I didn't -- I almost was not
- 10 even going to put that in there, if I knew he was going to be
- 11 there. I just felt uncomfortable, because he was a manager
- of the company and I didn't want to disparage him.
- Q Okay. But I'm not asking you any of those
- 14 questions. Okay. I'm sorry, I cut you off. My apologies --
- 15 A Well, that's -- yeah, you ask me why --
- 16 Q Finish your answer.
- 17 A -- that conversation was going on, and that was why
- 18 it was going on.
- 19 Q -- I did. Go ahead. Go ahead, I'm sorry.
- 20 Are you done?
- 21 A I'm done.
- 22 Q Okay. Captain Graham wrote back to you on March
- 23 16th?
- 24 A He did.
- Q Okay. And March 16th was after you had met with

- 1 Kelley Nabors, correct?
- 2 A Yes.
- 3 Q And it was before you had been told that you would
- 4 be placed into the Section 15 process, correct?
- 5 A Correct.
- 6 Q You'd agree with me, there's nothing in this e-mail
- 7 that suggests information about your meeting with Kelley
- 8 Nabors, correct?
- 9 A Correct.
- ${\tt Q}$ Do you know when Captain Graham learned about the
- 11 events that took place in your meeting with Kelley Nabors, do
- 12 you know?
- 13 A Let me go back and think. I might know, but I'm
- 14 going to have to think about this, the chain of events.
- 15 Because just going through the depositions, or through the
- 16 chain of events we learned, but I think --
- 17 Q And let me instruct you that --
- 18 JUDGE MORRIS: Wait a minute. Give her a chance to
- 19 put her thoughts together.
- MR. ROSENSTEIN: Okay.
- 21 THE WITNESS: Can I put my thoughts together out
- 22 loud? I believe he would have known on the 16th.
- 23 BY MR. ROSENSTEIN:
- Q What's the basis of that belief?
- 25 A Because they had a conference call on the 17th. He

- 1 was present, so he would have to know the day before, that he
- 2 was going to be involved in a conference call, making a
- decision to put me in a Section 15 or not.
- 4 Q You don't know what Jim Graham's knowledge was
- 5 prior to March 17th, though, correct?
- 6 A He had to have known that they were having a
- 7 conference call about me. I mean yeah, he had to have
- 8 knowledge. He had to have knowledge.
- 9 Q Just to be clear, it's your testimony that Jim
- 10 Graham had to know that there was going to be a meeting about
- 11 you on March 17th, correct?
- 12 A He would know the content. Even when I asked him
- 13 to the meeting, he said: "Please let me know what we're going
- 14 to discuss before I show up at my meeting." An executive
- does not show up to a meeting without knowledge of what that
- 16 meeting is about.
- 17 Q So, you're assuming that he knew the content,
- 18 correct?
- 19 A Yeah, that would be a very good assumption.
- 20 Q Okay. You'd agree that Jim Graham could have been
- 21 told that there was going to be a meeting on March 17th, and
- 22 that he would be told information about the meeting, relevant
- 23 to the meeting, on -- during the meeting, that's possible,
- 24 correct?
- 25 A No, it's not.

- 1 Q It's impossible, is that your testimony?
- 2 A Well, nothing is impossible.
- 3 Q Okay. That's fine. I'm comfortable with your
- 4 answer.
- 5 A But highly improbable, let's say that.
- 6 Q Okay. Take a look at Tab 44, RX-44. This is an
- 7 Exhibit from Wendy Tistinic, do you know who she is?
- 8 A Captain Graham's secretary.
- 9 Q Okay. And in it, it says: "We are bringing Karlene
- 10 Petitt to Atlanta for a meeting on April 4th." AND then it
- 11 goes on to talk about getting positive space, do you see
- 12 that?
- 13 A I do.
- 14 Q Okay. And the meeting, did it take place on April
- 15 4th?
- 16 A No, it did not.
- 17 Q Okay. Did you receive positive space when you
- 18 flew?
- 19 A I was out on mental health when I went down there,
- so I don't know how they actually sent me.
- 21 Q You'd agree with me that as of March 16th, at --
- 22 A I did not buy a ticket.
- 24 indicating that you were expected to be in Atlanta, for
- company business, on April 3rd, April 4th, and that you would

- 1 be traveling on positive space?
- 2 A Correct.
- 3 Q Okay. And you were pulled from reserve days for
- 4 that?
- 5 A That meeting never happened, so I wasn't pulled
- 6 from anything.
- 7 Q Got it. Do you know if Captain Dickson ever spoke
- 8 with Ms. Nabors or Dr. Faulkner?
- 9 A I'm going to silently reflect to see what I
- 10 remember his deposition said.
- 11 Q Sure.
- 12 A No. He said he only spoke to Jim Graham.
- 13 Q Okay. And do you know if Ed Bastian ever spoke
- with Ms. Nabors or Dr. Faulkner about you?
- 15 A I don't know.
- 16 Q You don't have any indication -- you don't have any
- 17 knowledge that Captain Dickson or Mr. Bastian had involvement
- in the decision to place you in Section 15, correct?
- 19 A Yes, I do have knowledge.
- 20 Q You have knowledge that Captain Dickson had
- involvement in the decision to place you in Section 15?
- 22 A Yes.
- 23 Q What is that knowledge?
- 24 A At his deposition, he said: "I knew Jim was doing
- 25 it, I had the authority to stop it, and I didn't." And

- 1 that's a paraphrase, but it could be more correct.
- Q Fair enough. Anything else?
- 3 A No. Yes, there is something else.
- 4 Q Okay.
- 5 A He did acknowledge, it took three questions, but he
- 6 did acknowledge that he had heard, in fact, prior to March
- 7 8th, that they were -- Captain Graham was thinking about
- 8 giving me a Section 15.
- 9 Q Okay. Anything else?
- 10 A No.
- 11 Q Okay. What about Mr. Bastian?
- 12 A No indication.
- 13 Q What about Mr. Davis or Captain Davis, excuse me?
- 14 A What about him? What's the question?
- 15 Q Fair enough. Let me --
- 16 A I could tell you a lot about him, but I didn't know
- if that's where we want to go.
- 18 Q Let me state the question specifically, again, for
- 19 you. You have no --
- JUDGE MORRIS: Please rephrase your question.
- 21 BY MR. ROSENSTEIN:
- involved in the decision to place you into the Section 15
- 24 process?
- 25 A One could only assume, he signed the letter.

- 1 Q Other than that?
- 2 A No, that's pretty solid.
- 3 Q Okay. You've seen Kelley Nabors' written report
- 4 about the meeting you had with her on March 8th, 2016,
- 5 correct?
- 6 MR. SEHAM: Objection, vague. There's more than
- 7 one report.
- 8 BY MR. ROSENSTEIN:
- 9 Q Well, take a look at C-12 -- or it may be a Joint
- 10 Exhibit -- is it C-12?
- MR. BISBEE: It's a Joint Exhibit.
- 12 THE WITNESS: Well, the only one I looked at was
- 13 Dr. Altman's report, so that's the only one I could possibly
- have seen. And that would be in L, JX-L.
- 15 MR. ROSENSTEIN: It's Joint -- take a look at Joint
- 16 Exhibit E.
- 17 THE WITNESS: E?
- MR. ROSENSTEIN: E, as in Edward. And turn to page
- 19 JX-E-10.
- 20 MR. SEHAM: JX-E-10?
- MR. ROSENSTEIN: Yeah.
- 22 BY MR. ROSENSTEIN:
- 23 Q And I'm asking you to look under the section
- 24 called: "Additional Notes." And I'm just asking if you've
- 25 seen that?

- 1 A I cannot tell you if I did or not, unless we go
- 2 through Dr. Altman's report. Because the only information
- 3 I've ever seen from Ms. Nabors was in Dr. Altman's report.
- 4 Q But you've seen it now, you've been in this case?
- 5 A I see it, I see it now.
- 6 Q But you've seen it, also, before you were on the
- 7 stand, correct -- you've read it before today, correct?
- 8 MR. SEHAM: Objection, it's asked and answered.
- 9 You keep referring to "it" and the witness has testified she
- 10 can't confirm that without seeing the context.
- MR. ROSENSTEIN: It's not a deposition.
- 12 THE WITNESS: I'd have to read --
- JUDGE MORRIS: Wait a minute.
- 14 THE WITNESS: I'm sorry.
- MR. ROSENSTEIN: Is that an objection?
- JUDGE MORRIS: I'm going to sustain what I'm
- assuming is an objection and ask you to re-word or clarify
- 18 your question.
- MR. ROSENSTEIN: Sure.
- 20 BY MR. ROSENSTEIN:
- 21 Q Take a look at JX-E-10, under: "Additional Notes."
- 22 And my question is whether or not you've read that before
- 23 today?
- 24 A I believe know.
- Q Okay. Take a look at Respondent's 64, I think --

- 1 the printout notes?
- 2 MR. SEHAM: RX-64?
- 3 MR. ROSENSTEIN: I think it's 64. I'm just going
- 4 on memory, though.
- 5 MR. SEHAM: That hasn't worked.
- 6 MR. ROSENSTEIN: Try J, Joint J. Yeah, I was
- 7 right, Joint J, Joint Exhibit J.
- 8 MR. SEHAM: J.
- 9 MR. ROSENSTEIN: Tell me when you get there?
- 10 THE WITNESS: I'm there.
- 11 BY MR. ROSENSTEIN:
- 12 Q Is this -- does this refresh your recollection as
- 13 to what the form of Ms. Nabors' report that you had seen
- 14 prior to today?
- 15 A It looks like the form, but I've learned that
- 16 there's multiple reports out there, so I don't know. The
- only one I read of her report was in Dr. Altman's medical
- 18 report.
- 19 Q Okay.
- 20 A We have a copy of that, so I don't know why we just
- 21 don't use that?
- JUDGE MORRIS: Well, he gets to decide that.
- THE WITNESS: I'm sorry.
- MR. ROSENSTEIN: It's a suggestion. If you want
- 25 to, we can.

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1 THE WITNESS: Yes.
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- 2 MR. ROSENSTEIN: Do you recall what the number of
- 3 Dr. Altman's report is?
- 4 JUDGE MORRIS: JX-11.
- 5 MR. SEHAM: L.
- 6 THE WITNESS: L.
- 7 JUDGE MORRIS: L.
- 8 MR. SEHAM: It's separate, it's just its own
- 9 volume, right.
- MR. BISBEE: That's correct.
- 11 THE WITNESS: If you can assure me that this was in
- 12 it, then I can -- I'll be fine.
- MR. ROSENSTEIN: You've made a fuss about it, let's
- just go with the thing that you want to do.
- MR. SEHAM: Excuse me, she's made a what?
- MR. ROSENSTEIN: Fuss.
- 17 THE WITNESS: What page is it on?
- MR. ROSENSTEIN: Well, we'll find out together.
- 19 Take a look at JX-L --
- THE WITNESS: He has an index, that should help us.
- JUDGE MORRIS: Are you looking at JX-L, page 40,
- 22 counsel?
- MR. ROSENSTEIN: I don't think so.
- MR. BISBEE: I think it's going to be later, Your
- 25 Honor.

- 1 THE WITNESS: Oh, it's JX-L-47.
- 2 MR. ROSENSTEIN: Okay.
- 3 BY MR. ROSENSTEIN:
- 4 Q So, would you agree -- looking, together, at Joint
- 5 Exhibit J and Joint Exhibit L, at page 47, that they appear
- 6 to be the same document?
- 7 A Okay. What was the first one we were at?
- 8 O J?
- 9 JUDGE MORRIS: JX-J.
- THE WITNESS: Okay. Thanks.
- 11 MR. SEHAM: I'm going to object to the question,
- unless she's allowed to review it. And I don't know why
- we're doing this.
- MR. ROSENSTEIN: She's making -- there's no reason
- 15 to. Just very simple question, but I'm following your
- 16 client's --
- MR. SEHAM: Well, it's a 24-page document, if it is
- 18 the same, I would request, as a courtesy, that you simply
- 19 question her on the document within the report?
- MR. ROSENSTEIN: I'd just ask the Tribunal, I don't
- 21 want to engage in colloquy with opposing counsel. I don't
- 22 understand why we're doing that.
- MR. SEHAM: Well, okay. From now on, I quess we're
- changing and going according to Hoyle, but I've gotten any
- 25 number of comments from counsel, so I was always just trying

- 1 to be constructive, but we'll all face forward.
- MR. ROSENSTEIN: I don't believe that's true,
- 3 certainly not about the testimony in the case.
- 4 JUDGE MORRIS: Do the parties need a break to
- 5 regroup their composure?
- 6 MR. ROSENSTEIN: My composure is perfect right now.
- 7 I do not need a break. Thank you, though.
- JUDGE MORRIS: Is there a question?
- 9 MR. ROSENSTEIN: It's a very simple one. Whether
- 10 the two documents appear to be the same document?
- 11 THE WITNESS: And I'm looking through it right now,
- 12 to confirm that. Yes.
- MR. ROSENSTEIN: Okay. Thank you.
- JUDGE MORRIS: So, which one are you going to be
- 15 referring to, counsel?
- MR. ROSENSTEIN: I'm going to refer back to Joint
- 17 Exhibit E.
- THE WITNESS: E?
- MR. ROSENSTEIN: Yeah.
- 20 BY MR. ROSENSTEIN:
- 21 Q And I'm going to ask you to go to page 10, JX-E-10,
- tell me when you get there?
- 23 A I'm there.
- Q Okay. Do you see that in that bottom section,
- 25 under: "Additional Notes," there's information that appears

- 1 to be comments from Ms. Nabors, do you see that?
- 2 A I see that.
- 3 Q Okay. And I know you testified that you haven't
- 4 read -- you don't remember whether you read this before
- 5 today, so why don't you take a look at and read it now?
- 6 A Just a minute. Are you saying -- was this part of
- 7 her report?
- 8 Q Well, I can try to resolve this issue --
- 9 A No, I'm just -- okay, you're right --
- 10 Q Wait, wait --
- 11 A -- you're correct, it was not. Those additional
- notes were not in that report, so, no.
- 13 Q All I'm asking you to do is read it now?
- 14 A Okay. Give me one minute. Okay.
- 15 Q Do you have any knowledge that Ms. Nabors did not
- 16 draft this document?
- 17 A I'm assuming she did.
- 18 Q Okay. And do you have any knowledge that she did
- 19 not draft this document, in or about March 9th, 10th, 11th,
- or thereabouts, in 2016?
- 21 A I have absolutely no knowledge of that.
- 22 You'd agree with me that -- if you go to page
- 23 JX-E-001, that this document has been represented to have
- been sent to Dr. Altman on March 16th, 2016, correct?
- 25 A JX-E-001? I don't know if this was the document

- 1 sent to --
- 2 Q You don't know, but you agree that it's been
- 3 represented, in discovery in this case, that this was sent to
- 4 Dr. Altman, correct?
- 5 A Correct.
- 6 Q And in fact, it was produced by Dr. Altman, it has
- 7 a Bates number DA0053, correct?
- 8 A Correct.
- 9 Q Okay. And you'd agree with me that that would mean
- 10 that the information here would have had to have been created
- 11 sometime prior to March 16th, correct?
- MR. SEHAM: Objection, calls for speculation.
- JUDGE MORRIS: Overruled.
- 14 THE WITNESS: Based on what's -- I have absolutely
- no -- no -- trust, but verify is my motto, but I'm going to
- 16 assume that if, in fact, this cover letter was attached to
- these notes, and that this is what was transpired to Dr.
- 18 Altman --
- MR. SEHAM: Again, objection. The testimony being
- 20 elicited is, by definition, speculation. The answer starting
- 21 with "I assume."
- MR. ROSENSTEIN: It's tough to object to your own
- 23 witness.
- MR. SEHAM: No. I mean it confirms that my
- original objection, I think, was appropriate. So, I'm asking

- 1 the Tribunal to reconsider.
- MR. ROSENSTEIN: That's fair. I'll let the Court
- 3 take judicial notice of the document and we can move on, if
- 4 that's okay.
- 5 JUDGE MORRIS: I'll use common sense in looking at
- 6 the order of the exhibits, as presented and represented to
- 7 the Tribunal.
- 8 MR. ROSENSTEIN: Thank you.
- 9 BY MR. ROSENSTEIN:
- 10 Q And is it your testimony that Ms. Nabors was told
- 11 by somebody to write this in the manner that she did, and
- include this information?
- 13 A I don't know that.
- 14 Q You don't know, okay.
- 15 A I don't know what she was told.
- 16 Q You're not contending, in this case, that Captain
- 17 Graham conspired with Ms. Nabors to create this report,
- 18 correct?
- 19 A Of course not.
- Q Okay. And you're not contending that anyone else
- 21 at Delta conspired with Ms. Nabors to create this report,
- 22 correct?
- 23 A No.
- 24 Q Your contention is that Ms. Nabors is mistaken in
- 25 the way she described your interactions on March 8th,

- 1 correct?
- 2 A Yes. And many things may have gone into that
- 3 misunderstanding, but yes.
- 4 Q Your contention is that Ms. Nabors misunderstood
- 5 your interactions with her?
- 6 A My contention is this is an inaccurate assessment
- 7 of what transpired.
- 8 Q Right. You were not overly emotional in your view,
- 9 correct?
- 10 A No.
- 11 Q And you did not feel that you were being
- threatened, physically, when you met with her, correct?
- 13 A No. She even said she --
- 14 Q I'm not asking what she said --
- 15 A -- that I never said it -- she inferred it --
- 16 Q -- I'm just asking what you -- what you believed.
- 17 You do not believe that you were being threatened?
- 18 A No, not physically.
- 19 Q Right.
- 20 A Professionally, yes.
- 21 Q Right. And it's your view that she got it wrong,
- 22 right?
- 23 A (No verbal response.)
- Q Ms. Nabors got it wrong in what she wrote, correct?
- 25 A Got what wrong?

- 1 Q Her description of your behavior is inaccurate,
- 2 it's wrong?
- 3 A It's an inaccurate assessment, correct.
- 4 Q Okay. Now, after you met with Ms. Nabors, you
- 5 still delivered your presentation, correct?
- 6 A I did.
- 7 Q Okay. And that was on May 27th, right?
- 8 A Correct.
- 9 Q April 27th -- excuse me.
- 10 A Oh, no, no -- April 27th.
- 11 Q See, I could have tricked you. April 27th?
- 12 A Correct.
- 13 Q Sorry about that. Take a look at Respondent's 52,
- 14 RX-52 in the yellow binder?
- JUDGE MORRIS: That would have to be Volume 5, I
- 16 assume?
- MR. ROSENSTEIN: Yes.
- 18 MR. SEHAM: RX?
- MR. ROSENSTEIN: RX-52. Tell me when you're there.
- THE WITNESS: I'm there.
- 21 BY MR. ROSENSTEIN:
- Q Okay. If you'd turn to the first page, 52-001, we,
- once again, have one of those what I'm calling "notes," at
- 24 the bottom of the page. It says:
- 25 "March 22nd, Phil Davis told me to contact Jim

```
1
               Graham, because he still wanted me to
2
               have that meeting. I called Graham the
3
               next day, I followed up with this e-
               mail."
4
5
               MR. SEHAM: I'm sorry, what page?
6
               MR. ROSENSTEIN: One, of Exhibit 52.
7
               MR. SEHAM: RX-52?
               MR. ROSENSTEIN: Yes.
8
9
               JUDGE MORRIS: Bottom of the page.
10
               MR. ROSENSTEIN: Those --
11
               MR. SEHAM: Oh, okay. I'm sorry. Yeah, I see it.
12
               MR. ROSENSTEIN: No problem at all.
     BY MR. ROSENSTEIN:
13
14
               Do you remember the question?
          Q
15
          Α
               No.
16
          Q.
             On RX-52-01, you wrote:
                   "March 22nd, Phil Davis told me to
17
18
               contact Jim Graham, because he still
19
               wanted me to have that meeting. I called
20
               Graham the next day, I followed up with
21
               this e-mail."
22
               You wrote that, correct?
23
               Correct.
          Α
24
               And did you have a call with Jim Graham the next
```

25

day, March 22nd?

- 1 A I did.
- 2 Q Okay. By the way, it was Phil Davis who presented
- 3 the letter to you, stating that you were being placed into
- 4 the Section 15 process?
- 5 A Yeah, he had signed it and gave it to me.
- 6 Q Okay. And Captain Davis told you that it had
- 7 something to do with your meeting with Kelley Nabors, but
- 8 that he didn't know more, or that it was confidential, if I
- 9 remember your testimony from direct?
- 10 A Correct.
- JUDGE MORRIS: Wait a minute. I didn't hear your
- 12 response.
- 13 THE WITNESS: Correct.
- 14 JUDGE MORRIS: Correct. Okay. Thank you.
- 15 BY MR. ROSENSTEIN:
- 16 Q Were you surprised that Jim Graham still wanted you
- 17 to have the meeting?
- 18 A Very much so.
- 19 Q Were you pleased?
- 20 A No. I mean neither here nor there.
- 21 Q Your feelings were neutral about it?
- 22 A Yeah.
- Q Well, isn't it your view that you want to improve
- 24 Delta's Safety Culture?
- 25 A Well, they didn't to have a meeting --

- 1 Q Yes or no on that, and we'll get into it?
- 2 A Yes.
- 3 Q Okay. And so wouldn't you have been happy to
- 4 present, given that view?
- 5 A No.
- 6 Q You're currently a Delta pilot, correct?
- 7 A Correct.
- 8 Q Don't you want Delta to improve its Safety Culture,
- 9 to this day?
- 10 A Definitely.
- 11 Q Okay. Did you write back to Captain Graham when he
- wrote to you -- after he spoke to you on March 22nd?
- 13 A I don't remember, but if I did, it's in here, we
- 14 can go look at it.
- 15 Q Well, there's a 4/15 e-mail there, in which you say
- 16 -- if you turn the page -- it says:
- 17 "Thank you for requesting me to give
- this presentation. This will be well
- 19 worth the effort and expense, as the
- 20 safety of our industry and the continued
- 21 success of Delta are mutually inclusive
- 22 goals. I'm looking forward to sharing
- with your team what I've learned through
- 24 my doctoral program."
- Does that refresh your recollection as to your

- 1 sense -- state of mind, at that stage?
- 2 A Correct.
- 3 Q Okay.
- 4 A May I explain?
- 5 Q Eventually, but not right now.
- 6 You continued to communicate on 4/19, with Captain
- 7 Graham, if you turn to page 52-002?
- 8 A Correct.
- 9 Q And the attendees are listed on that page as Ed
- 10 Sternstein, Jon Tovani, Bill Klein, Jason Ragogna, and that
- 11 Steve Dempsey is flying and unable to attend. And then
- 12 Captain Graham lists who -- what those jobs are. Do you see
- 13 that?
- 14 A I do.
- Okay. Those are senior people involved in safety
- 16 at Delta, correct?
- 17 A Correct.
- 18 Q Okay. Were you pleased that they were going to be
- 19 attending?
- 20 A Pleased?
- 21 O Yes.
- 22 A I don't know if I had pleasure or not, but --
- 23 Q All right. You presented to them voluntarily,
- correct, no one forced you to do this?
- 25 A They did not. Yes, I presented voluntarily.

- 1 Q Okay. Incidently, you did not meet with Dr.
- 2 Faulkner about the Section 15 until the same day as you gave
- 3 the presentation, if I remembering your testimony right, is
- 4 that right?
- 5 A That's correct.
- 6 Q Okay. And you actually asked for some additional
- 7 time to delay your first meeting with Dr. Faulkner, correct?
- 8 A I did not.
- 9 Q Take a look at Respondent's RX-49?
- JUDGE MORRIS: Volume 4.
- MR. BISBEE: Okay. Thank you.
- 12 BY MR. ROSENSTEIN:
- 13 Q If you'd turn to page 49-001, it's only a one-page
- document. It's an e-mail from you on March 22nd, that
- 15 evening:
- 16 "Phil, I would like to speak with Jim
- tomorrow, if that is still possible."
- 18 Correct?
- 19 A Okay.
- 20 Q Is that right?
- 21 A Correct.
- 22 Q And that's, again, March 22nd is the day you
- learned you'd be placed in Section 15, correct?
- 24 A Correct.
- Q Okay. And then he writes back to you and says:

```
1
                  "As promised, I requested that you
2
                could have until March 31st, without any
3
                requirement to respond to our process.
4
                That request has been granted and has
5
                been communicated to Dr. Faulkner. Good
                luck on your finals."
6
7
                Do you see that?
                I do.
8
          Α
9
                Does that refresh your recollection that you asked
          0
     Captain Davis to have a little more time before contacting
10
11
     Dr. Faulkner?
12
                Well, my finals were ending on the 27th, 28th, I
13
     mean that week, so -- but if he wrote that, then yes.
14
                Okay. And if you turn to the next document, 50 --
15
     I realize that you're not on this document, but if you look
16
     at the e-mail on page 50-001, Captain Davis writes to Medical
17
     Direction, LLC. Would you agree, first of all, that to your
     knowledge Medical Direction, LLC is Dr. Faulkner?
18
                Yes, I agree to that.
19
          Α
20
                Okay. And then he says:
21
                  "Captain Graham has agreed that we will
22
                hold off on contacting her until she has
23
                finished her college finals on 31st
24
               March."
```

Do you see that?

25

- 1 A I do.
- 2 Q Okay. Did you know Dr. Faulkner?
- 3 A No.
- 4 Q Ms. Nabors called you on March 21st, and told you
- 5 that Dr. Faulkner would, at some point, be reaching out to
- 6 you, correct?
- 7 A I believe so.
- 8 Q Take a look at JX-J, and I'd ask you to turn to
- 9 JX-J-007, tell me when you're there?
- 10 A Okay.
- 11 Q Okay. And the bottom of that page -- I think you
- said you've seen this document, because it was in Dr.
- 13 Altman's report, correct?
- 14 A Correct.
- 15 Q And at the bottom of the page it appears to relate
- a phone call taking place between you and Ms. Nabors at 3:37
- o'clock p.m., on March 21st, do you see where I'm referring?
- 18 A I do.
- 19 Q Okay. And this is, as far as you know, this is Ms.
- Nabors' description of what happened on that call, correct?
- 21 A Correct.
- Q Okay. But you'd agree that during that call Ms.
- 23 Nabors told you that she was concerned about her (sic) --
- 24 since your conversation, correct?
- 25 A Correct.

- 1 Q And she told --
- 2 A Well, I take that back. We had two phone calls and
- 3 I don't think she told me at that phone -- there were two
- 4 different ones -- yeah.
- 5 Q Okay. Fair enough. Take a look at page JX-J-8?
- 6 A Correct.
- 7 Q And if you'll go to the third paragraph from the
- 8 bottom?
- 9 A Um-hum.
- 10 O Ms. Nabors writes:
- "At this point, I explained to Karlene that I
- 12 wanted to let her know that I had been
- 13 concerned about her since our last
- 14 conversation."
- Does that help you clarify that she mentioned that
- during the first of the two calls you had on March 21st, or
- do you still not remember?
- 18 A Yes.
- 19 Q Okay.
- 20 A That does confirm it.
- 21 Q Okay. And --
- 22 A Well -- yes, but it's out of context -- but yes.
- 23 Q Right. And I'm not asking about the context.
- 24 A Yeah.
- 25 O I understand.

- 1 A Yes.
- 2 Q But you do recall her telling you that she had
- 3 contacted Dr. Faulkner, who is the director of Health
- 4 Services, correct?
- 5 A She did, at one of those calls, yes.
- 6 Q Okay. And do you recall saying that you
- 7 appreciated that, that most people don't care?
- 8 A No.
- 9 Q You didn't think -- if I'm understanding your prior
- 10 testimony on direct and at your deposition -- you didn't
- 11 believe, at that point, that Ms. Nabors had contacted Dr.
- 12 Faulkner as part of a Section 15 process. You subsequently
- reached that conclusion, correct?
- 14 A Can you ask the question more succinctly?
- 15 Q I can. Well that was a good question, but I'll try
- 16 it again.
- When Ms. Nabors first mentioned Dr. Faulkner, you
- did not connect that with Section 15 process?
- 19 A After she mentioned, I hung up the phone and I
- 20 called Jud Crane, and he said: "That's what I was worried
- 21 about."
- 22 Q Right. And that's --
- 23 A That's where the connection came, when she said Dr.
- 24 Faulkner, because I didn't know who he was.
- 25 Q Okay. So, you'd agree that that's -- when you were

- 1 on the phone with Ms. Nabors, you didn't make a connection
- 2 between her reference to Dr. Faulkner and Section 15, it was
- 3 only after you hung up, correct?
- 4 A Not on the first phone call.
- 5 Q Okay. You then called -- well -- let's go through
- 6 this a bit. Turn to JX-J-9, please?
- 7 A Okay.
- 8 Q And there are a few bullet points where Ms. Nabors
- 9 says -- when she talked about Dr. Faulkner, you said:
- "I really appreciate that. You tell people
- things and they never do anything with
- 12 it."
- And then it goes on, as written there. Do you
- 14 recall making any of the comments in those bullet points to
- Ms. Nabors?
- 16 A No. Because that phone call -- she was calling
- 17 because I had promised her I would give her documents, that I
- 18 had not done, because I just left her meeting and went to
- 19 Women in Aviation, came back, was working on finals, and she
- 20 called me while I was in the middle of homework. And so
- 21 while she was talking, I was busily in my computer looking
- 22 up, trying to find the documents that she had requested. So,
- 23 I was kind of half listening to her, but I don't remember
- 24 saying those statements.
- 25 Q You don't remember it, but you don't know whether

- 1 they were said or not, you just don't remember?
- 2 A I would not -- let's see -- yeah, I'm going to
- deny.
- 4 Q Are you saying that you didn't make the statements
- 5 or you're saying you don't remember making the statements?
- A I'm going to say, as written, I would not have made
- 7 those statements.
- 8 Q Okay. And then she has three other statements
- 9 attributed to you in quotes. Do you recall making those
- 10 statements to her?
- 11 A No.
- 13 that you made them?
- 14 A No, I'm going to deny I made them.
- 15 Q So, is it your contention that Ms. Nabors
- 16 fabricated her recitation of your phone call?
- 17 A I'm going to say the conversation -- if we made any
- 18 conversation, they were taking out of context, because I
- 19 would never say:
- 20 "As long as we keep Albain, Popeye, OC, out of
- 21 the cockpit we'll do okay."
- 22 OC is an excellent pilot. I flew with him over at
- 23 Northwest. Popeye -- eh. Albain is probably a good pilot,
- 24 judgment on instructing ability. But at our meeting, I told
- 25 her that everyone should be held accountable. And so she

- 1 turned that statement into keeping them out of the -- from
- 2 being accountable. So --
- I "study even hard, because of this culture." I'm
- 4 not studying harder. I put all my effort into, you know, I
- 5 put a lot of effort into research and working towards my PhD,
- 6 but I wouldn't say "study harder." So, that's why these
- 7 statements just don't make sense to me.
- 8 Q Turn back to page -- are you done? I'm sorry.
- 9 A I quess.
- 10 Q Turn back to page 8 -- well, if you're not, I do
- 11 want -- okay. Turn back to page 8, Ms. Nabors attributes to
- 12 you a statement, during this phone call -- or a statement to
- herself where she told you that she explained that"
- "Because she, (meaning you), appeared to be so
- frightened, I, (meaning Nabors), felt I
- 16 needed to speak with an expert, because I
- am not an expert and I felt I needed to
- 18 engage Dr. Faulkner and that Dr. Faulkner
- 19 would be reaching out to speak to her
- 20 sometime soon."
- Do you recall Ms. Nabors saying that to you?
- 22 A No.
- 23 Q Do you deny -- I'm sorry?
- 24 A No. Ms. Nabors called up and said --
- 25 Q No, no -- just yes or no then?

- 1 A I'm going to say no.
- 2 Q Okay. And are you saying that you don't remember
- 3 it, or that it didn't happen?
- 4 A Did not happen.
- 5 Q Okay. So, it's your testimony that Ms. Nabors
- 6 fabricated that description?
- 7 MR. SEHAM: Objection.
- JUDGE MORRIS: Overruled.
- 9 THE WITNESS: I'm not going to say she fabricated.
- 10 I'm going to say the conversation we had was definitely
- 11 taken out of context and rewritten not what was said.
- MR. ROSENSTEIN: Okay.
- 13 BY MR. ROSENSTEIN:
- Q So, after this first call, you reached out to Jud
- 15 Crane, is that right?
- 16 A Correct.
- 17 O How soon after?
- 18 A Like seconds. I hung up one phone, picked up the
- 19 other one.
- Q Okay. And did you contact Mr. Crane because he's
- 21 your union representative or because he's your friend, or for
- 22 some other reason?
- 23 A Because he's my captain rep. I called him up and
- 24 said: "Who's Dr. Faulkner?" And he said: "What's going on?"
- 25 And I said: "I met with HR safety investigator, or Ms.

- 1 Nabors." And I think at that time I had told him I found out
- 2 that she wasn't an HR safety investigator, she was actually
- 3 the manager of the Pass Travel Complaint Department. And she
- 4 said that she wanted me to -- said something about a Dr.
- 5 Faulkner. And that's when he said: "That's what I was
- 6 worried about."
- 7 Q Okay. By the way, it's your testimony that Ms.
- 8 Nabors requested that you meet in the hotel and not at the
- 9 airport?
- 10 A Correct.
- 11 Q Can you describe exactly what she said?
- 12 A It's not going to be exact, because it was so many
- 13 years ago, but when we were talking on the phone she said
- 14 that -- I asked her where we're going to meet and she said
- she'd like to keep it away from the airport. I said:
- 16 "I have a -- I said I live 10 minutes from
- 17 SeaTac, you can come over here and have a
- 18 cup of tea, the only person here is my
- 19 husband."
- 20 And she said: "No, I have a room at the hotel."
- 21 Q And did you want to have the meeting at the
- 22 airport?
- 23 A I didn't care.
- Q You didn't care. So, when Ms. Nabors stated that
- 25 you were the one who requested that the meeting not be at the

- 1 airport, that's a fabrication, as well?
- 2 A I was quite surprised that she said that, yes.
- 3 Q But yes, it's a fabrication is what you're saying?
- 4 A I don't like your choice of word "fabrication."
- 5 I'm sorry, I don't think fabricate things.
- 6 Q I'm trying not to say "liar."
- 7 A Well, I don't think they -- unless they
- 8 misrepresented -- I don't, you know, for whatever happened,
- 9 this was so long ago, however that conversation came --
- 10 O Sure.
- 11 A -- it was my understanding she was calling, and she
- wanted to keep it away, and she had a room at the hotel. And
- so I don't care if I went to the Seattle base --
- 14 Q Well, you --
- MR. SEHAM: She's testifying.
- MR. ROSENSTEIN: Are you done?
- 17 THE WITNESS: No. I mean it's like as I read
- 18 through stuff, I was afraid to talk to leaders, or have my
- 19 leaders see me -- but I've gone into each and every -- all
- their offices. It just didn't make intuitive sense. So, I
- 21 don't know why she did it, why she wrote that. I have no
- 22 idea.
- MR. ROSENSTEIN: Okay.
- 24 BY MR. ROSENSTEIN:
- 25 Q You'd agree that Ms. Nabors wrote that

- 1 contemporaneously with the events of this case. She said
- 2 that you were the one who had requested the meeting be at the
- 3 airport.
- 4 A I don't know she wrote them contemporaneously.
- 5 Q Well, you'd agree with me that that information is
- 6 contained on page 1 of JX-J, correct?
- 7 A Page 1. There's also a lot of writing for --
- 8 Q Take a look at JX-J-1, page 1, the second paragraph
- 9 that says:
- 10 "Karlene requested that we not meet at the
- 11 airport, because she was afraid leaders
- 12 would find out she was talking to me and
- 13 start asking questions."
- 14 That's what Kelley Nabors wrote, correct?
- 15 A Yes.
- 16 Q And that was --
- 17 MR. SEHAM: I'm going to object. There's a print
- 18 date of May 27th, 2016.
- MR. ROSENSTEIN: How is that an objection? It
- 20 sounds like a statement.
- 21 MR. SEHAM: Then you're just -- I'm going to object
- 22 to the Tribunal that there's a misrepresentation with respect
- 23 to this document. There's nothing that says when this
- document was drafted.
- JUDGE MORRIS: I will look at the document in its

```
1
     entirety. I understand that it was printed, according to
2
     this, on May 27th, 2016. So, at a very minimum, it was
3
     generated prior to May 27th, 2016. The contents may reflect
4
     an earlier date.
5
                Is now a good time for a break?
6
                MR. ROSENSTEIN: It is. I can give a pretty good
7
     indication, if we take a minute off the record, of how much
8
     longer I have.
9
                JUDGE MORRIS: All right.
10
               MR. ROSENSTEIN: One thing -- can we talk off the
11
     record for a minute?
12
                JUDGE MORRIS: Yeah. We'll go off the record.
     We'll come back on the record if we're not going into recess.
13
14
                Off the record.
15
                (Whereupon, at 12:10 o'clock p.m., the hearing was
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     recessed for lunch.)
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1 AFTERNOON SESSION 1:05 O'CLOCK P.M. 2 JUDGE MORRIS: Back on the record. 3 All parties present when the hearing last recessed 4 are again present. 5 Counsel, you may continue your cross? 6 CROSS-EXAMINATION RESUMED 7 BY MR. ROSENSTEIN: Ms. Petitt, we had been discussing -- prior to the 8 9 lunch break -- your conversations with Ms. Nabors over the 10 phone on the 21st. And I think you said that you recall 11 there were two different conversations, correct? 12 There might have been three. There could have been three. The first 13 0 14 conversation we've gone through. You then said you spoke to 15 Jed (sic), correct, after that first conversation? 16 No -- Jud, J-u-d. 17 Jud, excuse me. And then you called back Ms. Nabors, the second time, am I correct about that? 18 19 Yeah. There was another phone call in there, 20 because I think when I was talking to her the first time I 21 received a phone call from Phil, as a matter of fact, 22 inviting me to come into this meeting. And then I told him 23 -- because I was not in appropriate attire to go over and

meet, I mean I had been working out or something, and so I

wasn't dressed or ready to go over there, and I was on my

24

25

- 1 days off. And I asked him what it was about and he wouldn't
- 2 tell me.
- 3 Q Before you tell me about that conversation, I just
- 4 asked whether or not you had a second call with Ms. Nabors,
- 5 and that you called her back, is that --
- 6 A What I was saying is, I was talking to her -- he
- 7 was calling, and I think I switched off and then came back --
- 8 called her back.
- 9 Q Okay. But you called Kelley Nabors back on march
- 10 21st, 2016, correct? That's all I'm asking.
- 11 A Within that short period of time, yes.
- 12 Q Okay. And if you turn to JX-J, if you're there,
- 13 page 9?
- 14 A I am there.
- Okay. Great. On the bottom of that page Ms.
- 16 Nabors relates what she says occurred during that second
- 17 call. You'd agree that that's what is on the bottom of the
- page, or appears to be?
- 19 A I agree that's what's on that page.
- 20 Q Okay. And she says: "Karlene called me back and
- she was crying." Were you crying when you called her back?
- 22 A No.
- Q Okay. And why do you -- do you have any reason to
- 24 form an opinion as to why Ms. Nabors wrote that you were
- crying, if you were not?

- 1 A I have no idea.
- 2 Q Okay. You did tell her that Phil Davis had called
- 3 you, that part you'd agree, correct?
- 4 A I did, yes.
- 5 Q And tell me, do you recall saying the items that
- 6 are in the four bullet points afterward -- I won't read them,
- 7 but you can read them to yourself?
- 8 MR. SEHAM: What page are you on?
- 9 MR. ROSENSTEIN: Same page.
- MR. SEHAM: I lost track. Eight?
- 11 THE WITNESS: Nine. JX-J-9.
- 12 BY MR. ROSENSTEIN:
- 13 Q Do you remember the question?
- 14 A The four bullet points you're referring to where he
- said he needed to talk, couldn't come in now, said I wasn't
- 16 at liberty to tell her why.
- 17 Q Right.
- 18 A "Karlene said she was just tired of this," quote:
- 19 "They are just messing with me and I feel harassed," quote:
- 20 "He's pissed at me, he's pissed."
- 21 Q Right. My question is, do you recall saying those
- things to Ms. Nabors on the second call on March 21st?
- 23 A No. I did tell her that Phil Davis called --
- 24 Q Just "no," is fine, if that's the answer?
- 25 A Well, I can't say no, because two of them, yes, and

- 1 two of them, no, so.
- 2 Q That's fair. Okay. Which ones of them do you
- 3 recall saying?
- 4 A That I did -- I didn't use these words that she put
- 5 in there, but I did tell her that Phil Davis called and that
- 6 he wanted me to come over.
- 7 Q Okay.
- 8 A And I might have told her -- I didn't say -- I
- 9 might have told her he appeared angry, because I think he
- did, which was odd, and that he wouldn't tell me why I had to
- 11 come over.
- 12 Q Okay. And Ms. Nabors says that she told you that
- it would be best if you would speak to Phil. And that:
- "It likely had something to do with Dr. Faulkner
- needing to speak to her."
- 16 Do you recall Ms. Nabors saying that?
- 17 A She told me: "Don't worry about it, it will just be
- 18 fine, just go through the process" --
- 19 Q My question is, do you recall her saying that?
- 20 A No.
- 21 Q I didn't ask what she might have also said.
- 22 A No.
- Q Okay. Do you recall Ms. Nabors telling you that,
- 24 effectively, that the call from Phil Davis likely had
- 25 something to do with Dr. Faulkner needing to speak to her?

- 1 A No.
- 2 Q She didn't say that at all?
- 3 A She didn't say that at all.
- 4 Q Okay. Do you recall you saying that you would then
- 5 call the union rep to see if he knew what the meeting was
- 6 about?
- 7 A Yes.
- 8 Q So, does that refresh your recollection that you
- 9 hadn't, yet, talked to Jud Crane?
- 10 A Yeah. That first phone call was Ms. Nabors. It
- 11 was interrupted by Davis. And I had forgotten that until
- 12 after this came up, I started thinking back. So, that first
- 13 phone call, he had called in, and then I called her back.
- 14 And it was at that time that she mentioned -- said something
- 15 about Faulkner. And then she -- well, you don't want to hear
- 16 what I said, so I won't tell you.
- 17 Q Not yet.
- 18 A I won't tell you.
- 19 O It's not that I don't --
- 20 A But anyway, but that was --
- 21 Q -- want to hear --
- 22 A -- I will call those two phone calls the first
- 23 phone call, because they were within minutes of each other.
- 24 It was just interrupted by his. But it was the same
- conversation.

- 1 Q Okay. So, just to get the order of it all right.
- 2 You spoke to -- Kelley Nabors called you on March 21st?
- 3 A Correct.
- 4 Q Then Phil Davis called you. Then you called Kelley
- 5 Nabors back?
- 6 A Correct.
- 7 Q Then you called your union rep, Jud Crane?
- 8 A Correct.
- 9 Q And then you called Ms. Nabors back, again,
- 10 correct?
- 11 A Correct.
- 12 Q Okay. And on the -- what we'll call now the third
- 13 call that day with Ms. Nabors, which you've said was sort of
- 14 a continuation of the second call, is that what you're trying
- 15 to say -- you were moving your hands like you didn't agree
- 16 there was a third call?
- 17 A No, no, no, no.
- 18 Q So, then let's call it the third call. Ms. Nabors
- 19 reports that you were upset and angry and that you raised
- 20 your voice, and that you were crying. Is that a true
- 21 statement by Ms. Nabors?
- 22 A I was not crying. I might have been upset and
- 23 might have had an irritable mood.
- Q Okay. And that was because Jud had told you that
- 25 Dr. Faulkner would be the one who determines Section 15,

- 1 correct?
 2 A
- 3 Q Had Jud told you that Dr. Faulkner is the one who
- 4 determines Section 15?

No.

- 5 A Yes.
- 6 Q Okay. And were you upset about that?
- 7 A I was bothered that they did it, yes.
- 8 Q Okay. And did you tell Ms. Nabors that:
- 9 "This is angry Phil Davis, he's nice normally,
- 10 why do you think he's angry, that's what
- 11 I'm trying to figure out."
- 12 A Not in those words, no.
- 13 Q So, when she puts that in quotations, you're saying
- 14 that she's mistaken, that that's not what you said?
- 15 A Not what I said.
- 16 Q Okay. She put in quotations that you said:
- "That's exactly what's going on. I'm going to
- 18 have my medical pulled."
- 19 Are you telling us, again, that you don't agree
- that that's what you said, or did you say that?
- 21 A No. I wouldn't -- the thing is, the words here are
- 22 not words that would come out of my -- how I would say
- 23 things. So, did we discuss that? Yes.
- Q Did you record the conversation with Ms. Nabors?
- 25 A No.

- 1 Q Did you take notes?
- 2 A If I did, then you have them.
- 3 Q Okay. Your testimony that you don't believe that
- 4 this is what you said, is because you don't think this is the
- 5 way you speak, am I understanding that correctly?
- 6 MR. SEHAM: Objection.
- JUDGE MORRIS: Overruled.
- 8 THE WITNESS: Yeah. Because I wouldn't say: "This
- 9 is angry Phil Davis, he's nice normally." I mean it's -- I'm
- 10 sorry -- it's just --
- MR. ROSENSTEIN: Okay.
- 12 BY MR. ROSENSTEIN:
- 13 Q Do you recall making any of the other statements
- 14 that Ms. Nabors has placed in quotes on this report, on page
- 15 10?
- 16 A Do you want me to read them all right now?
- 17 Q Yeah. Read them to yourself, though. You don't
- 18 have to read them out loud?
- 19 A There is one statement on here that about half of
- 20 it is accurate.
- Q Okay. Which one is that?
- 22 A The "rape victim."
- and gets turned around"?
- 25 A Yeah.

- 1 Q What did you say that you think was approximate of
- 2 that?
- 3 A Because when I figured out what was going on, I
- 4 said: "Ms. Nabors, do you know what you have just done?" I
- 5 said: "This is like placing a person who has just been raped
- 6 on the stand."
- 7 Q Okay.
- 8 A That's what I said to her.
- 9 Q The other bullet points in that first grouping, you
- 10 don't recall saying?
- 11 A In the first grouping? Not in those words, no.
- 12 Q Okay. And is it that you don't remember saying it,
- or that you know that you didn't say it?
- 14 A No, everything that is in a quotation is not
- 15 verbatim what I said.
- 16 Q How do you know it's not verbatim what you said?
- 17 A Because I don't -- the conversational tone, the
- language that's used, it would not me.
- 19 Q Do you know when Kelley Nabors wrote this?
- 20 A I have no idea.
- 21 Q Okay. After the bullet points, it says:
- "I explained to Karlene that my intent was not
- to make her feel that way, but to make
- sure she was okay. And she said:
- 25 (according to Ms. Nabors) 'It may not

- 1 have been your intent, but that's what it
- 2 turned into. I'm a bad guy, I'm so
- disappointed, I can't even tell you.'"
- 4 Do you recall having a discussion with Ms. Nabors
- 5 in which that was described?
- 6 A I did tell her I was so disappointed. I don't
- 7 remember saying I was a bad -- I mean I was a bad -- I'm a
- 8 bad guy or -- but I did tell her that I was disappointed that
- 9 this manifested because I reported a safety report and it
- 10 turned into this.
- 11 Q Did Ms. Nabors tell you that her intent was not to
- make you feel that way, but to be sure you were okay, or
- words to that effect?
- 14 A No. The "okay," came at the very beginning of the
- phone call, and that was out of context.
- 16 Q Well, did she use words to the effect of that her
- intent was not to make you feel badly, but to make sure you
- were okay?
- 19 A No.
- 20 Q She never said that on the phone?
- 21 A We used the word "okay," when she first called me.
- 22 Q I hear you, but --
- 23 A She did not -- that statement was not made.
- 24 Q I just want you to listen exactly to the question,
- and if your answer is the same, that's fine, but I want to

- 1 make sure. During the phone call you had with Ms. Nabors,
- 2 the second phone call, do you recall Ms. Nabors telling you,
- 3 in effect, not necessarily using the precise language that's
- 4 on this page, but in effect, that her intent was not to make
- 5 you feel badly, but to make sure you were okay?
- 6 A No.
- 7 Q That never happened on the phone?
- 8 A No
- 9 Q And then if you look at the next bullet point, she
- 10 has more issues in quotes. It says:
- "She told me that if I was concerned, I needed
- 12 to get rid of the people creating the
- issue. This is not the end. I'm now
- 14 pushed to the level of beyond pissed.
- 15 I'm going to be on CNN and tell exactly
- 16 what happened. Don't say I'm not safe in
- 17 the cockpit.
- 18 Those are statements that Ms. Nabors attributes to
- 19 you during that call. Would you agree that she attributes it
- to you, not that you said it?
- 21 A She attributes those to me.
- 22 Q And would you -- do you recall making statements of
- that nature to Ms. Nabors, during the phone call, not
- 24 necessarily verbatim the way she has it in quotes?
- 25 A Not even close.

- 1 Q Okay. You don't recall --
- 2 A There was -- there was a discussion --
- 3 Q Well, actually, that's fine --
- 4 A -- may I explain --
- 5 Q -- "not even close" --
- 6 A -- I'm going to say no, I'm going to say no, unless
- 7 I may explain.
- 8 Q Okay. That's fine. So, you don't recall telling
- 9 Ms. Nabors that you're going to be on CNN and tell exactly
- what happened, or words to that effect?
- 11 A No.
- 12 Q Okay. You don't recall reminding Ms. Nabors --
- 13 well -- withdrawn.
- 14 Ms. Nabors says that she reminded you that she was
- here to assist, if possible, and that if you had questions,
- 16 she could, and that's how the call ended. Is that your
- 17 recollection of how the call ended?
- 18 A No.
- 19 Q Okay. Did Ms. Nabors tell you that she was
- 20 available to assist, if possible -- or words to that effect?
- 21 A I don't recall if she did. I don't remember if she
- 22 did or not. I don't remember it.
- Q Okay. And then you did -- after March 21st, that
- 24 was an evening call, you did meet with Captain Davis on March
- 25 22nd, correct?

- 1 A I did.
- 2 Q And he handed you the letter that's -- I think it's
- 3 R-46 -- it may be a Joint Exhibit, actually.
- 4 A Joint Exhibit which one?
- 5 Q Hold on a second. I'm thinking it's in here as a
- 6 Joint Exhibit -- yeah -- Joint Exhibit F. That's the letter
- 7 he handed you, correct?
- 8 A It was.
- 9 Q Yes? I'm sorry.
- 10 A It was.
- 11 Q Okay. And it's dated March 17th, 2016, but you
- didn't get it until March 22nd, 2016, correct?
- 13 A Correct.
- Q Okay. And no one else was present when he handed
- it to you, or was somebody else there?
- 16 A My union rep was there and they always have a note
- 17 taker, I don't remember who it was. Christina Wallace,
- maybe.
- 19 O Christina --
- 20 A She had been at subsequent -- Phil was there. I
- 21 forget who was there. But Jud was there, definitely.
- 22 O Got it.
- 23 A And it says in the letter that:
- "You've been removed from service with pay for
- 25 purposes of conducting a review under

- 1 Section 15(b) of the Pilot Working
- 2 Agreement."
- 3 And it continues.
- 4 That is exactly what happened, right, you were
- 5 removed from service with pay, and there was a review under
- 6 Section 15(b) of the PWA?
- 7 A Correct.
- 8 Q Okay. And if we go back now to J, Joint Exhibit J.
- 9 A J which?
- 10 Q Joint Exhibit J, page 10?
- 11 A JX-J.
- 12 Q The same page we had been on, JX-J-010.
- 13 A Okay.
- 14 Q Are you there?
- 15 A I am there.
- 16 Q So, on the bottom of that page, there looks like
- 17 Ms. Nabors relates a phone call on the next day, March 23rd.
- 18 Would you agree that's what at least it reports to be?
- 19 A It purports to be that, yes.
- Q Okay. And on that call, do you recall asking Ms.
- 21 Nabors questions about her job title?
- 22 A I did.
- Q Okay. You had, in the interim, looked up her job
- 24 title?
- 25 A I did.

- 1 Q When Ms. Nabors first started the interview with
- 2 you, it became clear to you, straightaway , that she was not
- 3 an HR safety inspector, correct?
- 4 A Clear to me straightaway -- at what point of the
- 5 meeting of the three hours are you talking about the first
- five minutes, 10 minutes, half hour, at what point?
- 7 Q Fair enough. At some point did it become apparent
- 8 to you that she was not a person who knew anything about
- 9 operational safety in the Flight Operations Department?
- 10 A It became clearly apparent to me that she lacked
- 11 knowledge.
- 12 Q You understood that she was an EO investigator of
- 13 some sort?
- 14 A No, I did not. She was supposed to be an HR safety
- 15 investigator.
- 16 Q I understand your testimony. I'm asking you
- 17 whether or not it became clear to you, soon after the meeting
- 18 began, that Ms. Nabors was not what you were describing as HR
- safety inspector, but simply an EO investigator?
- 20 A No.
- 21 Q And you can say no or yes, but --
- 22 A No. That's a no.
- Q Okay. You're suggesting that Ms. Nabors never
- introduced herself to you and what her task would be?
- 25 A She said -- no -- she introduced herself, but she

- 1 said: "We're going to get to the bottom of this," and touched
- 2 the safety report.
- 3 Q Ms. Nabors told you, repeatedly during your
- 4 meeting, that she could not respond to issues of safety,
- 5 because she lacked expertise in that area and that others
- 6 would be reviewing those issues, did she not?
- 7 A Never, not once.
- 8 Q So, if Ms. Nabors testifies that she said that
- 9 repeatedly, it's your contention that she's lying -- not to
- 10 use the word "fabrication"?
- 11 A She is misrepresenting, yeah. She never said that.
- 12 She never said it.
- ${\tt Q}$ She never said that she could not respond to issues
- of safety, but only issues involving EO?
- 15 A Never said that. She just want through the safety
- 16 report and picked out sections that she wanted to discuss.
- 17 Q Can you estimate for me -- if you can -- who spoke
- more during the three-hour meeting with Ms. Nabors, did you
- speak more or did Ms. Nabors speak more?
- 20 A Oh, I would say I did probably 85 percent of the
- 21 talking.
- 22 O You had communications with Ms. Nabors before she
- 23 came to Seattle, correct?
- 24 A I did.
- 25 Q And you sent her a copy of your Ethnographic Study,

- 1 correct?
- 2 A Correct.
- 3 Q Okay. Did you look up on her -- did you look it up
- 4 on the Delta website, to see who it was that you'd be meeting
- 5 with?
- 6 A No. I looked up after -- right after I returned
- 7 home, I went and looked her up.
- 8 Q Did you ask anybody -- no -- I'm asking before you
- 9 met with her, not after?
- 10 A No, no.
- 11 Q No. Did you see if there was somebody called an HR
- safety inspector within Delta?
- 13 A No.
- 14 Q Is there some title -- have you now checked to see
- if there's a job "HR safety inspector" within Delta Air
- 16 Lines?
- 17 A Clearly there is not. And apparently she wasn't
- even with HR, she was in EO, so the whole thing was false.
- 19 Q Well, you knew that she would be from HR, didn't
- 20 you?
- 21 A I did.
- 22 Q You had been told by Captain Graham that Melissa
- 23 Seppings, in HR, would reach out to you -- we've seen that
- 24 document?
- 25 A Correct.

- 1 Q And you knew that HR was not a part of Flight
- 2 Operations, you knew that was not part of Flight Operations,
- 3 correct?
- 4 A I really didn't know. It made sense to me, if they
- 5 couldn't investigate themselves on safety issues, that HR is
- 6 a company department, it made sense to me that they would
- 7 have a Safety Division in an airline.
- 8 Q Well, Captain Graham didn't say that Flight
- 9 Operations couldn't investigate itself on safety issues, did
- 10 he?
- 11 A He said: "We can't investigate ourselves."
- 12 Q Right. And that was in a conversation related to
- 13 your claims of harassment and unequal treatment, correct?
- 14 A No, sir.
- 15 O No?
- 16 A That was in a conversation that tailed the
- 17 conversation that we just spent all that time discussing what
- 18 would be shared at my presentation, based on the safety
- 19 report.
- Q Can you turn back to Respondent's 26, RX-26?
- 21 A Yes.
- 22 Q And I'd refer you back to your own note in the
- 23 middle of the page. You write:
- 24 "This is when he said he wanted to
- 25 meet with the HR safety inspector, and

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1 this is a directive of the Legal
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- 2 Department, because Flight Operations
- 3 could not investigate themselves."
- 4 That's what you wrote, correct?
- 5 A Correct.
- 6 Q Okay. And in the subsequent e-mail that you wrote
- 7 on February 26th, you asked:
- 8 "Has the date and time been confirmed for the
- 9 meeting on the 30th? And has the guest
- 10 list been confirmed? In addition, I have
- not heard from Melissa or anyone in HR."
- 12 That's what you wrote, correct?
- 13 A Correct.
- 14 Q Did you fly in your capacity as a first officer,
- between March 9th and March 22nd, 2016?
- 16 A Yes.
- 17 Q Where did you fly?
- 18 A Oh, could I fly? I thought you said could I fly.
- 19 Q No, did you?
- 20 A Not as a pilot, but I accessed an aircraft as a
- 21 passenger.
- 22 Q Right. I'm only asking as a pilot, not as a
- passenger?
- 24 A I was invited to the flight deck.
- 25 Q You attended a conference during that period of

- 1 time?
- 2 A Yeah.
- 3 Q And you told Ms. Nabors that you were attending
- 4 that conference, she knew that, right?
- 5 A She did.
- 6 Q Okay. Do you know if Delta took any further action
- 7 reviewing the Safety Culture issues that you had raised in
- 8 your January 28th report?
- 9 A Do I know now?
- 10 Q Well, that's fair. Do you know now?
- 11 A Yes.
- 12 Q Okay. What do you know that Delta did?
- 13 A Actually, I knew when I was pulled. I started
- 14 watching the pilot -- the "Sorbets" (phonetic) came out,
- which were clearly culture surveys on Reporting Culture,
- 16 Flight Ops Management type stuff. And so there was not only
- 17 that one that I had e-mailed Mr. Bastian about, but I believe
- 18 there were two more after that. At the union meeting, the
- 19 chief pilot -- now who had never done this before -- came in
- and said: "Hey guys, you know I'm here for you, come see me
- 21 if you need anything." And I received messages from the
- 22 Training Department that -- hey, it looks like they're making
- 23 changes in here. So, I started hearing stuff was going on
- 24 within the company, while I was out.
- Q Do you know what the AWAS system is at Delta?

- 1 A The AWAS?
- 2 Q Yeah.
- 4 Q Do you know what the acronym is? I always get my
- 5 acronyms wrong. Oh, sorry. Do you know what the ASAP system
- 6 is at Delta?
- 7 A Yes.
- 8 Q Way too many acronyms.
- 9 JUDGE MORRIS: I'm thinking the Area Wide
- 10 Augmentation System. I was going to say, okay --
- MR. ROSENSTEIN: I should have known there would be
- 12 something that was that, and that you would know it, but --
- JUDGE MORRIS: So, ASAP, okay.
- MR. ROSENSTEIN: ASAP is the question, though.
- 15 BY MR. ROSENSTEIN:
- 16 Q Do you know what that is?
- 17 A Yes.
- 18 Q Have you ever utilized that system?
- 19 A Yes.
- Q When is the last time you ever utilized that?
- 21 MR. SEHAM: I'm going to object. These are
- designed to be anonymous and de-identified. So, I would say
- that Delta is now violating its own Safety Program, by asking
- 24 these questions.
- MR. ROSENSTEIN: I'll tell you what -- I'll tell

- 1 you what -- I will rephrase the question. I appreciate,
- 2 actually, the point, because that's -- I'll ask a more
- 3 thoughtful question. I won't ask you any questions about
- 4 what you talked -- what you engaged in it for or what you
- 5 did.
- 6 BY MR. ROSENSTEIN:
- 7 Q You've used it, though, correct?
- 8 A Yes.
- 9 Q And have you always used it anonymously?
- 10 A Well, it is an anonymous program, it's
- 11 de-identified.
- 12 Q Right. Have you ever identified yourself as
- 13 somebody who had an issue that you wanted addressed through a
- 14 Delta program, other than the communications that we're
- 15 talking about in this case?
- 16 A What do you mean at Delta? I don't understand what
- 17 you're talking about, "Delta program"?
- 18 Q Well, had you used any internal programs at Delta
- 19 to identify any safety concerns that you might have as a
- 20 Delta pilot, other than the ASAP program that you've
- 21 described?
- 22 A Other than direct e-mails to people I thought it
- would be appropriate.
- Q Okay. And have all of the direct e-mails that you
- 25 utilized for such purposes, been produced in this case?

- 1 A I would imagine so.
- 2 Q Describe your understanding of how the ASAP system
- 3 operates at Delta?
- 4 A It operates the same everywhere.
- 5 Q Okay.
- 6 A You put in your -- and you actually do put in your
- 7 name and your number. If they want to go back and find you,
- 8 they can find out who is reporting it. So, while it's
- 9 anonymous, it's not really anonymous. But you have to go in
- 10 and put in your flight, you put in your name, your
- information, your contact information, so they can send it
- 12 back to you. And then specific flight, phase of flight, what
- 13 transpired. Not only that, what you think what happened, and
- 14 then how you think that you can change it or make it better.
- 15 You can give comments, you can give proactive comments to
- 16 it.
- 17 Q And do you know what the FOCUS program is at Delta?
- 18 A FOQA data.
- 19 Q What is that?
- 20 A FOQA data is the data that the company can see,
- 21 that the aircraft's actual performance and what it's doing
- 22 for the flight.
- 23 Q And do you know whether Delta engages with ALPA on
- 24 safety issues on a regular basis, if you know?
- 25 A Yeah, we have a Safety Committee at ALPA, yes. But

- 1 now much they engage, I have no knowledge.
- 2 Q Take a look at RX-101 -- sorry, I think you'll
- 3 probably have to switch binders.
- 4 JUDGE MORRIS: While we're doing that, am I going
- 5 to be seeing the -- if you think it's relevant -- am I going
- 6 to see the MOU dealing with the ASAP program?
- 7 MR. ROSENSTEIN: You might see that from one of our
- 8 witnesses. But -- no, I don't think so, Your Honor. I don't
- 9 think that's been identified.
- JUDGE MORRIS: Do you want me to take official
- 11 notice? I'm intimately familiar with FOQA, VDRP, ASRP, ASAP
- 12 and the various self-disclosure programs, and how they're
- implemented.
- MR. ROSENSTEIN: Yeah. We will -- yeah -- I think
- 15 that can truncate some testimony, your knowledge.
- JUDGE MORRIS: Okay.
- MR. ROSENSTEIN: Thank you.
- JUDGE MORRIS: I know about the de-identifying, the
- 19 ERC, the Big Five, all that stuff.
- 20 BY MR. ROSENSTEIN:
- 21 Q Do you know -- have you ever seen this document
- 22 before?
- 23 A Just in discovery.
- Q Just in this, as part of this case?
- 25 A Correct.

- 1 Q Got it. You'd agree with me that this indicates --
- 2 on page RX-101-004, that Delta engaged PRISM to conduct an
- 3 independent health assessment of the organizational Safety
- 4 Culture, in or about July of 2016, correct?
- 5 A Yes, they did.
- 6 Q Okay. And do you know whether or not this
- 7 engagement was, at least in part, as a result of your report
- 8 on Safety Culture?
- 9 A I know definitively it was.
- 10 Q You do know definitively it was, or you don't know?
- 11 A Yes, yes.
- 12 Q Oh, you do know. How do you know that
- definitively?
- 14 A Because at Captain Dickson's testimony -- excuse
- 15 me, his testimony -- his deposition, he stated that
- 16 everything -- and I say "everything" -- "everything" in my
- 17 safety report was FAA requirement, that it was brought in
- 18 good faith and that Delta -- that my report was a catalyst
- 19 for change at Delta Air Lines, and they employed an outside
- safety auditor, who confirmed much of what I wrote.
- 21 Q You'd agree that that suggests that your report was
- taken seriously by Delta, correct?
- 23 A Correct.
- 24 Q And you'd agree that Delta made some changes to its
- 25 training program, also in response to the issues that you

- 1 raised, correct?
- 2 A I'm not sure on the training program.
- 3 Q Do you think that Delta made any changes as a
- 4 result of your complaint or your report -- excuse me?
- 5 A I believe that this audit recommended it. I
- 6 believe Steve Dickson said that they were taking it -- we're
- 7 going to take it seriously and they would make change.
- 9 that it was taking action as a result of issues that you had
- 10 raised personally?
- 11 A Ah --
- 13 people at Delta, that they had made changes to their systems,
- 14 at least in part as a result of issues that you had raised?
- 15 A Yes.
- Okay. Take a look at Complainant's 4, and also
- keep handy Respondent's 138, at the same time?
- MR. SEHAM: Did you say Respondent's 138?
- MR. ROSENSTEIN: It's CX-4, but also keep RX-138
- handy.
- MR. SEHAM: Okay.
- MR. ROSENSTEIN: They kind of work together, as the
- 23 Tribunal has pointed out.
- 24 BY MR. ROSENSTEIN:
- 25 Q I think we've had some testimony that you received

- 1 Complainant's 4 from the FAA, correct?
- 2 A That I received what from the FAA?
- 3 Q That you received this document from the FAA,
- 4 correct?
- 5 A Correct.
- 6 Q Okay. And you were the person --
- 7 A Let me take that back.
- 8 Q Sorry.
- 9 A I didn't receive this from the FAA. I received
- 10 this from Delta during the discovery. My response from the
- 11 FAA was I had put in a Freedom of Information Act, just to
- 12 see what transpired.
- 13 Q Well, are you looking at Complainant's 4?
- 14 A Thirty-eight?
- 15 Q No. Complainant's CX-4. Sorry.
- 16 A Right now I have open RX-101 --
- 17 Q You don't need RX-101 anymore.
- 18 A -- RX-138 open. Okay.
- 19 Q You can close RX-101.
- 20 A And you want CX what?
- 21 Q You can just have open CX-4, and you might want to
- 22 have RX-138 handy, because they're going to be working
- 23 together.
- 24 A Okay.
- 25 Q So, now my question is only about CX-4?

- 1 A Yes, that was what ai received.
- Q Okay. By the way, what's "Tanner and Associates"?
- 3 A That was my first law firm who actually file the
- 4 AIR-21.
- 5 Q Oh, okay. But this document was not part of the
- 6 AIR-21 case, is that right -- or was it -- do you know -- let
- 7 me ask you another general question about it. Why -- do you
- 8 have any idea why this was sent to you?
- 9 A Why it was sent to me?
- 10 O Yeah.
- 11 A I don't remember if I was the one that requested it
- or he did it on my behalf, or he told me how to do it, I
- don't know.
- 14 Q Well, why --
- 15 A If it was sent to me, it was because I had to have
- 16 requested it.
- 18 Murray, at the FAA, sent you an e-mail, a letter that said
- 19 that:
- 20 "FAA's Flight Standards Service has
- 21 completed their investigation of your air
- 22 carrier safety allegations in Case
- 23 EWB1637."
- 24 A Yeah. I was thinking this was my FOIA request.
- 25 That was two different things, because they said they

- 1 couldn't tell me, because they were under investigation.
- 2 Yeah, why did they send that to me?
- 3 Q Yes.
- 4 A I don't know. We should ask them, because I don't
- 5 know.
- 6 Q Had you raised allegations in a case with the FAA?
- 7 A No, never. This was a result of my AIR-21.
- 8 Q Had you asked for an investigation of an order
- 9 related to air carrier safety, some time prior to September
- 10 8th, 2016?
- 11 A No.
- 12 Q Okay. Had you filed a complaint separate and apart
- from allegations of discrimination with the FAA, prior to
- 14 September 8th, 2016?
- 15 A No. I only filed an AIR-21.
- Okay. Do you know whether the AIR-21 was referred
- 17 to the FAA?
- 18 A The AIR-21 is a joint OSHA/FAA requirement. OSHA
- 19 takes their part, and two years to do it. FAA took their
- 20 part, and in this case only had to weeks to investigate.
- Q Were you ever interviewed by anybody from the FAA,
- as a result of your filing?
- 23 A Yes, I was. Yes, I was.
- 24 Q And who interviewed you?
- 25 A Actually, I spoke to three individuals -- actually,

- 1 four individuals.
- 2 Q Who were they?
- 3 A The first one was Tom Fisher, who contacted me and
- 4 told me it ended up on his desk. And then we had a
- 5 conversation. Do you want me to tell you what our
- 6 conversation was?
- 7 Q No.
- 8 A No?
- 9 Q Not yet.
- 10 A Okay. And then I'll have to look at the names in
- 11 here, because on your 138 -- because I wouldn't have
- 12 remembered their names until I saw it.
- 13 Q That's okay. You can refer to 138 to answer the
- 14 question.
- 15 A And so yeah, so the -- I forget the name -- I don't
- 16 see the name.
- JUDGE MORRIS: While she's doing that, I'm going to
- 18 take official notice of the MOU between OSHA and the FAA.
- MR. ROSENSTEIN: Thank you.
- JUDGE MORRIS: Memorandum of Understanding.
- 21 THE WITNESS: If you have their names highlighted?
- MR. ROSENSTEIN: I don't. But if you remember --
- THE WITNESS: Mr. Ragogna and Moore, yeah, the
- other one was Moore. And then there was an "Edge" or "Egge,"
- or something like that.

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1
               MR. ROSENSTEIN: Okay.
2
     BY MR. ROSENSTEIN:
3
                And the substantiation of a violation of an order,
4
     you'd agree with me, is listed on the first page of 138, is
5
     that right?
6
                Correct.
          Α
7
                Okay. And that was the: "Failure to account for
8
     company provided travel when computing duty day." Is that
9
     right?
10
               Correct.
          Α
11
                And if you turn to page 138-003, under:
12
     "Investigation Findings," it says:
13
                   "The Complainant provided a computer
14
                printout of a trip where such travel time
15
                was allegedly not properly included,
16
                therefore, by scheduling a pilot, in
               August of 2014, to deadhead to home base,
17
18
                then begin a scheduled trip, Delta Air
19
                Lines violated 14 CFR 117.11(a) and (b)."
20
                It says that, correct?
21
          Α
                Correct.
22
                Okay. And then it says:
          Q
                   "This office has initiated
23
24
                administrative action in accordance with
25
                FAA compliance philosophy."
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1 And it lists what that is. And then it says:
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- 2 "Respondent" -- and then there's a
- 3 redacted name there -- "declare that
- 4 Delta no longer schedules duty time
- 5 involving deadhead transportation,
- 6 therefore, this office will schedule
- 7 periodic follow-up, not notice
- 8 inspections of scheduling records to
- 9 verify further that such violations no
- 10 longer occur."
- 11 That's what it says, correct?
- 12 A Correct.
- 13 Q So, by the time it was 2016, the issue that the FAA
- found to have been a violation had been self-corrected by
- 15 Delta, is that right?
- MR. SEHAM: Objection, the document speaks for
- itself and it's subject to interpretation.
- JUDGE MORRIS: The Tribunal will also take official
- 19 notice of FAA Order 2150.3(b). I forget the chapter number.
- MR. ROSENSTEIN: Thank you.
- 21 BY MR. ROSENSTEIN:
- 22 Q And you'd agree with me that the other allegations,
- 23 2, 3 and 4, were found by the FAA to be unsubstantiated,
- 24 correct?
- 25 A This document states they're unsubstantiated.

- 1 Q Unsubstantiated, correct?
- 2 A Unsubstantiated.
- 3 Q And 4 specifically involves -- regards allegations
- 4 of pressure for pilots to not call in fatigued, correct?
- 5 A Correct.
- 6 Q Okay. Now, you understand that Delta is a party to
- 7 a contract with ALPA, right?
- 8 A Correct.
- 9 Q And you understand that Delta negotiated with ALPA
- 10 about how to handle concerns about pilots who are alleged to
- 11 be unfit to fly for medical reasons, correct?
- 12 A Correct.
- 13 Q And you agree that that is covered in Section 15 of
- the Pilots Working Agreement, correct?
- 15 A Correct.
- 16 Q And the pilots -- I don't want to go -- the Pilots
- 17 Working Agreement is in the exhibits in this case, correct?
- 18 A Correct.
- 19 Q You'd agree with me -- and it's actually Joint
- 20 Exhibit A -- if you want to look -- we might as well identify
- 21 it. You'd agree with me that Section 15 defines the process
- 22 by which Delta has to act if it believes that a pilot may be
- 23 unfit for medical reasons, correct?
- 24 A It identifies the process they should follow.
- 25 Q Just "should," or "must"?

- 1 A Well, they don't follow many things in our contract
- 2 and we grieve them all the time.
- 3 Q Fair enough. So, let me --
- 4 MR. SEHAM: I'm going to object. He's asking for
- 5 interpretation of a Collective Bargaining Agreement that's
- 6 inherent --
- 7 MR. ROSENSTEIN: Let me ask my next question --
- JUDGE MORRIS: Hold on, let him --
- 9 MR. ROSENSTEIN: -- I think that's fair -- the
- answer, not the objection.
- 11 BY MR. ROSENSTEIN:
- 12 Q Your position is that if Delta did not follow the
- process defined in Section 15 of the Collective Bargaining
- 14 Agreement, in acting when it believes a pilot may be unfit
- 15 for medical reasons, it would be in violation of the
- 16 contract, correct?
- MR. SEHAM: Objection, it calls for legal
- 18 interpretation.
- JUDGE MORRIS: Overruled.
- You may answer.
- 21 THE WITNESS: Okay. Can you repeat the question,
- 22 please?
- MR. ROSENSTEIN: Sure. Maybe.
- 24 BY MR. ROSENSTEIN:
- 25 Q You'd agree that if Delta was to ignore the process

- 1 defined in Section 15, when it believed that a pilot may be
- 2 unfit for medical reasons, it would be violating the
- 3 contract?
- 4 A Yeah, the contract really only states the process
- 5 once you're into it. But yes, if the company violates
- 6 anything in our contract, it would be a violation of the
- 7 contract. That would be a fair statement, yes.
- 8 Q Okay.
- 9 JUDGE MORRIS: You can asker her questions about
- 10 her understanding, but the Tribunal will make its own
- decision about what the law and the process is consistent
- 12 with that.
- MR. ROSENSTEIN: Understood.
- 14 BY MR. ROSENSTEIN:
- 15 Q You'd agree that Section 15 deals with items like
- 16 pilot pay and rules about how the Section 15 process is to
- work, right?
- 18 A Can we look it up?
- 19 O You can look at it.
- 20 A Yeah, where is it?
- 21 O It's A, JX-AA.
- 22 A Okay. So, your question was?
- 23 Q Just that Section 15 deals with pay, pilot pay, and
- lays out rules on how the Section 15 process is to proceed?
- 25 A Correct.

- 1 Q Okay.
- 2 A I thought you said "K," not "pay," that's why I
- 3 didn't know what you were talking about.
- 4 Q No problem.
- 5 A Okay.
- 6 Q And you filed a grievance under the PWA, related to
- 7 your being placed in a Section 15 process, at some point,
- 8 correct?
- 9 A Correct.
- 10 Q And if you turn to RX-79? Are you there?
- 11 A I'm there.
- 12 Q Is that the initial grievance that you filed?
- 13 A It appears so.
- 14 Q Okay. And what was the subject matter of that
- 15 grievance?
- 16 A That they placed me into Section 15, I believe for
- 17 retaliation versus an actual medical concern.
- 18 Q Okay. And you eventually dropped that grievance,
- is that right?
- 20 A Yes.
- 21 Q Were you represented by counsel when you filed that
- 22 grievance?
- 23 A Represented by counsel?
- Q Did you have a lawyer?
- 25 A Oh. I have a lawyer for the AIR-21, but not for

- 1 the grievance. Then later I told ALPA that I was going to
- 2 have Mr. Seham represent me.
- 3 Q Okay.
- 4 A But the initial filing, I just filed it.
- 5 Q Okay. And the basis of that grievance is that you
- 6 were sent into Section 15, in retaliation for reporting
- 7 safety, correct?
- 8 A The nature of the grievance is that they were --
- 9 the Section 15 says you're only supposed to send a pilot in
- if you have concern for their medical, you know, physical or
- 11 medical, and yes, they were doing it for retaliation.
- 12 Q Okay. You canceled the grievance, right, you
- 13 dropped it?
- 14 A I did.
- 15 You didn't believe that the labor arbitration
- process would be fair to you, is that right?
- 17 A That's correct.
- 18 Q You thought that Delta had influence into ALPA's
- 19 selection of the arbitrator and that you would not be able to
- 20 receive a fair arbitration process, correct?
- 21 A I know they did.
- 22 Q And you believed that Delta and ALPA, jointly, were
- violating OSHA's requirement for this to be carried through
- 24 the arbitration process, correct?
- 25 A Restate that question?

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1 Q Sure. You believed that Delta and ALPA, jointly,
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- were violating OSHA's requirement for this to be carried
- 3 through the arbitration process?
- 4 A No.
- 5 Q So, in your deposition I asked you: "Why did you
- 6 cancel your grievance?" And you said:
- 7 "Clearly, Delta had influence into ALPA's
- 8 selection of the arbitrator and I was not
- 9 going to be able to receive a fair
- 10 arbitration process. And Delta and ALPA,
- jointly, were violating OSHA's
- 12 requirement for this to be carried
- through the arbitration process."
- Was that not what you meant?
- MR. SEHAM: I'm going to object, because I think
- 16 the proper procedure is to show the witness the portion of
- 17 the transcript that's being read from.
- THE WITNESS: May --
- 19 MR. SEHAM: There's a pending objection.
- JUDGE MORRIS: Show her the --
- MR. ROSENSTEIN: Sure.
- MR. BISBEE: Do you want a copy, also, Your Honor?
- JUDGE MORRIS: Yes, please.
- MR. BISBEE: Do you have one, Mr. Seham?
- MR. SEHAM: No, I don't.

- JUDGE MORRIS: This would be -- what's the next
- 2 Respondent's Exhibit in order?
- 3 MR. ROSENSTEIN: 139.
- 4 MR. BISBEE: 139, I believe.
- 5 MR. ROSENSTEIN: Yeah.
- 6 JUDGE MORRIS: All right. This is offered as 139
- 7 for identification, only.
- 8 (Respondent Exhibit No.
- 9 139 was marked for
- 10 identification.)
- MR. SEHAM: Do you have a copy for me?
- MR. ROSENSTEIN: Yes, we're just pulling it.
- MR. SEHAM: Thanks.
- MR. ROSENSTEIN: I assume you had one, so I didn't
- 15 pull three originally.
- MR. SEHAM: No, no, I wasn't going to use it.
- 17 Thank you.
- MR. ROSENSTEIN: No problem.
- MR. SEHAM: What page?
- MR. ROSENSTEIN: Fifty-seven, line 20 is what I
- 21 read. Actually, I started with my question, which is
- 22 starting on line 11.
- THE WITNESS: And yes, I said that. May I explain?
- 24 BY MR. ROSENSTEIN:
- Q Well, was that accurate when you said it during

- 1 your deposition?
- 2 A Yes, it was.
- 3 Q Okay. And has anything changed since then?
- 4 A Yes, it has.
- 5 Q Something has changed that makes what you answered
- 6 on November 12th, 2018, different than it is now?
- 7 A Yes.
- 8 Q What is that? I'll give you --
- 9 A Well, because I was thinking that OSHA and ALPA had
- 10 this joint responsibility -- mean Delta and ALPA had the
- 11 responsibility, because at the time that OSHA told Delta that
- 12 they wanted to -- if they were going to pursue this, that
- 13 there were certain requirements that I was -- and one most
- important -- would I be -- the ability to select the
- 15 arbitrator. And so -- but my union wouldn't let me do that.
- 16 They actually selected somebody that Delta's other legal
- 17 counsel, Jeff Wallace, said he didn't want and, also, you
- 18 guys selected for the mediator. So, anyway, I didn't want
- 19 this, so I kept going to my union and saying, no, this is
- what the OSHA rules -- and they would not follow through.
- 21 Subsequently, since that time, I spoke to Rachel
- 22 Samuda, and she said we, at ALPA, don't have any legal
- 23 responsibility to follow OSHA's rules, only Delta did. And I
- 24 thought about it, I thought, you're right, Delta had the
- 25 legal responsibility to follow OHSA's rule, you had the legal

- 1 responsibility to represent me and take it back to the table
- 2 to them, and tell them you couldn't.
- 3 So, yeah, when I said this, I more perceived it was
- 4 a joint responsibility, but technically Rachel is correct.
- 5 She didn't have -- ALPa did not have the legal obligation to
- 6 OSHA, only Delta did. But they had the obligation to me, to
- 7 represent me the best they could, which did not happen, and
- 8 that's why I dropped it.
- 10 considering, at least, a claim against ALPA. Did you ever
- 11 file that claim?
- 12 A No. I wasn't -- no, I did not file a claim against
- 13 ALPA.
- 14 Q And you testified that you had four years to file
- 15 such a claim. Have you decided that you're not going to file
- 16 a claim --
- 17 A No, the --
- 19 ALPA?
- 20 A The four years -- there's no -- I don't know what
- 21 claim you're talking that has a four-year statute of
- 22 limitations. I think to file for a complaint against an
- attorney with the Bar, I believe was the four-year limit.
- Q Well, in your deposition, I asked you, on page 58:
- "Question: Have you brought any kind

1	of action against ALPA, as a result of
2	what you just described?
3	"Answer: I requested an investigation
4	into the attorneys for these and numerous
5	other issues.
6	"Question: The ALPA attorneys?
7	"Answer: ALPA attorneys, correct.
8	"Question: What are their names?
9	"Answer: Rachel Samuda and Gordon
10	Rose.
11	"Question: Anything else besides what
12	you just told me?
13	"Answer: Why I did that?
14	"Question: No. Anything else that
15	you have done to bring any action against
16	ALPA?
17	"Answer: Yeah. I actually called the
18	Bar in Georgia to find out, and did a
19	little research on ethics of attorneys
20	and what the requirements are, and they
21	have, down in Atlanta, I forget the name
22	of the committee, but it's a group that
23	tries to mediate and solve it before it
24	goes to writing a letter to the Bar. The
25	woman returned my phone call we spoke

```
1
                about 10 minutes. She said: 'You don't
2
                have to go through our group, I'm sending
3
                you the paperwork, file it.' And she
4
                told me that I have four years to do it,
5
                so I haven't taken the time to do that,
6
                yet, but --
7
                   "Question: Anything else against
                ALPA, besides what you've already told
8
9
                me? I just want to make sure there is
10
                nothing else.
11
                  "Answer: I can't recall."
12
                Is that testimony still true?
13
                Absolutely.
          Α
14
          Q
                Okay.
15
          Α
                Yes.
16
                You did drop the grievance that you had against
17
     Delta related to being placed in Section 15 in retaliation
     for reporting safety, because you did not believe you were
18
19
     being fairly represented, correct?
20
          Α
                Correct.
21
          Q
                Okay.
22
                And there's more to that, too.
          Α
23
                JUDGE MORRIS: How is all this stuff relevant,
24
     counsel?
```

MR. SEHAM: Yeah.

25

- 1 MR. ROSENSTEIN: I'll go quickly through it.
- MR. SEHAM: We're going to have --
- MR. ROSENSTEIN: I think it's relevant, but I will
- 4 move fast through it.
- 5 JUDGE MORRIS: Well, give me an offer of proof as
- 6 to how it's relevant, if you want to.
- 7 MR. ROSENSTEIN: I think, with respect, I think we
- 8 had a motion that we filed before the hearing.
- 9 JUDGE MORRIS: Are you talking about the Railway
- 10 Labor Act issue?
- MR. ROSENSTEIN: Right.
- JUDGE MORRIS: Okay.
- MR. ROSENSTEIN: Which was denied. And I believe
- 14 we need to create a record, at least, as to the interactions
- 15 between the grievance process and the process here, to at
- 16 least respond to some of the rationales for that motion.
- 17 Respectfully.
- 18 MR. SEHAM: Just for housekeeping purposes -- I'll
- 19 defer to the Tribunal. I'm not going to be passionate, but
- 20 we have to now plan for redirect to last the greater part of
- 21 the remainder of the day.
- JUDGE MORRIS: Okay. So be it.
- Go ahead.
- MR. ROSENSTEIN: Okay.
- 25 BY MR. ROSENSTEIN:

- 1 Q You have filed additional grievances, as well,
- 2 against Delta, after you withdrew the first grievance,
- 3 correct?
- 4 A Yes.
- 5 Q Take a look at RX-122?
- JUDGE MORRIS: That would be Volume 7.
- 7 THE WITNESS: Okay. I'm there.
- 8 BY MR. ROSENSTEIN:
- 9 Q Is that another grievance that you filed against
- 10 the Delta?
- 11 A Absolutely.
- 12 Q Okay. And what was the basis of the grievance
- 13 17-14?
- 14 A Okay. I'm going to have to read it, because I
- filed multiple grievance, and so I don't know which one this
- 16 was. So, just standby.
- 17 Q Okay.
- 18 JUDGE MORRIS: RX-120, correct?
- THE WITNESS: Is it 120?
- MR. ROSENSTEIN: No, it's --
- 21 THE WITNESS: 122.
- MR. ROSENSTEIN: -- 122.
- JUDGE MORRIS: I'm sorry.
- MR. SEHAM: I don't want to be accused of
- interfering, but maybe it would help. We stipulate that all

- 1 these are documents that were initiated by either Ms. Petitt
- 2 or by ALPA at the request of Ms. Petitt. The documents speak
- for themselves. Let's make it an objection.
- 4 MR. ROSENSTEIN: I appreciate that. I mean, again,
- 5 I'm all in favor of moving things as quickly as we possibly
- 6 can.
- 7 BY MR. ROSENSTEIN:
- 8 Q So, if that is being stipulated to, I would ask the
- 9 witness just to identify -- in addition to RX-122 -- RX-1227
- 10 and 129, please?
- 11 A Yes.
- 12 Q Those are grievances that you filed?
- 13 A On 127 and -- yes.
- 14 Q In grievance RX-17-14, which is 122?
- 15 A Okay.
- 16 Q You make the claim, as I read it, that there was a
- 17 violation of the contract because Delta provided non-medical
- 18 related documents to its CME during the Section 15 process.
- 19 Am I understanding that claim accurately?
- 20 A Correct.
- 21 Q And is that a claim that you're also making in this
- 22 case?
- 23 A Am I making a claim they --
- 24 Q Yes.
- 25 A I'd have to go back and look at the AIR-21 filing,

- 1 I don't remember. It's all part of it. It's all part of it.
- 2 It was -- yes, because Delta forced -- it was using Dr.
- 3 Altman as an agent to do something. They were giving him
- 4 non-medical safety training, things that had nothing to do
- 5 with mental health, to the doctor.
- 6 Q Is it your assertion that the act of giving Dr.
- 7 Altman non-medical related documents, in conjunction with his
- 8 CME efforts, was a violation of AIR-21?
- 9 MR. SEHAM: Again, we're --
- 10 THE WITNESS: No.
- 11 MR. SEHAM: -- I'm going to object and move to
- 12 strike that answer. We're, again, asking for legal
- interpretation. The grievances say what they say. And based
- on what they say, Delta can make the same arguments they've
- 15 made before that, somehow, a parallel course is an election
- 16 of remedies that precludes this claim, or they can say
- 17 there's an active dispute in contract interpretation, without
- 18 resolution, of which the Tribunal cannot make its decision.
- 19 But cross-examining this witness on what these documents say
- or how the Collective Bargaining Agreement should be
- 21 interpreted, is irrelevant, because, (a) the documents speak
- for themselves, (b) the Collective Bargaining Agreement
- 23 speaks for itself, (c) they're asking for legal
- 24 interpretation from a lay person, (d) again, the company has
- 25 never identified an active dispute between the parties, in

- 1 terms of interpreting any contract ambiguity on which this
- 2 case turns. So, let me add a relevancy issue here, as well.
- MR. ROSENSTEIN: In fairness, the question had
- 4 nothing to do with the grievance or the Collective Bargaining
- 5 Agreement, at all. My question -- and you can hear it on the
- 6 tape, but it had nothing to do with that.
- JUDGE MORRIS: What was the question?
- 8 MR. ROSENSTEIN: The question was whether in this
- 9 case she is asserting that the presentation by Delta to Dr.
- 10 Altman of non-medical related documents was a violation of
- 11 AIR-21? And she answered: "No," which -- and then there was
- 12 an objection and move to strike. But I wasn't asking her a
- 13 question about the Collective Bargaining Agreement, or asking
- 14 for her legal conclusion. It's her claim, she should know
- what she's claiming, and we should know what she's claiming,
- 16 from her.
- JUDGE MORRIS: Well, it's in the complaint.
- MR. ROSENSTEIN: Right, at some level, but
- 19 sometimes the interpretation of what -- the complaint is not
- 20 required to provide a fulsome description of everything that
- 21 is being asserted. You can claim I've been retaliated
- against, that's very broad. I think I'm entitled to drill
- 23 down a little bit into understanding what she thinks is the
- retaliation, so that we can respond.
- 25 JUDGE MORRIS: That's called a "Bill of

- 1 Particulars."
- 2 MR. ROSENSTEIN: It can be a Bill of Particulars,
- 3 but it's also in the discovery process. But there's
- 4 certainly, in my view, nothing improper about asking a
- 5 witness on the stand questions that you could have also asked
- 6 in a Bill of Particulars.
- 7 MR. SEHAM: My modified objection is these are
- 8 vague and it's not only asking for legal interpretation, but
- 9 they're vague and meaningless questions. When you ask
- someone is providing non-medical information in an AIR-21,
- 11 AIR-21 is a page and half and it doesn't figure there.
- 12 What's relevant is evidence of hostility or deviation from
- normal practices. But how can you ask a lay witness?
- JUDGE MORRIS: Yeah, I mean you've got the exhibits
- in for preservation, you've made the motion, I've issued an
- 16 order, you got the documents in here to preserve. If you
- 17 still think that you've got a Railway Labor Act issue, on
- 18 appeal, I mean, you know, it's one of those "Go for it."
- 19 MR. ROSENSTEIN: I understand. And I hope you
- 20 don't -- I know that you don't take offense, because you've
- 21 been doing this long enough, but I'm not asking the question
- 22 -- the question I asked has nothing to do with RLA
- 23 preemption or the arbitration, or the grievance. It's not --
- 24 that's not why I asked the question, and it's not what the
- 25 question is about, as I said before. The question is about

- 1 this case and understanding her complaint in this case. It
- 2 happened to follow on some questions that were presented for
- 3 the reasons that you just described, but I've moved past
- 4 that, thanks to the stipulation and the order of the Court.
- 5 So, that's not why the question is being asked, at all. And
- 6 so I don't think we've heard an objection that actually
- 7 responds to the question that was asked and answered.
- 8 MR. SEHAM: That was my last objection, was you're
- 9 asking a lay person to interpret the AIR-21, and what AIR-21
- 10 prohibits and doesn't prohibit.
- JUDGE MORRIS: Well, this is what I'm going to do.
- 12 I'm going to allow it, but then I don't want to hear in the
- 13 brief about -- I wasn't on notice and, you know, they waived
- 14 the issue because I didn't identify it in the complaint.
- MR. ROSENSTEIN: Yeah, I mean you may hear things
- in the brief you might not agree with us, but we're not, you
- 17 know --
- JUDGE MORRIS: I got that, but --
- MR. BISBEE: Just so I understand, Your Honor, is
- your position on this objection that now they can say
- 21 anything they want, beyond the scope of the complaint, in the
- 22 post-hearing briefing, because of this one particular
- 23 question?
- JUDGE MORRIS: No, I'm not saying that. I'm saying
- 25 if you -- what I don't want is for you to create an opening

- 1 and then argue, well, wait a minute, we didn't know about
- this and, therefore, I shouldn't consider the answer. I mean
- 3 once the cat is out of the bag, the cat is out of the bag.
- 4 MR. BISBEE: Yeah.
- 5 MR. SEHAM: What we've pled is what we've pled.
- 6 And whether she remembers a paragraph, whether I drafted it
- 7 as opposed to a lay person, these are just not relevant
- 8 questions.
- 9 MR. ROSENSTEIN: You know, I hear all of the
- 10 conversation, I get it. We're in front of Your Honor, in
- 11 this Tribunal, and I've been doing this long enough to know
- 12 that if you think something is important, you're going to
- 13 listen to it, and if you think it's not, then probably we
- 14 should move on. So, I will withdraw the question and we will
- move on, and I'll ask a different question, if that's
- 16 acceptable?
- JUDGE MORRIS: Fair enough.
- 18 BY MR. ROSENSTEIN:
- 19 Q We had been talking earlier, before the lunch
- 20 break, about your interview with Ms. Nabors. I'm sure you
- 21 remember that, right?
- 22 A (No verbal response.)
- 23 Q And you testified that you think that Kelley Nabors
- described what happened incorrectly, inaccurately, correct?
- 25 A Correct.

- 1 Q And you heard Dr. Altman testify yesterday,
- 2 correct?
- 3 A Correct.
- 4 Q And am I correct that your view is that Dr. Altman
- 5 also got it wrong?
- 6 MR. SEHAM: Objection to form.
- 7 JUDGE MORRIS: Overruled.
- THE WITNESS: Yes. May I explain?
- 9 MR. ROSENSTEIN: Eventually, but not just yet.
- 10 BY MR. ROSENSTEIN:
- 11 Q You disagree with his conclusions, correct?
- 12 A The conclusion that a woman couldn't possibly go to
- school and have children, so she must be manic --
- 14 Q Not that particular conclusion --
- 15 A -- yes, I disagree with that.
- 16 Q Sorry to interrupt you. You disagree with the
- 17 conclusion that he reached that you suffered from bipolar,
- 18 correct?
- 19 A Correct.
- 20 Q And you disagree with the interim conclusions that
- 21 he reached, that led him to that decision, correct?
- 22 A Interim conclusions? Do you mean I disagree with
- 23 his analysis in his report?
- 24 Q I'm fine changing the question to that. You
- 25 disagree with the analysis in his report, correct?

- 1 A Yes.
- 2 Q You disagree with his methodology that he used,
- 3 correct?
- 4 A Which part of the methodology?
- 5 Q You disagree that he did not interview Kelley
- 6 Nabors, for example?
- 7 A Definitely.
- 8 Q You disagree that he looked at non-medical
- 9 information, for example?
- 10 A That's out of context. He could have looked at
- 11 non-medical information that would have been appropriate to a
- 12 Mental Health Evaluation, but meeting with the regional
- director and an attorney on RVSM air space and communications
- 14 with the CEO, yeah, I agree, that was inappropriate.
- 15 Q You ultimately selected doctors from the Mayo
- 16 Clinic to be the PME, correct?
- 17 A Correct.
- 18 Q And you first reached out to a doctor named Dr.
- 19 Altshule (sic), is that right?
- 20 A Altschuler, yes.
- O Altschuler?
- 22 A Altschuler.
- 23 Q Altschuler.
- JUDGE MORRIS: Do we have as spelling of that in
- 25 the file?

- 1 MR. ROSENSTEIN: Yeah. It's A-l-t-s-c-h-u-l-e-r.
- 2 Is that right?
- 3 THE WITNESS: I don't think there's an "s" in
- 4 there. A-l-t-c-h- I forget. It's in the Mayo Clinic's --
- 5 MR. ROSENSTEIN: Okay. It's in the record, though.
- 6 JUDGE MORRIS: That's my biggest concern, so the
- 7 Court Reporter can get it.
- 8 MR. ROSENSTEIN: Thank you.
- 9 BY MR. ROSENSTEIN:
- 10 Q And you were interviewed personally by a number of
- 11 doctors at the Mayo Clinic, correct?
- 12 A Correct.
- 13 Q And their report is in evidence in this case, as
- 14 far as you know, correct?
- 15 A They've been what?
- 16 Q Their report or conclusions have been presented to
- 17 this Tribunal, correct?
- 18 A Correct.
- 19 Q And you'd agree with me that the doctors from the
- 20 Mayo Clinic did not interview Ms. Nabors either, correct?
- 21 A No. They reviewed Dr. Altman's report.
- 22 Q Right. They did not interview Captain Graham,
- 23 correct?
- 24 A No.
- 25 Q They didn't interview Dr. Altman, they had his

- 1 report, correct?
- 2 A Correct.
- 3 Q They didn't call him to discuss his interpretations
- 4 of things?
- 5 A Well, I'm sitting here saying no, but actually I
- don't know. You know what, on every one of those questions,
- 7 I was just assuming. I have no idea if they did or not. I
- 8 have absolutely no idea.
- 9 Q You'd agree -- fair enough. There's nothing in
- 10 their report that suggests that any of those doctors
- 11 contacted anyone at Delta Air Lines, correct?
- 12 A Correct.
- 13 Q They reached their determination based on their
- interview with you, correct?
- 15 A No.
- 16 Q They also spoke to members of your family, is that
- 17 right?
- 18 A Are you asking me what they reached their
- 19 conclusions based on?
- 20 Q What their methodology was. They spoke to you,
- 21 that's one thing they did, correct?
- 22 A They did speak to me.
- 23 Q And did they speak to your husband?
- 24 A No.
- 25 Q Did they speak --

- 1 A Oh no -- I take that back -- yes, they did, yes
- 2 they did.
- 3 Q Did they speak to your -- did your husband visit
- 4 them in person or did they just have a phone call, to your
- 5 knowledge?
- A A phone call.
- 7 Q Okay. And do you know how long that phone call
- 8 was?
- 9 A It was very short, 10, 15 minutes.
- Q Did they speak to your mother --
- 11 A No
- 13 A No.
- 14 Q Any other pilots, that you know of, that they spoke
- 15 to?
- 16 A Not that I know of.
- 17 Q Did they ask for any information from Delta, to
- 18 your knowledge?
- 19 A They didn't need to, they had everything Delta gave
- 20 Dr. Altman.
- Q Well, but you don't think that what Delta gave Dr.
- 22 Altman was appropriate for the consideration of whether you
- were medically fit, isn't that right?
- 24 A Yeah, there are definitely documents they gave
- 25 them, yeah, correct.

- 1 Q But you agree that the Mayo Clinic doctors didn't
- 2 reach out for any additional information, correct?
- 3 A Correct.
- 4 Q Okay. And eventually, after some period, Dr.
- 5 Altman and the Mayo Clinic doctors selected Dr. Huff to be
- 6 the Neutral Medical Examiner, is that right?
- 7 A Correct.
- 8 Q And you didn't know Dr. Huff prior, did you?
- 9 A No.
- 10 Q You didn't personally have anything to do with his
- 11 selection, correct?
- 12 A No.
- 13 Q And did you visit with Dr. Huff?
- 14 A I did.
- 15 Q How long was that?
- 16 A I don't know, it's probably in his bill. I can't
- 17 remember. The first time -- both times were each a day, for
- 18 a few hours each day.
- 20 A No. We'd have to look at the records, I don't
- 21 remember how long I was there in his office.
- Q Was it more than a half day each time you met with
- 23 him?
- 24 A I really don't know.
- 25 Q You just don't know?

- 1 A No, because I went from West Coast to East Coast
- 2 and I was very nervous, because that was the -- that would be
- 3 my determination of the end of my career at that point, so it
- 4 could have been two hours and it felt like 10. So, that's
- 5 why it's really difficult for me to tell you how long that
- 6 was. But I know it definitely was not a full day, because it
- 7 was -- we didn't spend the whole day together.
- 8 Q Who paid Dr. Huff, by the way?
- 9 A I did.
- 10 Q Do you remember how much you paid him?
- 11 A Well, the first time I believe it was close to
- 12 \$2,400.00 and some dollars.
- 13 Q And did you pay him anything more than that?
- 14 A What do you mean -- the second time?
- 15 Q If you paid him more for any reason? You paid him
- 16 \$2,400.00 and then --
- 17 A Well, I had to, because Dr. Faulkner told him to
- 18 back and do another more expansive evaluation, and then I
- 19 paid him again for that one.
- 20 Q How much was that?
- 21 A That was \$4,900.00, something, just under
- \$5,000.00.
- Q Were you reimbursed for that?
- 24 A Yes.
- 25 O In full?

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1 A Pardon?
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- 2 Q In full?
- 4 Q Yes.
- 5 A Yes.
- 6 Q Who reimbursed you?
- 7 A Delta Air Lines, I believe.
- 8 Q You're not denying, in this case, that Dr. Altman
- 9 reached the conclusions he reached, based on his own ideas,
- right or wrong, correct?
- MR. SEHAM: Objection.
- THE WITNESS: Say that one more time?
- 13 BY MR. ROSENSTEIN:
- 14 O You're not --
- 15 A You're not --
- 16 Q -- contending here that Dr. Altman was coerced --
- was being untruthful when he reached the determination that
- 18 he believed that you suffer from bipolar. You're just saying
- 19 that you disagree with it, correct --
- MR. SEHAM: Objection.
- 21 MR. ROSENSTEIN: -- as did the May Clinic and Dr.
- 22 Huff?
- MR. SEHAM: Objection. This is addressed in the
- 24 pleading complaint, in terms of what the party contends.
- JUDGE MORRIS: Well, you've still go to prove. So,

- 1 go ahead, overruled.
- THE WITNESS: So, that's kind of a double negative,
- "you're not doing something."
- 4 MR. ROSENSTEIN: I can do better.
- 5 THE WITNESS: Are you asking me do I believe he did
- 6 this with intent to do harm --
- 7 MR. ROSENSTEIN: You're --
- 8 THE WITNESS: -- or was he just incompetent -- what
- 9 are you asking?
- 10 BY MR. ROSENSTEIN:
- 11 Q Do you believe that Dr. Altman was incompetent?
- 12 A I believe -- no, I do not believe he's incompetent.
- 13 Q Do you believe that Dr. Altman was being untruthful
- when he reached the decision that he thought that you
- 15 suffered from bipolar?
- 16 A For somebody of his experience level and his
- 17 knowledge, to prepare the report and make the analysis on,
- 18 let's say, speech pattern, talking fast, without ever knowing
- 19 what my speech pattern was the day before, the week before,
- 20 the year before, and never following up on asking -- because
- 21 I spent 10 hours with executives from the company -- "Do you
- 22 call Ed Ed?" Those are the -- or the chain of command,
- 23 which they've all testified we don't have one, but he
- 24 believes we do, so therefore I'm lying. Yeah, there were
- 25 some grave errors.

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1 Now, did he --
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- 2 Q Do you remember the question?
- 3 A -- I --
- 4 Q Do you remember what the question was?
- 5 A Do I remember what the question was?
- 6 Q My question was, to you?
- 7 A Yeah. Do I believe it was false or he was
- 8 qualified?
- 9 Q No, no, that's not the question. The question is,
- 10 do you believe that Dr. Altman was untruthful when he reached
- 11 the conclusion that you suffer from bipolar?
- 12 A That's what I meant when I said "false."
- 13 Q Okay.
- 14 A Yeah, I'm sorry, I didn't use your same language.
- 15 I'm sorry.
- 16 Q Okay.
- 17 A Yeah, he was --
- 18 Q It's kind of a yes or no?
- 19 A -- yeah, I am perplexed now, after listening to
- 20 him, watching him. I'm perplexed because he sounded like he
- 21 was sincere. He almost sounded like he truly believed what
- 22 he did. So, it's very perplexing for me right now to
- 23 understand that, because it's a man of that assumed
- 24 competency, and he's spent so many years evaluating pilots,
- 25 should know better. So, at this point, I'm really not sure.

- 1 But the fact the company paid him \$74,000.00, and he made
- 2 such gross errors, and it's not only my complaint but half
- 3 dozen others and he is at the Prosecution Board. I believe
- 4 -- I believe that, yeah, that this was intent to do harm and
- 5 not an accurate evaluation.
- 6 JUDGE MORRIS: The Tribunal will disregard any
- 7 comment about the Prosecution Board. There's been no finding
- 8 and I will not consider a mere allegation to a medical
- 9 disciplinary board.
- 10 BY MR. ROSENSTEIN:
- 11 Q It's your -- I'm trying to understand that
- 12 response. Is it your testimony that Dr. Altman had an intent
- 13 to do harm to you?
- 14 A I believe Delta paid him for one goal, only. And I
- don't believe that's only -- well -- may I expand on that,
- 16 just a little bit?
- 17 Q You're saying that you believe that Dr. Altman had
- 18 the intent to harm you, that's your testimony, yes or no?
- 19 A No, I'm not saying he had intent to harm me.
- Q Okay. And do you believe that Dr. Altman was
- 21 being dishonest in his conclusion, as a psychiatrist, that he
- 22 believed that you suffered from a bipolar disorder and were
- 23 unfit to fly?
- 24 A I believe so, yes.
- 25 Q Okay. And what is the -- and you believe he acted

- 1 in bad faith in reaching that determination?
- 2 A Absolutely.
- 3 Q And what knowledge do you have to support the
- 4 accusation that Dr. Altman acted in bad faith and was
- 5 dishonest in reaching the conclusion that he thought you were
- 6 unfit to fly?
- 7 A Okay. So, what knowledge do I have?
- 8 O Yeah.
- 9 A First off, when I went through his medical report
- and looked at all his items and how he analyzed this, there's
- 11 no way -- I shouldn't say that -- improbable that an
- individual could have a 34, 40-year manic episode, which he
- 13 contends has been my entire life -- that's impossible.
- 14 His inability to assess speech patterns. His
- 15 paleological thinking -- nothing ever -- nothing really
- 16 worked. And then, on top of that, when I went and met with
- 17 the Mayo Clinic doctor, I met Dr. Steinkraus for the first
- 18 time, and he introduced himself and made a pleasant comment
- 19 to me, and I said: "Didn't you read Dr. Altman's report?"
- 20 And his statement was: "We all did and we know the difference
- 21 between a political corporate action versus a medical
- diagnosis."
- I subsequently found, in Dr. Altman's discovery,
- 24 That he had written the same thing to Dr. Altman, about this
- 25 being a political corporate action.

- 1 Then the e-mail from the FAA to my AME saying that
- 2 -- referring to: "Is Delta being the baddies?" "This is a
- 3 political timebomb between the Mayo Clinic and Dr. Altman"" -
- 4 added credence to that.
- 5 The fact that on the most recent grievance -- that
- 6 is what it transpired as we got into the process -- and
- 7 Delta's over-involvement in an effort to attempt to create a
- 8 diagnosis that would remove me from duty, was -- this was
- 9 anything but a neutral assessment. And even after -- even
- 10 after the -- and then -- and then Delta's not accepting Dr.
- 11 Gitlow to work with me. You know, if the company wants to
- hire a forensic psychiatrist and believes them enough, and
- 13 that forensic psychiatrist says: "But I read a report and I
- 14 talked -- she's not bipolar," and they say: "Okay, but you
- can't come to work for us if you're her doctor." So, they
- 16 dismissed that.
- 17 Then the Mayo Clinic. Ten people go through Dr.
- 18 Altman's report. I meet with four. I have tests, take the
- 19 MMPI, again. They even do blood work to see if there's any
- 20 medical, you know, issue around. And then all the chain of
- 21 e-mails. And then, even after all that, I still wasn't
- 22 allowed to come back, so then Delta violated the contract and
- 23 gave this whole packet to the FAA. And so the FAA Medical
- 24 Appeals Board reviewed all this and said, no, she's not
- 25 bipolar. They still wouldn't let me come back.

- 1 And then I read all the e-mail chains about Dr.
- 2 Huff. And Delta, even though the contract says that the
- 3 Neutral Medical Examiner is only to be selected as a mutual
- 4 agreement between PME and CME, no else involvement -- found
- 5 an e-mail from Delta that says -- from Chris Puckett, as a
- 6 matter of fact -- it says -- Dr. Altman, this is your call,
- 7 this is your decision, you get to decide if you want Dr. Huff
- 8 or not. It turns out that Dr. Altman knew Dr. Huff, they
- 9 were acquaintances, but that did not sway Dr. Huff's
- decision.
- 11 And then when he -- ever after all this -- and I
- was cleared -- they still went back to the table one more
- 13 time and said -- no, no expense spared -- no expense spared
- 14 -- we will fly anyone out to see you, anyone you want. And
- 15 they said -- Dr. Faulkner said: "This will be a shared
- 16 expense." And I know this, because when I met with Dr. Huff
- 17 the second time, he actually had me sign a release, because
- 18 he was very uncomfortable now with this "no-shared expense."
- 19 And what that meant was, we clearly, on day one, discussed
- who was going to be responsible for the bill and who was
- 21 going to pay. And we don't have anything set up in our
- 22 contract that the company will pay the doctor. Or really
- 23 ALPA should be doing this, but that's my opinion. So, I told
- 24 him I'd give him my credit card, but if I was cleared I get
- 25 reimbursed full, and if I am found to be medically unfit,

- 1 then they would reimburse me partial, that it would be a
- 2 shared expense. And I told him that day one. So, the second
- 3 time around he had me sign a release that I was in no way
- 4 buying a medical opinion. And I said, absolutely and signed
- 5 it. And he said: "Okay, let me tell you." And this is what
- 6 Dr. Faulkner had said, and he said that it would be a shared
- 7 expense and he's fly anyone out here. He says: "Now, tell me
- 8 again how this pay works?" And I told him once again.
- 9 And so yes, after all these things, I absolutely
- 10 believe that this was an overt act to not only remove me from
- duty, but this bipolar diagnosis, to remove me from my career
- 12 and completely discredit me for anything and everything I
- would ever do aviation wise in the future, or anything else.
- 14 Q That's the evidence that you believe supports your
- 15 contention that Dr. Altman acted in bad faith, correct?
- 16 A Yes.
- 17 Q Okay. Thank you. By the way, do you agree that it
- 18 would be sensible for an air carrier to make sure that the
- 19 Neutral Medical Examiner had sufficient information to make
- 20 his or her determination, before returning an airman to duty
- after a diagnosis by the CME of unfitness for duty?
- 22 A That was a very -- you had a lot of questions in
- 23 there, so --
- Q No, just one.
- 25 A -- it was a compound -- so what was the -- it felt

- 1 like a compounded question. Did I feel --
- 2 Q No, just one question.
- 3 A Okay.
- 4 Q Do you need me to rephrase it?
- 5 A I would love you to rephrase it.
- 6 Q Sure. Do you agree with me that it would be
- 7 sensible for an airline to ensure that the NME had as much
- 8 information as they needed before rendering a decision to
- 9 return or not return an airman to duty, who had been
- diagnosed as having a disorder by a CME?
- 11 A Sensible?
- 12 O Yeah.
- 13 A Are they following the contract and doing what the
- 14 contract says?
- 15 Q Well, let me ask you this. Which is more
- 16 important, do you think, following the contract or safety?
- 17 A I believe -- that's why --
- 18 Q To you -- I'm asking you?
- 19 A You know what, it should be the same thing in this
- 20 section, because this section was written for the safety of
- 21 the passengers. We don't want people to fly -- so when the
- company violates -- my last grievance, I believe there was 12
- items on there, they violated our contract in the process.
- 24 And so they are violating the safety of the system by
- violating the contract.

- 1 Q Okay. So, can you answer the question, though?
- 2 A So, yeah, safety.
- 3 Q Okay.
- 4 JUDGE MORRIS: Wait a minute. There's one thing
- 5 that just jumped out. NME, Neutral Medical Examiner, not
- 6 "enemy," e-n-e-m-y, it's "NME."
- 7 MR. ROSENSTEIN: I've been doing that for the whole
- 8 thing.
- 9 THE WITNESS: Which could be an enemy.
- JUDGE MORRIS: My antenna went up with your
- 11 pronunciation, counsel, that's why I'm making that clear for
- 12 the record.
- 13 BY MR. ROSENSTEIN:
- 14 Q You'd agree with me, wouldn't you, that if any of
- the medical examiners, CME, NME, PME, sought information from
- 16 Delta that they believed would help in their analysis, it
- would be appropriate for Delta to provide that information,
- 18 correct?
- 19 A If they sought information that was appropriate to
- say the performance or behavior of the person, yes, but to do
- 21 a medical analysis. If they asked for information for a
- 22 medical assessment, absolutely.
- 24 A Absolutely, yes.
- 25 Q And you'd agree with me that Delta employees would

- 1 not be experts in psychological evaluations, correct?
- 2 A They might be.
- 3 Q You agree with me that the individuals who were
- 4 communicating with Dr. Altman -- Captain Davis and attorney
- 5 Puckett -- were not psychiatrists, correct?
- 6 A I agree. Well, I don't know if they're
- 7 psychiatrists, I don't know their backgrounds.
- 8 Q Do you think that they're psychiatrists?
- 9 A Oh, yeah, definitely not.
- 10 Q Okay. And you'd agree with me that if any of those
- 11 medical examiners asked for information, it would not be the
- 12 place of the company to question their medical wisdom in
- requesting that information, in a general way, correct?
- 14 A Not necessarily.
- 15 Q You don't agree with me, that's fine.
- 16 A Not necessarily.
- 17 Q Do you know who selected Dr. Altman to be the CME?
- 18 A I believe it was -- it was supposed to be,
- initially, initiated with AMAS and Dr. Faulkner were supposed
- 20 to have a conversation first.
- 21 Q I didn't ask you what's supposed to happen. I
- 22 asked you if you know --
- 23 A Chris Puckett.
- 24 Q -- if you know what happened?
- 25 A Chris Puckett.

- 1 Q What's the basis of your belief that Chris Puckett
- 2 selected Dr. Altman?
- 3 A Because of conversations prior to my meeting with
- 4 him. And we all know that he called him in, and the
- 5 assessment -- he was calling him for an assessment. But there
- 6 were conversations in there and he gave him my safety report.
- 7 Q Let me rephrase or clarify --
- 8 A I believe Chris Puckett did it.
- 9 Q Fair enough. But let me clarify what I was asking.
- 10 You'd agree with me that Dr. Altman was initially consulted
- 11 before he was named CME, correct?
- 12 A He was.
- 13 Q And it's your contention that Chris Puckett reached
- out to Dr. Altman for theta purpose, is that right?
- 15 A Correct.
- 16 Q Okay. My question was, do you know who selected
- 17 Dr. Altman to be the CME in this case?
- 18 A I believe -- the official formal letter, which came
- 19 out and said -- like as if they had never been communicating
- 20 and Dr. Altman had no idea who I was -- officially says Dr.
- 21 Faulkner did it. But I believe Chris Puckett did it.
- 22 O And what's the basis for your belief that Chris
- 23 Puckett, and not Dr. Faulkner, selected Dr. Altman?
- 24 A Multiple beliefs. Multiple reasons.
- 25 Q Okay. Well, I asked you, so --

- 1 A Would you like --
- 3 A All right. Okay. So the --
- 4 Q -- try to keep it, you know, organized, though --
- 5 A -- so the first one is --
- 6 MR. SEHAM: I object to that.
- JUDGE MORRIS: Yeah, that was not necessary,
- 8 counsel.
- 9 MR. ROSENSTEIN: Okay. My bad. Okay. I didn't
- mean to be insulting. But go ahead.
- MR. SEHAM: No, it was insulting and I think you
- meant to be insulting.
- 13 JUDGE MORRIS: Both of you control yourselves.
- 14 You may answer the question.
- THE WITNESS: What was the question? No, I am
- 16 kidding.
- JUDGE MORRIS: You have multiple reasons.
- 18 THE WITNESS: Yeah, multiple reasons why. Because,
- 19 number one, the communication to -- we found -- we see the
- 20 paper trial of his sending the safety report to Dr. Altman,
- 21 and then Ms. Nabors the day before. And can see on the
- 22 surface they were calling him a "consultant." But when we
- 23 deposed Chris Puckett and asked him:
- "Oh, so you hired him as a consultant in this
- 25 meeting, did you pay him?

- 1 "Yes.
- 2 "Well, when?
- 3 "Ah, well, I think we worked it into the final
- 4 bill."
- 5 Okay. So, that was one reason would lead me to
- 6 believe that if they hired him as a consultant for this
- 7 meeting, and Chris Puckett said that they probably worked
- 8 that payment into the bill, means that they were really
- 9 planning on it, because he would have billed him and he would
- 10 have paid him accordingly, and that never came up. And we
- 11 have that deposition.
- 12 Second, the contract clearly says -- the contract
- 13 clearly says that the process that's supposed to come down.
- 14 But the e-mail chain was Dr. Faulkner communicated to Dr.
- 15 Altman and said:
- 16 "Okay. Here's what I did. I went in and
- 17 scheduled Dr. Cornett on this date, but
- don't say anything for a day."
- 19 And he basically told him, just kind of stand down,
- 20 don't do anything for a day. And then after that, then he
- 21 went and talked to AMAS and said: "We're going to send this
- 22 pilot, Karlene, to Dr. Altman." And then they kicked back
- 23 in.
- 24 So, he kind of did things out of sequence. But the
- 25 most interesting point was he told -- he and Dr. Altman were

- 1 communicating ahead of time and he told him not to say
- 2 anything.
- 3 And then, also, the way this came down, if the
- 4 letter that they sent to Dr. Altman, requesting to do this,
- 5 he had already been involved, he already read the safety
- 6 report, he already read Kelley Nabors' first report. And he
- 7 had been at the meeting. But the letter that they sent:
- 8 "Dear Dr. Altman, We have a pilot that we're interested in
- 9 you" -- that wouldn't be normal. The normal thing would be
- 10 -- Dr. Altman, that pilot you came and evaluated, would you
- 11 be interested in being involved in this case with us -- or
- 12 something to that effect.
- 13 Another interesting thing that led me to believe
- 14 is --
- 15 BY MR. ROSENSTEIN:
- 16 O To believe what?
- 17 A Pardon?
- 18 Q That led you to believe what?
- 19 A Led me to believe that this was not a standard
- 20 process, that Dr. Altman -- or that Chris Puckett selected
- 21 him.
- Q Okay. Thank you.
- 23 A Yeah. Because that wasn't -- I mean that wasn't a
- 24 standard process. And so Chris Puckett, also, after he met
- 25 with -- and I learned this through discovery -- and so after

- 1 he met with -- after I met with Ms. Nabors on the 8th, Ms.
- 2 Nabors said, in her testimony, there were two people at the
- 3 meeting. And then Chris Puckett said there were three people
- 4 at the meeting. And we finally got to the end of the day and
- 5 three were five people at the meeting. And then months later
- 6 we find out there were eight people at the meeting. So, the
- 7 meeting and who was involved all changed.
- 8 But the interesting thing is I met with Ms. Nabors
- 9 on the 8th, and on the 9th, before they ever met, the e-mail
- 10 from Chris Puckett to Dr. Altman is -- "And I'm copying Meg
- 11 Taylor on this, because she's been involved in the case."
- 12 And I'm thinking what case? I just met with this woman the
- day before. So, I did a little word search in their
- thousands of documents they sent, and Meg Taylor's name
- popped up back in the March 9th correspondence, the year
- 16 before, when Captain Graham had already preplanned that he
- was going to do this to me.
- 18 And so Chris Puckett clearly -- if there was no
- 19 case on the 8th, and Melissa Seppings sent Ms. Nabors to see
- 20 me, we found out later that Meg Taylor was the first person
- 21 that she'd called, before she even got on an airplane. How
- 22 did Meg Taylor, the corporate lady, come involved, who was
- 23 back in November 9th discussion?
- 24 Q I'm sorry, do you remember what the question is?
- 25 Because I feel like we've wandered away from --

- 1 A Yeah because -- no, because it's why I believed
- 2 that Chris Puckett was involved in this and did it.
- 3 Q Okay. Because I'm not following how this line goes
- 4 to that answer, but continue?
- 5 A Well, the reason it goes to the answer, because
- 6 it's just not one thing. You know, it's kind of like at the
- 7 end of the day I'm sitting back and we have this piece, and
- 8 this piece, and we have all these pieces to the puzzle and
- 9 we're putting them together and going -- okay, this is a big
- 10 picture and this is how the company did what they did. And
- 11 that's why.
- 12 Q Okay. So -- Okay. I was trying to help clarify
- your testimony, but I don't want to cut you off. Is there
- 14 any other thing that you want to say that supports your
- position that Chris Puckett selected Dr. Altman, and not Dr.
- 16 Faulkner?
- 17 A Probably, but you cut me off and you
- 18 short-circuited me, so I can't.
- 19 Q And Chris Puckett is not a pilot, right?
- 20 A No.
- 21 O And he's not in your line of command, he's an
- 22 attorney in the Labor Relations Department, correct?
- 23 A He is.
- Q Okay. So, it's your contention in this case that
- 25 you were placed into Section 15 because of the safety report

- 1 that you provided to Captain Graham and Captain Dickson on
- 2 January 28th, correct?
- 3 A Because of the content, yes.
- 4 Q Because of the content, okay. And who do you
- 5 believe initiated that series of events in violation of
- 6 AIR-21, who were the people at Delta that you believe
- 7 violated AIR-21, Delta's Corporation?
- 8 A They violated AIR-21?
- 9 Q Well, you contend that somebody -- I assume it's
- 10 your contention that somebody or somebodies (sic) took
- 11 actions to retaliate against you for raising safety concerns
- in your January 28th communication, who are those people?
- A And you want to know who the person is?
- MR. SEHAM: I'm going to object that these are
- 15 legal questions as opposed to factual questions, along the
- lines of the prima facie case, is there any basis for
- 17 believing that protected activity or communications
- 18 contributed to the decision. But to ask someone a statutory
- 19 question on AIR-21, it's --
- JUDGE MORRIS: He's not asking a statutory
- 21 question. He's asking who, within the corporation, the
- 22 Complainant believes took an adverse action against her.
- You may answer the question.
- 24 THE WITNESS: Jim Graham.
- MR. ROSENSTEIN: Okay.

- 1 BY MR. ROSENSTEIN:
- 2 Q And what is it that you content that Jim Graham
- did, precisely, that consisted of retaliation?
- 4 A That's just the first one. So, we'll go --
- 5 Q I'll give you a chance to answer this question,
- 6 don't worry.
- 7 A Because I gave Jim Graham -- well, actually, in
- 8 hindsight I believe -- I made a mistake in the AIR-21 -- is
- 9 if you were told -- you were advised you're going to be
- 10 reporting and they do something, is that -- I believe that's
- 11 my understanding.
- JUDGE MORRIS: I can't advise you on what the law
- 13 is.
- 14 THE WITNESS: Yeah, okay. And in hindsight, the
- 15 fact is I gave Jim Graham that report. He's the one that
- 16 told me to speak to Ms. Nabors. He is the one who was the
- decision maker and put me in the Section 15. And then he is
- 18 also the one, when, granted, I gave my e-mail to him on --
- 19 that September 9th e-mail, I forwarded to Phil Davis, but he
- 20 had already had it, because Phil Davis had given it to OC,
- 21 and OC had given it to him. So, he already had full
- 22 knowledge of that e-mail before. And because of that,
- 23 because I was going to request to do this, to meet with them
- 24 for Safety Culture issues, he said I was a candidate for
- 25 Section 15. And Captain Phil Davis told Dr. Altman -- and we

- 1 have that in writing, also -- that this started because I
- 2 heard Richard Anderson speak and was requesting a meeting
- 3 with Captain Graham and Captain Dickson. And --
- 4 BY MR. ROSENSTEIN:
- 5 Q My question is, what did Captain Graham do that you
- 6 believe violated --
- 7 A Put me in a Section 15.
- 8 MR. SEHAM: Objection.
- 9 BY MR. ROSENSTEIN:
- 10 Q Okay. What else --
- 11 MR. SEHAM: She's addressing the motives. She
- 12 should be allowed to testify without interruption.
- 13 Objection.
- JUDGE MORRIS: He's not asking about motives.
- MR. ROSENSTEIN: I think counsel is really
- 16 interfering here. I mean I think these are very legitimate
- 17 questions.
- 18 THE WITNESS: I interpreted -- I'm sorry -- I
- interpreted what you said.
- JUDGE MORRIS: Hold it.
- MR. ROSENSTEIN: Yeah.
- JUDGE MORRIS: Overruled.
- 23 State your question again.
- 24 BY MR. ROSENSTEIN:
- 25 Q What did Jim Graham -- what acts did Jim Graham

- 1 take? I understand he's the one responsible for putting you
- 2 in a Section 15.
- 3 A He was the decision maker of the Section 15.
- 4 Q Okay. Any other acts that Jim Graham did, that you
- 5 believe were retaliatory, other than being the decision maker
- 6 on the Section 15, which I understand?
- 7 A What acts were retaliatory outside this AIR-21?
- 8 Q No. What did Jim Graham do that you believed was
- 9 in retaliation for your raising safety concerns, other than
- approving or making the final decision that you'd be placed
- 11 within the Section 15 process, what, if anything -- and it
- 12 could be nothing?
- 13 A Well, it was within this process. At his
- 14 deposition he stated that I still had a mental health
- 15 problem, because I gave him a concern about -- oh, sorry --
- 16 recovery training, is that what you're looking for?
- 17 Q I'm not looking for anything. I'm just looking for
- 18 you to answer the question as best as you can. Don't -- you
- 19 know, feel free --
- 20 A Okay. So, that would be -- I would consider that
- 21 would be an adverse action, to tell somebody you're mentally
- 22 unstable because you reported safety. It also would be --
- 24 A At his deposition.
- 25 Q No, when did the conversation that you're

- 1 describing occur?
- 2 A At his deposition.
- 3 Q Oh, okay. Continue?
- A And -- well, see I don't know if the adverse
- 5 actions -- this is not really a grievance process, he was
- 6 participatory in that, but I don't know if that's -- that
- 7 wouldn't be part of the AIR-21, so.
- 8 Q Okay. Jim Graham, who else at Delta do you believe
- 9 engaged in conduct that you believe constituted retaliation
- 10 against you.
- 11 A I heard that.
- 12 Q I didn't listen, I did something different.
- 13 A Yeah. Phil Davis.
- 14 Q Okay. And what is it that Captain Davis did, that
- 15 you believe was in retaliation for you raising safety
- 16 concerns?
- 17 A Well, two days before he signed the letter, we
- discussed this issue about flying fatigued. And then Captain
- 19 Davis, when he communicated with Dr. Altman, told Dr. Altman
- 20 that I would be paid double for -- on that trip buy issue.
- 21 That not only would I get my reserve line, but I would get
- the pilot's line, too. So, I'd be paid for both, which was
- 23 not true. And that question came up back and he clarified
- 24 that, you know, incorrectly, and he knew better.
- In questioning him, he said that, well, the

- 1 rationale for that was if a pilot exceeded their max duty
- 2 time and then they would get paid more. But that was clearly
- 3 not my case. I was not flying. And nobody would get a trip
- 4 buy, even come close to exceeding or coming close to it,
- 5 because the only reason they would get a trip buy is because
- 6 they were not flying. So, giving false information to the
- 7 doctor is wrong.
- 8 He also knew that I was a simulator instructor.
- 9 And we'll give Dr. Altman the benefit of the doubt, he would
- 10 not have knowledge of what flight hours could be logged. But
- 11 Captain Davis knew what flight hours could be logged. And so
- when he knew that I was working in the simulator, as a
- 13 simulator instructor at Northwest, for 12 years, and told Dr.
- 14 Altman that I only averaged 38 hours a month working, when we
- deposed him, he said he had no knowledge of you couldn't log
- 16 as a simulator instructor, teaching second officers, flight
- 17 time. But as airmen, we are required to know what we can and
- 18 cannot log as flight time. So, whether he really knew that
- 19 or to, or intentionally deceived, but there was no effort to
- 20 go look up and give Dr. Altman an actual reflection of my
- 21 actual experience teaching versus flying. He said it
- 22 appeared, on what he gave to him, that that's all that I did.
- 23 O Could I ask you what makes you believe that Captain
- 24 Davis gave, what you contend to be inaccurate information, to
- 25 Dr. Altman, because you raised issues of safety in your

- 1 January 28th reports to Captain Graham and Captain Dickson?
- 2 A What leads me to believe that?
- 3 O Yeah.
- 4 A Well, I gave safety information and they put me in
- 5 a Section 15. And then there was an action after that to
- 6 make an extreme effort to make sure that I would have a
- 7 medical diagnosis, that went away. So, I think they are
- 8 tied.
- 9 Q Okay. Is there anything else that you believe
- 10 Captain Davis did that was in retaliation for your January
- 11 28th safety report -- besides what you've said, let's not go
- back to the same things, but different things?
- 13 A Yeah. Not right offhand. There very well could
- 14 be.
- 15 Q So, Graham and Davis. Is there anyone else who you
- 16 believe acted in a way that was retaliatory, because of the
- safety issues you raised in your January 28th report?
- 18 A I believe Chris Puckett was participatory in this
- 19 process, also.
- 20 Q And you believe Chris Puckett also gave -- well, do
- 21 you believe Chris Puckett gave false information to Dr.
- 22 Altman?
- 23 A I don't -- as far as the flight hours an the trip
- buy, would he have had knowledge to that, being a Labor
- 25 Relations attorney -- probably not. I don't know for sure.

- 1 Q Okay. So, what is it that you believe Chris
- 2 Puckett did then, that was in retaliation for your raising
- 3 safety issues in your January 28th report?
- 4 A Oh, just all his e-mails and the process that he
- 5 went through. He was giving my safety report to Dr. Altman,
- 6 to do a Mental Health Evaluation. That made no sense.
- 7 Q Okay.
- 8 A And then his overt involvement in all this. If you
- 9 just read all the e-mail chains, the communications with Dr.
- 10 Altman and even after -- even after I was cleared, they were
- 11 passing information about blogs that I had written about a
- book, or remark. I mean they made it an effort. But no, his
- 13 communications, his e-mails.
- 14 Q Anything else besides that?
- 15 A Just active process in this.
- 16 Q Then Jim Graham, Phil Davis, Chris Puckett. Is
- 17 there anyone else who you believe retaliated against you
- 18 because of the safety issues you had raised in your January
- 19 28th report?
- 20 A That leaves difficulty, because I believe think Tom
- 21 Albain did what he did because of my safety report. He just
- 22 -- they just asked him to submit a letter. So, you know, all
- 23 the interviews are things that those other people, they were
- just directed by the company, so, no.
- 25 Q So, those are the three?

- 1 A I think so.
- 2 Q Okay. In your complaint, you're seeking the
- 3 difference in pay between you and Captain Dickson, as damages
- 4 in this case, is that right?
- 5 A No. I'm not asking my pay difference between me
- 6 and Captain Dickson.
- 7 Q Okay. You testified, during your direct
- 8 examination, as to the damages you're seeking in this case,
- 9 correct?
- 10 A I did.
- 11 Q Okay. And that's even if there's a disagreement
- 12 between what you testified to and what's in the complaint and
- in your pre-motion statement, it's your testimony here that
- 14 that describes what you're seeking economically in this case,
- 15 at least, correct?
- 16 A You know what I'd really be seeking?
- 17 Q Yes, I'll let you answer that, I think, yes?
- 18 A I honestly think that this company so willfully,
- 19 willfully violated the sanctity of the system of the safety
- of this AIR-21, that they not only -- this wasn't a mistake,
- 21 this wasn't an accident, they intentionally did this. They
- 22 planned it, they premeditated. And not only did they not
- 23 give me just the normal personality disorder that has been
- 24 known to give to pilots to remove them, they gave me
- 25 something that would destroy my career forever. They took my

- 1 career -- attempted to take 12 years of my career away. And
- 2 the worst thing about this is that they -- in hindsight, I
- 3 didn't even know anything about this until the end of the day
- 4 and I get this report and find out that they're trying to
- 5 plant an EO concern. Everybody knows -- in this room --
- 6 knows that I could have, while I was out, gone to a law firm,
- 7 had full contingency, and got triple damages, saying you did
- 8 this to me because I'm a girl. You removed me because I'm a
- 9 girl and I don't have a job. And that wasn't about this.
- 10 This was about safety. And I didn't do that. But you did --
- it was intent to do harm, this is fraudulent, what happened
- here hurts on so many levels. And I don't know, if I had my
- wish, I wish the Tribunal would have the ability to fine
- Delta \$30 million, and send a message to this industry,
- because we're going to be going into next gen, and if
- 16 employees are afraid to come out and speak, we're going to
- 17 have more issues.
- 18 Q I appreciate that.
- MR. ROSENSTEIN: Can I ask the Tribunal, rather
- than burden everyone with cross-examination on damages, I'm
- 21 comfortable that we heard damages and we have it in the
- 22 papers. As long as we're not precluded from dealing with our
- view of the damage claim in our post-hearing briefs, I would
- 24 not need to ask anymore questions on cross.
- 25 JUDGE MORRIS: I expect you to address it in your

- post-hearing brief.
- 2 MR. ROSENSTEIN: Okay.
- JUDGE MORRIS: Absolutely. Because there's no
- 4 closing argument, so --
- 5 MR. ROSENSTEIN: Yes, okay.
- 6 MR. BISBEE: Mr. Seham, we're agreed then that the
- 7 testimony on direct is the full extent of the damages?
- 8 Because there's a lot in the pre-hearing statement on damages
- 9 that are sought, that were not in the direct, but we don't
- 10 want to leave it on the table if there's going to be a
- 11 different position.
- MR. SEHAM: Without more specifics, I can't answer
- 13 that question. You're free too --
- MR. ROSENSTEIN: In all fairness, I'm comfortable
- 15 -- I'm comfortable --
- MR. SEHAM: I guess we're not supposed to be
- 17 talking to each other.
- MR. ROSENSTEIN: Well, that's okay. I mean he
- 19 addressed you. I'm comfortable with what Your Honor said.
- 20 And as long as we can address damage issues at the
- 21 post-hearing briefs and through our witnesses, I'm going to
- 22 not burden us with direct questions on that subject, okay.
- JUDGE MORRIS: And so the record is clear, if
- 24 either party thinks otherwise, I'd like it briefed, but I do
- 25 not believe it's within my power to impose a fine under

- 1 AIR-21. I can do back pay, front pay and, in the appropriate
- 2 case, reinstatement, attorneys fees, compensatory damages are
- 3 the bounds of my authority under AIR-21. Even if I wanted
- 4 to, I don't believe I have the authority -- but if you think
- 5 I do, you are free to try and persuade me.
- 6 MR. ROSENSTEIN: Okay. Then in that case, I have
- 7 no more questions on cross.
- 8 JUDGE MORRIS: Now, wait a minute. The other thing
- 9 is -- and I disclose this, because I have done this in the
- 10 past -- one of the things I do have the power to do, or I
- 11 believe I do, is to require -- if the Complainant was to
- 12 prevail -- for the company to take certain specific
- 13 corrective actions. In one case, I have specifically
- 14 required distribution of the opinion to every senior
- executive and every employee by e-mail, and I have required
- 16 certain other administerial or lower level corrections to
- 17 that, because I do view my role as informational to the
- 18 target audience -- if a violation is established -- to make
- 19 aware not only the violations and the extent of the
- 20 violations, but the curative nature. You know, it's
- 21 deterrence, but it's also rehabilitative, in my view, if
- 22 damages were to be -- if it was to be awarded. Okay.
- MR. ROSENSTEIN: Makes perfect sense.
- JUDGE MORRIS: Any other subject, counsel?
- 25 MR. ROSENSTEIN: None from me. Sorry.

- 1 JUDGE MORRIS: So, you're done with cross?
- MR. ROSENSTEIN: I am done with cross.
- JUDGE MORRIS: All right.
- 4 Redirect, or do you want to take a break?
- 5 MR. SEHAM: I'd defer to the witness. Would you
- 6 like a break?
- 7 THE WITNESS: Yeah, let's take -- do you mind five
- 8 minutes?
- 9 JUDGE MORRIS: All right. I'll give you 10.
- MR. SEHAM: Thank you.
- 11 (Off the record at 2:53 o'clock p.m.)
- 12 JUDGE MORRIS: We're back on the record.
- 13 All parties present when the hearing last recessed
- 14 are again present.
- 15 You may begin your redirect.
- MR. SEHAM: Yes.
- 17 REDIRECT EXAMINATION
- 18 BY MR. SEHAM:
- 19 Q The company has represented that Captain Graham
- 20 made the Section 15 decision to refer you to the DHS, is that
- 21 how you understand it?
- 22 A Correct.
- 23 Q And do you understand, from the testimony of
- 24 Faulkner, Dr. Faulkner and others, what the role of the DHS
- was supposed to be?

- 1 A From what I understand, the role of the DHS was
- 2 supposed to be an assessment of my medical records, assessing
- 3 me and making a determination if he would recommend me or not
- 4 to a Section 15.
- 5 Q And do you have any reason to believe that in fact
- 6 the decision not only to refer you to a Section 15, but also
- 7 to refer you to a psychiatrist, had been made in the March
- 8 17th meeting?
- 9 A Yes.
- 10 Q And so is Dr. Faulkner one of the participants in
- 11 the adverse action against you?
- 12 A I believe he was.
- 13 Q Now, we've referred to Chris Puckett. Was your
- 14 alleged participation in a pilot job action referenced in Dr.
- 15 Altman's report as contributing to his diagnosis, his adverse
- 16 diagnosis?
- 17 A It was.
- 18 Q Now, did you provide him any information related to
- 19 your alleged participation in the job action?
- 20 A I did not.
- 21 Q Who gave Dr. Altman information that you allegedly
- 22 participated in a job action?
- 23 A Chris Puckett or Phil Davis, I forget which one,
- one of the two.
- Q Okay. And you've been in the airline industry in

- 1 terms of working for major carriers or jet carriers for how
- 2 long?
- 3 A For the airlines, since -- 30 some years.
- 4 Q Okay. And have you ever heard of a concept of
- 5 pilots or mechanics boycotting overtime opportunities as a
- 6 way to create leverage in collective bargaining?
- 7 MR. ROSENSTEIN: Objection, beyond the scope of
- 8 cross.
- 9 JUDGE MORRIS: Overruled.
- 10 THE WITNESS: Yes, slowdowns and things like that,
- is that what you mean?
- MR. SEHAM: Yes.
- 13 THE WITNESS: Yes.
- 14 BY MR. SEHAM:
- 15 Q In your experience, is that a fairly common
- 16 occurrence?
- 17 A Yes.
- 18 Q And can you -- based on your experience in the
- industry, is it five or 10 pilots and mechanics
- 20 participating, hundreds, perhaps thousands --
- 21 A Yes.
- Q What's your sense of that?
- 23 A I would -- if they were going to participate, one
- 24 perfect example would be UPS, when they were trying to get
- 25 their contract, all the pilots just started following the

- 1 contract, following everything. They weren't carrying
- 2 airplanes anymore, they weren't like pushing back with a
- 3 boost pump -- everything was letter of the law, and they just
- 4 did that. And it came across as a slowdown, and so they were
- following the contract. But --
- 6 Q So, they all must have mental health problems,
- 7 correct?
- 8 A Yeah (laughs.) No, no.
- 9 MR. ROSENSTEIN: Objection.
- JUDGE MORRIS: Sustained.
- 11 BY MR. SEHAM:
- 12 Q Why do you think Mr. Puckett gave this information
- 13 to Dr. Faulkner?
- MR. ROSENSTEIN: Objection.
- JUDGE MORRIS: Sustained.
- 16 BY MR. SEHAM:
- 18 adverse actions against you?
- MR. ROSENSTEIN: Objection.
- THE WITNESS: Yes.
- JUDGE MORRIS: Overruled.
- THE WITNESS: Yes.
- MR. SEHAM: Frankly, I wish this exceeded the scope
- of cross.
- MR. ROSENSTEIN: Objection, move to strike.

- JUDGE MORRIS: Granted.
- MR. SEHAM: Granted.
- 3 BY MR. SEHAM:
- 4 Q Could you move to Complainant's Exhibit 24. Are
- 5 you familiar with that document?
- 6 A I am, yes.
- 8 in terms of the PME and the CME reaching an agreement on the
- 9 identity of the NME?
- MR. ROSENSTEIN: Objection, beyond the scope.
- MR. SEHAM: Well, by no means. And the reasons for
- 12 that is the question was asked what adverse actions were
- 13 taken by Captain Graham.
- MR. ROSENSTEIN: That's not for -- well -- may I
- respond?
- JUDGE MORRIS: No -- you may respond.
- 17 MR. ROSENSTEIN: That's not a basis for a redirect
- 18 question. Cases would go on forever if you could keep
- 19 grazing new issues ever time you hear a cross question or you
- 20 don't put in evidence, and you think about it after the
- 21 cross. It's inappropriate. Cross is limited to the areas
- that were raised during the cross.
- MR. SEHAM: That area was what adverse actions were
- 24 taken against you, what adverse action Captain Graham --
- MR. ROSENSTEIN: Counsel --

- 1 MR. SEHAM: Would you please let me finish?
- 2 What adverse actions were taken against you, what
- 3 adverse actions were taken by Captain Graham -- he asked her.
- 4 JUDGE MORRIS: I'm going to sustain the objection,
- 5 but allow you to brief it, consider it in your brief.
- 6 MR. SEHAM: Okay.
- JUDGE MORRIS: It's in evidence.
- 8 BY MR. SEHAM:
- 9 Q Prior to the examination process that you had with
- 10 the Mayo Clinic, did they explain to you the methodology they
- 11 would be following?
- 12 A Prior to going or just when I got there?
- 13 Q No, as you initiated the process, was there an
- explanation of what the process consisted of?
- 15 A Yes. They said that I'd be coming back there, it
- 16 would be -- I'd be back there for three days. I would be
- 17 meeting with -- I met with Dr. Steinkraus. I would basically
- 18 be with numerous individuals. One, specifically, who was the
- 19 head of the case, the second one would be a bipolar
- 20 specialist, because of the specificity of the diagnosis, and
- 21 that they would be doing medical blood analysis to see if
- there's any chemical issue. And then also a psychiatrist who
- 23 would be -- the psychiatrist believed Dr. Trenerry was going
- 24 to be giving me an additional neuro-psychological testing
- 25 again. But they said that I'd be going through this entire

- 1 process.
- 2 And then when that would be complete, that they
- 3 would meet on a panel. Now, the reason why the panel is only
- 4 nine, is because Dr. Trenerry couldn't make it to that
- 5 meeting, so they utilized his report for that. As Dr.
- 6 Steinkraus said, they all read Dr. Altman's report and all
- 7 the documents that he provided them, and they went from
- 8 there.
- 9 Q And how about with Dr. Huff, did he explain the
- methodology that he would proceed with?
- 11 A He did not. He just said come back and we would
- 12 sit in his office and talk. And so -- and then going back to
- 13 -- in response to Dr. Faulkner asking to do more expansive --
- 14 he asked me to provide him names and contact information of
- 15 people who have known me for, you know, various lengths of
- 16 time, further back, possible that he could call them and find
- out if my behavior has changed from back then to now.
- 18 O And did Dr. Altman ever ask for contact information
- for family members and contacts that went back in your life?
- 20 A No.
- 21 Q Did he ever tell you that he had met with Captain
- 22 Davis and Chris Puckett for a full day meeting, prior to
- 23 meeting with you?
- 24 A No.
- 25 Q Did he ever disclose to you that he had received a

- 1 binder of hundreds of pages from the company, before he had
- 2 met with you?
- 3 A No.
- 4 MR. ROSENSTEIN: Objection, beyond the scope. This
- 5 seems like it's responsive to Dr. Altman's testimony, not the
- 6 cross. And it could be used for rebuttal, but it's not
- 7 proper redirect. I didn't ask her any questions about any of
- 8 these subjects on cross.
- 9 MR. SEHAM: The question was --
- 10 MR. ROSENSTEIN: But Dr. Altman testified about it.
- 11
- JUDGE MORRIS: Overruled.
- 13 You may --
- 14 BY MR. SEHAM:
- 15 Q Did anyone at the Mayo Clinic, or did Dr. Huff ever
- 16 raise their voice to you in anger or exasperation?
- 17 A No.
- 18 Q How about Dr. Altman, did he do that?
- 19 A At one point.
- MR. ROSENSTEIN: Objection, beyond the scope.
- 21 JUDGE MORRIS: Overruled.
- 22 BY MR. SEHAM:
- 23 Q Did anyone at the Mayo Clinic, or did Dr. Huff, ask
- 24 you about your past customer with respect to expressing milk
- for your children?

- 1 A No.
- 2 Q Did anyone at the Mayo Clinic, or did Dr. Huff,
- 3 were they critical of your career ambitions?
- A No. Actually, quite the opposite.
- 5 Q Can you explain that?
- 6 A Yes. At the Mayo Clinic, specifically Dr.
- 7 Trenerry, his wife had been actually an attorney, she had
- 8 gone to law school to be an attorney, and then she guit to
- 9 raise the children and she did not go back in the field.
- 10 She's a school teacher. And I only say that because it gives
- 11 you a time of reference on when she probably went to law
- school. And we had a lengthy discussion on working and
- 13 having children, and education. And so he was very much so,
- 14 you know, supportive of what I did. And actually, so was Dr.
- 15 Steinkraus and Dr. Altschuler. Dr. Steinkraus made the
- 16 comment, when I first met him, that I was quite an
- accomplished young lady, I should be very proud of myself.
- 18 And that's when I asked if he had read Dr. Altman's report,
- 19 and then he said: "We all had and it was a corporate
- 20 political action versus a medical diagnosis."
- 21 Q Did Dr. Altman ever disclose to you that he was
- 22 going to use information related to your alleged
- 23 participation in the job action as part of his diagnosis?
- 24 A No. I actually had never heard of a job action
- 25 until I got the medical report. I never even --

- 1 Q He didn't mention it to you?
- 2 A No.
- 3 Q Okay. So, did you give him any correspondence
- 4 related to alleged job action?
- 5 A I've never even heard about it until the medical
- 6 report.
- 7 Q So, it was Chris Puckett who provided --
- 8 A Chris Puckett provided it.
- 9 Q Did he ever tell you -- Dr. Altman -- that your
- 10 references to Ed Bastian as "Ed," by his first name, was
- 11 going to contribute to an adverse diagnosis?
- 12 A No.
- 13 Q Did you provide him the e-mails and handwritten
- note in which you addressed him as "Ed"?
- 15 A I didn't provide him any documentation of that
- 16 sort.
- 17 Q And did he ever advise you that contributing to his
- diagnosis was going to be your self-description as having
- 19 significant aviation experience and instructor experience?
- 20 A No.
- 21 Q And did he ever disclose that he was getting flight
- 22 hour information from the company that he would use to
- 23 discredit your expertise?
- 24 A No.
- 25 Q Did he ever tell you that he considered you -- did

- 1 he ever advise you that what he considered to be the
- 2 insufficiency of incidents of pilots operating with fatigue
- 3 would contribute to your mis-diagnosis or your adverse
- 4 diagnosis?
- 5 A No.
- 6 Q Now, in your review of the e-mails that Captain
- 7 Davis provided to Dr. Altman, did Captain Davis ever disclose
- 8 that he had information concerning pilots who were flying
- 9 fatigued or complained about flying fatigued?
- 10 A Did?
- 11 Q Did Captain Davis ever disclose to Dr. Altman --
- did Captain Davis ever disclose to Dr. Altman that he had
- 13 this information?
- MR. ROSENSTEIN: Objection.
- 15 THE WITNESS: Not to my knowledge.
- 16 JUDGE MORRIS: Sustained. Hold it.
- 17 BY MR. SEHAM:
- 18 Q Did Dr. Altman ever ask you for information that
- 19 would substantiate your position that there was, in fact, an
- 20 open door policy at Delta Air Lines?
- 21 MR. ROSENSTEIN: Just objection.
- THE WITNESS: No.
- MR. ROSENSTEIN: I won't object again on this
- 24 grounds, if the Tribunal tells me not to. This is his
- 25 witness, every one of these questions is a completely leading

- 1 question that suggests the answers in the question each time.
- 2 It also, in my opinion, goes beyond the scope. But I
- 3 understand, I think, why that objection was not granted. But
- 4 if leading is just going to be allowed at this level, I won't
- 5 object again, but I don't think it's proper questioning of
- 6 your own witness in a case, to be leading at this level.
- 7 MR. SEHAM: If I can make a short comment here,
- 8 that there are probably 30 to 40 questions where the witness
- 9 asked: "May I explain?" The rejoinder each time was: "No,
- 10 you may not, but you'll have that opportunity later."
- MR. ROSENSTEIN: Yes.
- MR. SEHAM: By which I understood to mean on
- 13 redirect.
- JUDGE MORRIS: Well, hold on. That is correct,
- 15 there was -- I didn't keep count, I don't have a little
- 16 marker here, but counsel, Respondent's counsel, is also
- 17 correct that -- well, you wanted to explain this -- what did
- 18 you want to tell the Tribunal about this -- as opposed to --
- MR. SEHAM: Okay.
- 20 JUDGE MORRIS: -- tell the Tribunal about the cat
- 21 being run over by the car.
- MR. SEHAM: Okay. I'll accept -- thank you for the
- 23 guidance and I'll move on in that --
- 24 BY MR. SEHAM:
- 25 Q You recall you were asked, during

- 1 cross-examination, questions about grievances, correct?
- 2 A Yes.
- 3 Q Now, during the OSHA investigatory process, do you
- 4 recall Delta ever taking a position with respect to whether
- 5 there ought to be deferral to the ALPA/Delta grievance
- 6 process?
- 7 A Yes.
- 8 Q And what was their position, what was Delta's
- 9 position?
- 10 A Their position was something they had sent to you,
- 11 that we have a -- that I was made whole, that I was returned
- to duty, make whole and that we had a neutral arbitrator and
- we had a process through the Railway Labor Act and the
- 14 grievance. And then the OSHA investigator told Delta -- all
- 15 right, if you want to move this into that process, then you
- have to bide by our rules, and our rules state, in this
- 17 manual -- and a couple of them that were specific -- most
- 18 important was that I would be involved in the selection of
- 19 the arbitrator. And the second one, that we could do full
- 20 discovery as if it were a courtroom. And then the third one,
- I believe, was attorney fees. So, there might be some more
- in there, but those were the points I remember.
- 23 O And then at that point, the next day Delta's other
- 24 law firm -- I think these guys were the third outside law
- 25 firm -- Benjamin Stone, he was the one that wrote to OSHA.

- 1 And then OSHA, the very next day said -- okay, we're going to
- 2 drop this AIR-21. My investigation stops. I don't know if
- 3 he was dropping -- whatever he was going to do. And then we
- 4 responded that this is not the correct process. And while
- 5 you were, I believe, dealing with that, with OSHA, I was
- 6 trying to go to my union and say, okay, wait a minute, we
- 7 can't do this. Because what had happened is -- this lasted a
- 8 year -- I was trying to go to the grievance process at the
- 9 very beginning, and I was doing that because I didn't have a
- job and I didn't know how long this OSHA process was, and I
- didn't know when I was going to get back, and that was a
- venue for me to maybe get my career back.
- And so I started that while I was still out on
- 14 medical, before we had the diagnosis. Then, when I was still
- out, in July -- I believe it would be 2017, '18, I forget --
- 16 but the July before I came back, they switched to Jeff Wall's
- 17 law firm -- I don't remember the law firm, but I remember
- 18 Jeff Wall saying -- it's when Mr. Seham came onboard and
- 19 said:
- "Okay, we're representing Delta,
- let's just move this right to a five-
- 22 person board, and here's four arbitrators
- we want."
- 24 And obviously, if the other side's legal firm says:
- 25 "Here's your four arbitrators," we want to strike them off,

- 1 and we have a strike-off process. I want to say there's 11
- 2 or 13 on our list. So, we --
- JUDGE MORRIS: Hold on. Why do I care about the
- 4 grievance process? The grievance process is not my lane.
- 5 MR. SEHAM: Fine. Then with that -- we were
- 6 countering the cross -- but we'll move on.
- 7 BY MR. SEHAM:
- 8 Q Let's move on. If you could move to Respondent
- 9 Exhibit 138?
- JUDGE MORRIS: You said Respondent's Exhibit,
- 11 correct?
- MR. SEHAM: Yes, sir.
- 13 BY MR. SEHAM:
- 14 Q I'm going to ask you to turn to -- do you have it
- in front of you?
- 16 A I do.
- 17 Q Then if you could turn to the 14th page -- there
- 18 are many iterations, but I think the Reader's Digest version
- 19 starts on RX-138-014?
- 20 A Okay. I'm there.
- 21 MR. BISBEE: RX-138?
- MR. SEHAM: Correct.
- MR. BISBEE: Four?
- JUDGE MORRIS: Fourteen.
- MR. SEHAM: Fourteen.

```
1
               MR. BISBEE: Sorry. Thank you.
2
     BY MR. SEHAM:
3
               So, I'm not going to reach each one off, maybe just
4
     the first one because it's brief. "Allegation 1" -- towards
5
     the bottom of the page:
6
                   "Allegation 1: Failure to account for
7
               company provided travel time when
               computing duty day. Finding
8
9
               substantiated. In brief, the general
10
               manager of Flight Operations and Pilot
11
               Crew Scheduling reported it is the
12
               carrier's policy to properly account for
13
               company provided travel when computing a
14
               pilot duty's day. However, the
15
               Complainant provided a computer printout
16
               of a trip where such travel time was not
17
               properly included. By scheduling a pilot
18
               in August 2014 to deadhead to home base,
19
               and then begin a scheduled trip, the
20
               carrier violated 14 CFR Section
21
               117.11(a). Correction Action
22
               EIR2016S0650014, was initiated in
23
               accordance with FAA compliance
24
               philosophy."
```

Now, you spoke to the FAA investigators?

25

- 1 A I did.
- 2
- ${\tt Q}$ Did they ever ask you for the names of other pilots
- 4 who have been placed in similar situations?
- 5 A They did not.
- 6 Q And did you have any -- in terms of the practice
- 7 that's described in this paragraph, did you ever have a
- 8 discussion with any Delta flight management representative,
- 9 about whether this practice was lawful or not?
- 10 A I did. I had a discussion with Captain Davis two
- 11 days before he signed my Section 15.
- 12 Q And what was his opinion?
- 13 A In his opinion, that it was not -- it was legal to
- 14 utilize pilots as positive space and not categorize it as
- 15 deadhead, because deadhead was classified in the FARs as duty
- 16 time. And that then if you had duty time, you had to have
- 17 required crew rest. And he followed up with an e-mail to Dr.
- 18 Altman and told him that many pilots rest very well, while
- deadheading.
- 20 Q All right. If we go to the next issue of:
- 21 "Failure to observe elements of Advanced
- Qualification Program."
- 23 And reviewing -- I'm going to ask you to review the
- 24 two paragraphs just north of: "Corrective Action: Non taken
- or required," and tell me whether, from the context of the

- description of events you can identify the 1 Airbus A330
- 2 check airman and instructor who is identified in the first
- 3 sentence of the second paragraph?
- 4 A Yes. This investigation was based because of my
- 5 safety report. And so the two individuals they interviewed
- 6 for substantiation of AQP was Captain Jim Graham and
- 7 Instructor Tom Albain.
- 8 Q So, was Captain Jim Graham there at the time that
- 9 this incident occurred with Captain Albain?
- 10 A No. May I explain further?
- 11 Q Yes, please?
- 12 A The FAA interviewed Captain Graham and Captain
- 13 Graham explained that we had differences between Northwest
- 14 Airlines AQP and Delta Air Lines AQP. And Captain Graham has
- 15 never worked under Northwest system, as an instructor. I
- 16 have. I've worked, you know, been an instructor under
- 17 Northwest AQP and operated as a pilot under AQP. But in the
- 18 safety report, my concern was not for -- every airline gets
- 19 to make their own AQP program, to an extent, to an extent,
- 20 but there are certain minimum requirements that they must
- 21 follow. And what I put in my safety report were items that
- 22 we, as a standard practice, don't follow, as far as actual
- crew compliment or standard, you know, operations, as it's
- 24 supposed to be a real flight. Because I'm most certain, when
- 25 they interviewed Captain Albain, texting in an aircraft while

- 1 we operate the aircraft if not legal for Delta. Looking back
- 2 to operating as a check airman, it should not be under a
- 3 checking event, either.
- 4 Q Did the FAA investigators ever come back to you and
- 5 ask that you identify other witnesses?
- 6 A No.
- 7 Q If I can direct your attention to the second
- 8 paragraph where it states:
- 9 "According to the instructor, this
- transitioning pilot's simulator
- 11 performance was alarmingly below
- standards and the instructor suggested
- 13 additional training."
- Now, if that had been the case, that your
- 15 performance was alarmingly below standards, would that be
- 16 consistent with the FARs to return you to flight without
- immediate training?
- MR. ROSENSTEIN: Objection.
- 19 MR. SEHAM: She's been established as someone who
- 20 has actually headed up and developed -- headed up the
- 21 Training Department of airlines --
- MR. ROSENSTEIN: What -- can I state the reason for
- 23 my objection?
- JUDGE MORRIS: Go ahead.
- MR. ROSENSTEIN: Okay. Beyond the scope,

- 1 irrelevant, and very leading.
- 2 MR. SEHAM: May I respond?
- JUDGE MORRIS: You may.
- 4 MR. SEHAM: Well, they have submitted this and one
- 5 of the many questions where they said: "Can you confirm that
- 6 only three of the four violations were substantiated?" And
- 7 she's requested: "May I explain," and was denied the
- 8 opportunity, "You'll have that on redirect." So, in terms of
- 9 her -- that one sentence, what we're coming to is -- or the
- 10 points we're trying to make is that there wasn't a very
- 11 substantial investigation, but, moreover, the investigation
- 12 actually disclosed other violations, even as the initial
- 13 violation was excused.
- 14 JUDGE MORRIS: All right.
- MR. SEHAM: She's competent to address those
- 16 issues.
- JUDGE MORRIS: I get where you're trying to go.
- 18 I'll just put it out there, if you look at RX-138-015, an EIR
- is an Enforcement Investigative Report. The number 2016,
- obviously, is the year. The SO means "Southern." The 65
- 21 means that it was done by the Atlanta CMO, not the Delta CMO
- 22 office. And the level of investigation reported in this, I
- will consider. The Tribunal is aware of the varying quality
- of investigative rigor that various inspectors and offices
- 25 perform within the FAA, in their oversight responsibilities.

- 1 I'll leave it at that.
- 2 MR. SEHAM: I think there's a pending question. Is
- 3 she permitted to --
- 4 JUDGE MORRIS: And the question is?
- 5 BY MR. SEHAM:
- 6 Q The question is, the sentence that I pointed to,
- 7 does that disclose non-compliance with Federal Aviation
- 8 Standards?
- 9 JUDGE MORRIS: Overruled. I'll make the decision
- 10 whether or not it discloses a violation.
- 11 THE WITNESS: I may answer?
- MR. ROSENSTEIN: So, it's not overruled?
- JUDGE MORRIS: No.
- MR. ROSENSTEIN: Sustained, you meant?
- JUDGE MORRIS: Yeah.
- MR. SEHAM: Okay.
- JUDGE MORRIS: Sorry.
- 18 MR. ROSENSTEIN: It's a big difference.
- 19 MR. SEHAM: I understood it. I got me where I
- 20 needed to be in understanding.
- 21 BY MR. SEHAM:
- 22 Q So, if we move to Allegation 3, which is short, so
- 23 I'll read it:
- 24 "Allegation 3: Documenting completion
- of AQP without completing more elements.

1	Finding not substantiated. The reviewing
2	ASI referenced, specifically, the
3	interview with the company employee in
4	charge of maintaining training records,
5	as well as interviews with various
6	company personnel, referenced above in
7	Allegation 2. In this regard, none of
8	the pilot training records, included in
9	the time-frame involving this complaint,
10	showed any anomalies. Investigation into
11	AQP program irregularities did not reveal
12	anything that could be corroborated. The
13	ASI did not substantiate the allegation."
14	Now, what's your understanding of what was the
15	underlying incident that was being investigated here?
16	A The underlying incident is that an instructor, Tom
17	Albain, who put a pilot on the flight line, who he believed
18	was alarmingly below standard, put "satisfactory" into the
19	computer. But more than that he also didn't give an oral,
20	but he had to be put a grade in there to click it off before
21	you could be released. So, this investigator investigated
22	something and said: "But the grades were in there," as if it
23	must have happened.
24	MR. ROSENSTEIN: Objection, move to strike,

25 hearsay.

- 1 JUDGE MORRIS: Overruled. She has the expertise
- or, frankly, any ATP has the expertise to talk about the
- 3 general training records associated with aviation operations
- 4 in a Part 121.
- 5 MR. ROSENSTEIN: My only objection is to the
- 6 testimony about what the investigator said to her, the FAA
- 7 investigator.
- JUDGE MORRIS: Yeah.
- 9 MR. ROSENSTEIN: Okay.
- 10 BY MR. SEHAM:
- 11 Q Was your complaint that there was -- I'm not even
- 12 sure how to articulate this. Was your complaint that the
- wrong information was inputted or false information was
- 14 inputted?
- 15 A False information was input.
- 16 Q Now, Allegation 4 is:
- 17 "Pressure for pilots to not call in
- 18 fatigued. Finding not substantiated. In
- brief, the Complainant alleged that
- during a segment of the indoctrination
- 21 training for transitioning pilots, the
- 22 carrier" --
- MR. ROSENSTEIN: Objection. Is it necessary for us
- 24 to take the time for counsel to be reading a document that we
- 25 can all read? We're trying to move things along.

- JUDGE MORRIS: Yeah. Just go to -- without reading
- 2 it in the record -- just go straight to Allegation 4. If the
- 3 witness needs to read it, that's fine.
- 4 MR. SEHAM: Okay.
- 5 THE WITNESS: I don't need to read it. I've read
- 6 it.
- 7 BY MR. SEHAM:
- 8 Q Did the FAA investigators ever ask you for the
- 9 identities of other pilots who have complained about fatigue
- 10 issues?
- 11 A No, because the comment that the investigator was
- 12 it's just a comment: "Don't call in fatigued, it's the other
- 13 F-word," that, in itself, is not policy at Delta. They
- 14 didn't make a policy that fatigue is the other F-word. We
- 15 have a fatigue policy, but there is pressure on the flight
- line to fly, you know --- even as testified by Captain Graham
- and Captain Dickson -- that pilots are under pressure to fly
- 18 fatigued. And so they just looked at the singular statement
- of a comment made by a scheduler, by the manager of
- 20 Scheduling, not really about what the fatigue, push for
- 21 fatique was.
- 22 Q Were there other non-compliance issues that you
- 23 raised in your report, that were not addressed in 138?
- 24 A Yes, there were. And I don't know if this is --
- 25 it's one of the memorandums in RX-138, where they clearly

- 1 identify that -- somebody writes that they were not all put
- 2 in -- not all of them were put into this investigation, for
- 3 some reason.
- 4 Q All right. Well, the document will speak for
- 5 itself in that regard.
- A Yeah.
- 8 testimony?
- 9 A Yes.
- 10 JUDGE MORRIS: The Tribunal is going to make a
- 11 quick comment. I've heard "falsification," many times during
- this hearing, thus far, and I will tell both parties that
- 13 "falsification," is probably the single most serious
- 14 allegation in aviation. And in every instance in aviation,
- 15 the FAA finds that it warrants, even on a single incident,
- 16 grounds for revocation of all airmen certificates, beginning
- 17 with 14 CFR 61.59, and that's been around since the case of
- 18 Hart versus McLucas. So, when I hear the word
- 19 "falsification," I have a different attention span, I'll put
- 20 it that way. So, that's something that, if the allegations
- of that are going to be made, I would strongly encourage you
- 22 to connect the dots, because that's a big deal in aviation.
- BY MR. SEHAM:
- 24 Q If I could direct you to the Dickson transcripts at
- 25 page 176?

```
1
         A
               Okay.
2
               JUDGE MORRIS: Give me a second here. I've got --
3
     ah -- CX-199. Okay.
               MR. SEHAM: I'm sorry. Yes.
4
5
     BY MR. SEHAM:
6
               And I'm going to direct you to line 17?
7
          Α
             Yes.
8
               Okay. And I'm going to -- as a premise for the
9
     next question -- read the following:
10
                    "Question: I think before you
11
               described Ms. Petitt's report as a
12
               catalyst for obtaining an outside review
13
               of Delta's practices?
                   "Answer: Yes.
14
15
                 "Question: In the aftermath of
16
               receiving Ms. Petitt's safety report, did
               Delta make any changes in its policies to
17
18
               training materials?
                  "Answer: Yes.
19
20
                  "Question: What changes were made?
21
                   "Answer: We put a number of process
22
               improvements in place, invested in -- and
23
               some of this was already in process --
24
               but we invested in new analytic
25
               technology. We were able to hire
```

1	resources within our Flight Department
2	from MITRE, with some expertise that we
3	were lacking in-house, to help with
4	analyzing and being even more proactive
5	about transfers, all in the interest of
6	continuous improvement. But that
7	those were outcomes that came out of that
8	external safety audit.
9	"Question: Where were these new
10	analytic
11	"Answer: I don't know if they are
12	techniques or processes. One of them is
13	Vistair, which has just recently been
14	implemented.
15	"Question: How would you spell that?
16	"Answer: V-i-s-t-a-i-r. It is a
17	corporate safety reporting system. We
18	also I don't remember exactly what the
19	time-frame was we made upgrades to our
20	ASAP reporting platform to make it more
21	user friendly, as well.
22	"Question: So the Vistair and the
23	ASAP improvements, is that in furtherance
24	of SMS compliance?
25	"Answer: SMS yes, certainly among

```
1
               other things.
2
                 "Question: Were those changes, in
3
               part, promoted by Ms. Petitt's report of
4
               SMS issues?
5
                 "Answer: Yes.
                   "Question: You also refer to hiring
6
7
               new" --
               MR. ROSENSTEIN: Objection. Are we going to read
8
9
     Mr. Dickson's entire transcript into the record here? Is
     there a question?
10
11
               MR. SEHAM: I started at 176, so it's not going to
12
     be the entire transcript. And it's going to be directly in
13
     response to what I heard on cross as an effort to denigrate
14
     her efforts to promote safety, to make it all about Petitt
15
     centric and only about issues that she had, as opposed to
16
     addressing fundamental flaws in an airline's operations --
17
               MR. ROSENSTEIN: The document -- sorry.
18
               MR. SEHAM: -- that at least one witness has
19
     recognized.
20
               MR. ROSENSTEIN: The document is in evidence and
21
     it's argument, not cross-examination -- certainly not
22
     redirect, and not even proper examination for this witness.
     If he wants to argue that, we have a brief to argue those
23
24
     points, not -- this witness isn't Captain Dickson.
```

MR. SEHAM: I can't counter the impact that the

- 1 cross-examination may have had on the Tribunal, in terms of,
- 2 again, denigrating the importance of her safety report and
- 3 the indication that it was all about her as opposed to
- 4 systemic problems, without getting this into the record at
- 5 this point.
- 6 JUDGE MORRIS: Again, I could tell both parties
- 7 that I take the statutory language: "The highest level of
- 8 safety in air commerce," at face value, that's in 49 USC
- 9 4012, I believe. And I expect, and I believe the public
- demands that that occur. So, I don't need to -- at least
- 11 unless there's a question that's coming from this --
- MR. SEHAM: Well, I'm going to get us where we all
- 13 -- the Tribunal and counsel for Respondent, apparently want
- us to go. I'll represent that the transcript continues in
- this vein, up through page 180. And we'll address that in
- 16 the brief.
- 17 BY MR. SEHAM:
- 18 Q The question is, were these kind of positive
- 19 comments, concerning your contribution to the airline safety,
- were they communicated to you by management at anytime prior
- 21 to Captain Dickson's testimony?
- 22 A No, they were not.
- 23 O And then Captain Graham, the primary decision
- 24 maker, did he give you similar credit for advancing the
- 25 safety interests of Delta Air Lines?

- 1 A Well, I didn't need credit, but I was given no
- 2 knowledge that they were doing anything, other than what I
- 3 kind of saw and assumed may have been applicable to my
- 4 report.
- 5 Q What I'm asking, if I may, is was there a
- 6 difference in the tenor between Captain Dickson's description
- 7 of your efforts, and Captain Graham's description --
- 8 A Oh, during the depositions?
- 9 Q Yes.
- 10 A Yes.
- MR. ROSENSTEIN: During the depositions?
- 12 Objection.
- JUDGE MORRIS: Basis?
- MR. ROSENSTEIN: The question is what the witness'
- 15 impressions of the witness' demeanor during their respective
- 16 depositions? How is that relevant to this case? I don't
- 17 even understand how --
- MR. SEHAM: Well, I'll withdraw the question. I'll
- 19 withdraw the question.
- 20 MR. ROSENSTEIN: -- could conceivably be relevant.
- 21 BY MR. SEHAM:
- 22 Q Did Captain Graham ever describe you as a catalyst
- for safety improvements?
- 24 A No, he did not.
- MR. ROSENSTEIN: Again, my objection is does he

- 1 mean in the depositions or in --
- 2 MR. SEHAM: Ever -- ever in the history of time.
- THE WITNESS: No.
- 4 MR. ROSENSTEIN: I have no objection to that.
- 5 JUDGE MORRIS: Obviously overruled.
- 6 MR. ROSENSTEIN: Withdrawn, also.
- 7 BY MR. SEHAM:
- 8 Q Now, on cross-examination you were not permitted to
- 9 simply give the narrative of the three phone calls that you
- 10 had with Ms. Nabors, after the Section 15 referral. I don't
- 11 know, it might help if you refer to JX-J, at least in terms
- of the date. I'll point you to or refer you to JX-J-007.
- 13 And do you see there's a reference there at the bottom of the
- 14 page to: "Call March 21st, 2016, 3:37 o'clock p.m.,
- over-the-phone conversation."
- So, what's your best recollection of that phone
- 17 call?
- 18 A Well, I had just -- as I stated previously -- I had
- 19 just come back from the Women in Aviation conference. I was
- in the middle of finals, working on papers. Ms. Nabors had
- 21 asked me to send her some information, to follow up of
- 22 different -- I don't remember exactly what it was, but I knew
- 23 I was supposed to send her something. Oh, I believe I was
- 24 supposed to send her -- it had something to do with the
- 25 letter of counsel, I think. But when she called, she said:

- 1 "Hi, how are you doing?" I said: "Great." She says: "Good.
- 2 Everything going okay?" And I said: "Yes." And then that's
- 3 when the phone call came in from Mr. Davis. So, we really
- 4 didn't get into any lengthy conversation. So, I asked her, I
- 5 told her: "My chief pilot is calling, I'll call you right
- 6 back."
- 7 So, then I called her back and said that he wanted
- 8 me to, you know, to come into the meeting. And I don't
- 9 remember -- and that's why -- because it happened and it was
- 10 pretty, should I say emotional -- to say I showed emotion --
- 11 but yeah, it was a pretty stressful time. So, she called --
- 12 he called in, said he wanted to meet with me. I told him I
- 13 couldn't come in. When I called her back she said: "I can
- 14 make it so you don't have to go." I said: "No." Or "I can
- make it so you could come and go." "No, I don't want to go."
- 16 I said: "I told him that I wasn't going to come in." She
- 17 didn't know what it was about. That's when she mentioned Dr.
- 18 Faulkner. I said: "I'm going to call you back." And I ended
- 19 that without any further.
- I called Jud. That's when Jud said that's what he
- 21 was worried about. I mentioned Dr. Faulkner's name and he
- 22 said this is what he was worried about was going to happen.
- 23 And I had told him I had a meeting with her at the hotel on
- 24 the 8th. And so then he said: "Okay, let me call Phil." So,
- 25 he called and Phil wouldn't tell me -- he didn't tell me why

- 1 -- he wouldn't tell me why. I told him he had to. He said
- 2 he didn't have to -- why I was coming in. So, then Jud said
- 3 he was going to call and find out.
- 4 So, when Jud and I got off the phone, Jud was
- 5 apparently calling Captain Davis, and I called Ms. Nabors
- 6 back and I said:
- 7 "Ms. Nabors, when you called me and asked me how
- 8 I was doing, if I was fine, did you mean
- 9 was I fine that I wasn't getting line
- 10 checked, or I was fine because I wasn't
- 11 going to hurt myself, or I was fine
- because I wasn't going to hurt somebody
- 13 else?"
- 14 And she said: "All of the above."
- And at that moment I realized what was going on
- 16 here, that they actually were following through with the
- 17 Section 15. And then that's when I told her that, I said:
- "I don't know if you really know what you've
- 19 just done, but it's like a woman being
- 20 raped and now being put on the stand and
- 21 prosecuted."
- So, that was the language I used, that analogy.
- 23 That was it.
- Q Okay. And I think you've covered two calls -- or
- 25 have you covered three? Was there a third call?

- 1 A That was -- she called me -- she called me back.
- 2 And then the third call -- yeah -- the third call is when I
- 3 called her. Because now I was curious about this EO Pass
- 4 thing. I had looked her up when I got home, but I called her
- 5 back to find out why she displayed herself and did she work
- 6 for HR. And at the time she said she worked -- when I called
- 7 her, she said she worked for EO, not HR. And then later I
- 8 learned that EO was, they said EO is a sub-component of HR,
- 9 so even though she was an HR investigator, but she never did
- 10 even work for HR. She worked for Equal Opportunity in the
- 11 Pass Travel Protection.
- 12 And then I think this would be a good time to put
- 13 this in. The questioning about my confusion as why she was
- 14 at that meeting, as if I didn't know what the meeting was
- 15 about. That wasn't the question. I simply asked her why
- she, in particular, was there -- did she volunteer or did
- 17 somebody ask her to be here for it? It was more of a -- hey,
- 18 how you doing -- opening question, you know -- did you
- 19 volunteer for this -- are you the lucky one who gets to do
- 20 this. It wasn't I was confused as to the context of the
- 21 meeting type thing.
- 22 O Okay. If you can turn to RX-52. You recall being
- asked, during cross-examination, questions about these
- 24 e-mails and your presentation of your Ethnographic Study on
- 25 April 27th?

- 1 A Correct.
- 2 Q Okay. 2016. And Captain Graham had previously
- 3 said that he was going to call you back about your January
- 4 28th safety presentation?
- 5 A Yes.
- 6 Q Did he ever call you back to talk about substantive
- 7 issues within that report?
- 8 A He did.
- 9 Q Okay. And what issues did he talk about?
- 10 A I'd have to go back and look over my notes. But he
- 11 didn't -- he was giving me questions that he wanted me to ask
- 12 his divisional leaders. And this is going to be -- because I
- 13 haven't thought about this for a long time, but they were
- 14 basically questions on what Delta was doing in this area, and
- 15 what we were doing in this area. So, he was going through
- 16 different points in the report, but not so much -- it was
- 17 more telling me -- and what I thought at the time, because I
- 18 wrote them all down, so counsel should have all that, because
- 19 I scanned off my notes -- but I was just writing them down.
- 20 And my thought was I had no intention of asking any questions
- 21 when I went down there, because I felt that I wasn't in a
- 22 position to go challenge the divisional leaders. That I had
- 23 put this report together, I just intended to make a
- 24 presentation that I could just share what I learned through
- 25 my doctoral research, through SMS and Safety Culture, and

- 1 provide examples of where we might not apply.
- 2 But what I was sharing with them were all the
- 3 safety aspects. It was, you know, I think Captain Graham
- 4 said it was the same thing, because it was.
- 5 Q Back to Captain Graham's call, you say he was
- 6 proposing questions for you to ask the participants on April
- 7 27th?
- 8 A That's what the call -- yeah -- that's what he was
- 9 discussing.
- 10 Q Okay. My question is, did Captain Graham ask you
- 11 questions that would expand his understanding of your January
- 12 28th, report?
- A No, none.
- 14 Q Did he ask you for more detail about any of the
- safety incidents that you had listed in the report?
- 16 A No, he did not. That's what I thought at the end
- of this conversation, that it was a legality issue and that's
- 18 why I had to talk to the safety -- and he didn't say I had to
- 19 -- he asked me if I'd be willing to talk to HR safety
- 20 investigator.
- 21 Q Okay. Did he -- okay. And so how were you treated
- 22 at this April 27th meeting?
- 23 A I think I gave that on my day one -- I could say it
- 24 again, but I was introduced very condescendingly and then the
- 25 two, Captain Dempsey and Captain Tovani were kind of --

- 1 MR. ROSENSTEIN: Objection. I think this is asked
- 2 and answered on direct. And now we're not redirecting into a
- 3 new area.
- 4 MR. SEHAM: Well, there's not a question I'm asking
- 5 that isn't on my yellow pad, because I'm responding to cross.
- 6 And in the cross there was a lot of testimony elicited for
- 7 the purpose of -- in a very constricted way -- in order to
- 8 establish that the company was being cooperative in providing
- 9 a forum for safety, explication of her safety views, and we
- wish to present, in response to that. And it was actually
- filling in the square in a hostile venue.
- MR. ROSENSTEIN: May I respond?
- JUDGE MORRIS: No. I remember her first day
- 14 testimony about her talking about how she was greeted in the
- initial portion of that meeting.
- MR. SEHAM: Okay.
- JUDGE MORRIS: And from her perception the
- 18 hostilities associated by the two participants at that
- 19 meeting.
- MR. ROSENSTEIN: May I make one statement? Not
- 21 about the objection -- not about that issue, but a general
- 22 statement?
- JUDGE MORRIS: Go ahead.
- 24 MR. ROSENSTEIN: I think it's problematic for
- 25 counsel, twice now, to argue and explain what his rationale

- 1 is for going through a line of questioning, because it really
- 2 is coaching the witness when she hears what it is that he's
- 3 intending to elicit from the testimony. And so, you know, I
- 4 think he shouldn't do that. And if he does want to do that,
- 5 then the witness should be excused while he does it, and that
- 6 would be my request if there's going to be that type of a
- 7 description as to his rationale of asking the questions.
- 8 MR. SEHAM: I would just respond this is not a
- 9 witness that needs to be coached. And I was responding to an
- objection, which I understood to be about relevance.
- JUDGE MORRIS: Your objection is noted. But if I'm
- going to ask what's the relevance of it, I'm not going to
- excuse the Complainant. I might, frankly, excuse another
- 14 witness, but I'm not going to excuse the Complainant from her
- own proceedings in this.
- So, continue.
- MR. SEHAM: Okay.
- 18 BY MR. SEHAM:
- 19 Q If we can turn to JX-B, your safety report. Now,
- 20 at the top of page 21, you were asked on cross about this
- 21 reference to "good ol' boy deals." Do you recall that?
- 22 A I do.
- 23 Q And when you're raising this issue of "good ol' boy
- deals," did this relate to a gender complaint?
- 25 A No, it did not.

- 1 Q Could you explain that?
- 2 A Well the "good ol' boys deals," and the "good ol;
- 3 boy club," you're either in the club or you're not. I could
- 4 be one of the good ol' boys if I was in their club, but I'm
- 5 not. There's thousands of pilots at Delta Air Lines that are
- 6 men, that are not in the club and they're not going to get
- 7 the deals. So, it's just a statement, it's not that they're
- 8 excluding the girls from their -- like it's a boys' club and
- 9 only boys can go and girls can't. It's a term of an elite
- 10 group, I should say, or something. Yeah, it's not a gender
- 11 based statement.
- 12 Q Okay. And then if you move to page 23, there's a
- title at the top: "Harassment Concern"?
- 14 A Correct.
- 15 Q Does this section relate to gender issues?
- 16 JUDGE MORRIS: It's page 24 of the exhibit, 23 of
- 17 the report.
- 18 MR. SEHAM: Yeah. I'm sorry. Thank you.
- 19 THE WITNESS: Yeah -- no. Men can be harassed.
- 20 People can be harassed by getting line checks. Many of the
- 21 guys get line checks and they're harassed. If Phil Davis
- ordered one of our male captains to report to him on their
- 23 days off, that would be harassment. Strictly speaking,
- 24 because I'm a woman, does not make this an EO complaint.
- 25 Harassment doesn't have to be gender specific.

- 1 BY MR. SEHAM:
- 2 Q And on -- there's also a reference here to --
- 3 which I'm not finding -- to "Unequal Treatment." Do you
- 4 recall that reference?
- 5 A I do. I don't remember where it is, but I'm going
- 6 to put that right in the same category as harassment. You
- 7 can treat a man unequally -- as unequally as you can treat a
- 8 woman. It's just simply unequal treatment. And the entire
- 9 constrict of this, this was an assessment -- this was titled:
- 10 "Assessment of Delta Air Lines Flight Operations Safety
- 11 Culture." And Safety Culture is a learning, informed, just -
- and all those items -- were under the "Just Culture"
- 13 heading. This is like -- this described what a Just Culture
- is. And so to provide examples -- this could have been --
- this could have been a 500-page report, if they wanted me to
- 16 go out and interview people and actually put real examples of
- 17 what's going on. And actually, as far as Safety Culture
- 18 goes, I did. I interviewed 7,400 pilots, 44 percent were
- 19 from the United States, and we identified that our airlines
- 20 do not have a Safety Culture. So, is it just Delta? No.
- 21 This is a worldwide problem. And it is impacting safety and
- it's impacting training, so it's serious. But Just Culture
- 23 is part of the FAA's definition for Safety Culture. You have
- 24 to have to have just, and it also has to be flexible, and you
- 25 have to have a Reporting Culture. And if we had a Reporting

- 1 Culture, I would not be sitting in this room today.
- 2 Q Now, if you can turn to page JX-B-11, which is page
- 3 10 of your report, and I want to look at Item 8.
- 4 A I see that.
- 5 Q All right. And there's a reference that says:
- 6 "This letter will stay in your file for three years."
- 7 A Correct.
- 8 Q First of all, what letter is this referring to?
- 9 A This was the letter of counsel that they put in my
- 10 file.
- 11 Q Okay.
- MR. ROSENSTEIN: Sorry -- what page are we on?
- MR. SEHAM: JX-B-11.
- 14 BY MR. SEHAM:
- 15 Q And what's the standard on the property in terms of
- 16 -- when I say "property" -- at Delta, in terms of not using
- 17 critical letters against a pilot?
- 18 A Not using critical letters versus a letter of
- 19 counsel, versus discipline?
- 21 period after which the company is prohibited from using
- 22 critical letters against a pilot?
- 23 A I believe it's a three-year period, they're
- supposed to be out of their file in three years.
- JUDGE MORRIS: Do we have a copy of Delta's policy

- 1 about these letters, as an exhibit?
- 2 MR. ROSENSTEIN: I don't believe so, but witnesses
- 3 can testify.
- 4 MR. SEHAM: Could I have a five-minute break?
- 5 JUDGE MORRIS: All right. We'll take five.
- 6 It's -- we'll reconvene at 20 after 4:00 o'clock p.m.
- 7 MR. SEHAM: Thank you.
- 8 (Off the record at 4:12 o'clock p.m.)
- 9 JUDGE MORRIS: Back on the record.
- 10 All parties present when the hearing last recessed
- 11 are again present.
- 12 You may continue with your redirect, counsel.
- MR. SEHAM: Yes.
- 14 Are you still looking for it?
- THE WITNESS: RX-7?
- MR. SEHAM: Actually, I was going to --
- MR. BISBEE: It's in its own standalone binder,
- it's the only document in Volume 3, Ms. Petitt.
- MR. SEHAM: I'm going to read out loud and maybe
- 20 you can just listen.
- MR. ROSENSTEIN: I'm sorry, Lee, what page are you
- on, Mr. Seham.
- 23 MR. SEHAM: 197.
- JUDGE MORRIS: 197.
- MR. ROSENSTEIN: Thank you.

- 1 MR. SEHAM: I'm referring to paragraph 4, which
- 2 reads -- maybe just listen closely:
- 3 "Prior discipline and/or correspondence of a
- 4 critical nature will not be admissible at
- 5 a board hearing involving subsequent
- discipline provided:
- 7 (a) The prior discipline consisted of a
- 8 warning, reprimand, or suspension of less
- 9 than 30 days.
- 10 (b) The pilot has completed tow years of
- 11 aggregate service since the issuance of
- 12 the prior discipline, without being
- disciplined in any manner."
- 14 BY MR. SEHAM:
- 15 Q Now, in terms of the critical letter of counseling,
- 16 was that being brought up to you more than two years after it
- was issued?
- 18 A It was.
- 19 MR. ROSENSTEIN: Objection. This sounds like it's
- 20 a grievance issue and not an AIR-21 issue.
- MR. SEHAM: The question stands as it is.
- JUDGE MORRIS: Hold on. I'm not going to allow
- 23 that question.
- MR. SEHAM: Okay.
- 25 BY MR. SEHAM:

- 1 Q There was a reference in, I think it was, RX-15 --
- 2 maybe you could just go from memory -- you referred to:
- 3 "Flight safety is amazing," do you remember that reference?
- 4 A (No verbal response.)
- 5 Q We need to look at it. It's RX-15, at page 3.
- 6 A RX-15. What book is that one? Volume?
- 7 MR. ROSENSTEIN: Probably Volume 2 or 3.
- 8 MR. BISBEE: Three -- it's not 2.
- 9 JUDGE MORRIS: It could be 3.
- 10 JUDGE MORRIS: Three -- that's four -- four.
- MR. BISBEE: I think you've got 3 somewhere -- oh,
- 12 it's 4.
- MR. ROSENSTEIN: It's 4. I apologize.
- 14 THE WITNESS: I'm sorry. Then RX-15?
- MR. SEHAM: RX-15 at page 3.
- 16 THE WITNESS: Okay. Oh, to Dr. Lee, okay.
- 17 BY MR. SEHAM:
- 18 Q Have you found the reference?
- 19 A Okay. So, which page, page 3?
- 20 Q Yeah. RX-15 at page 3.
- 21 A Okay. And where is the reference, again?
- 22 Q I think it's towards the top. Yes, towards the top
- of the page, about a little more halfway down that paragraph,
- then the top says: "We're discussing SMS mandated in 2018,"
- 25 and then going down --

- 1 MR. BISBEE: I believe it's page 4, not page 3.
- MR. SEHAM: Oh, my apologies, page 4.
- 3 BY MR. SEHAM:
- 4 Q And so a little more than halfway down it says:
- 5 "Yes, flight safety is amazing and they are
- 6 doing incredible things, and were are
- 7 opening discussion on many safety
- 8 topics."
- 9 When was that time-wise in juxtaposition to the
- 10 Anderson speech?
- 11 A That looks like it was on the November 3rd, so
- 12 probably the same day as the Anderson speech.
- Okay. Now, you had to write a letter of apology or
- 14 you wrote a letter of apology at some point?
- 15 A Three letters of apology.
- 16 Q Okay. Can you explain why you did that and whether
- 17 you were directed to do that?
- 18 A Yes. It was because Steve Lee had stated that I
- 19 violated the chain of command. I contested that we didn't
- 20 have one, we had an open door policy. And he said: "Well,
- 21 that's not how they do it here, it's like in the military."
- 22 And I told him I'd never been in the military. But he said
- 23 that I should apologize to the senior managers. And I said:
- "Do you have their contact information?" He said: "I will
- 25 get it for you." And so he sent me -- and then I had asked

- 1 him if he wanted me to apologize to OC, also, and he said
- 2 that wasn't necessary -- but he sent me the e-mail addresses,
- 3 subsequently, after that meeting, so I could send my letters
- 4 of apology.
- 5 Q And one of the first questions you got was
- 6 concerning a reference to Germanwings. Do you consider your
- 7 situation to have been comparable to Germanwings?
- 8 A From the company perspective or from -- well --
- 9 Phil Davis said that they took Germanwings very seriously.
- 10 And so when they didn't do anything with me, and they invited
- 11 me into corporate headquarters, I found that really
- 12 confusing, because it didn't make sense if they took
- 13 Germanwings very seriously and I was somehow aligned to that,
- 14 but Phil Davis only knew that portion, but he didn't know
- anything more, I didn't understand, really, where that was
- 16 coming from.
- 17 Q So, you wrote a letter in September 9th, 2015,
- 18 referencing harassment, correct?
- 19 A Correct.
- 20 Q Was there any EO investigation in September?
- 21 A Absolutely not.
- Q Was there any EO investigation in October?
- 23 A No.
- Q Was there any EO investigation in November?
- 25 A No.

1 Q Was there any EO investigation in December? 2 No. Α 3 Was there any EO investigation in January? 4 Α No. 5 Q What is the company's policy in terms of how soon 6 after a complaint of harassment an investigation should 7 begin? 8 I don't know what their policy is, but it should be 9 immediately. I think that somebody, in one of the depositions, said that, I don't know. But I think it should 10 11 be --12 Did the investigation happen -- commence before or 13 after you submitted your January 28th safety report? 14 After my report. Α 15 MR. SEHAM: I have no further questions. 16 JUDGE MORRIS: Recross? 17 RECROSS-EXAMINATION 18 BY MR. ROSENSTEIN: 19 Can you just look at Respondent's 126, Ms. Petitt? 20 This is a letter that's from Jon Tovani to you. It starts 21 off by saying: 22 "We appreciate the recommendations you 23 offered in the document titled: 'Safety 24 Culture Ethnographic Study of Delta Air

Lines.'"

- 1 And then it goes on -- I won't read it, but you can
- 2 read it to yourself -- as can the Tribunal -- the first
- 3 paragraph, at least. Do you recall receiving this letter?
- 4 A I received that letter from my regional director on
- 5 -- it would be a year --
- 6 Q Wait -- sorry -- is the answer yes, you do recall
- 7 receiving this letter?
- 8 A Not in a timely manner.
- 9 Q I didn't ask that. Do you recall receiving -- I'll
- 10 ask you another question --
- 11 A Yes, yes.
- 13 A Yes.
- 14 Q And do you recall when you received the letter?
- 15 A Oh, most definitely. I received it, I think it was
- 16 like a year and a half after I had done the presentation --
- well, after a year and a half after I'd done the
- 18 presentation.
- 19 Q Just give me a date, because I'm not looking for a
- 20 story, just --
- 21 A It was -- I'm going to have to give you really
- 22 close, because I was returned to service in August 2017,
- officially, and before I came back to the flight line, I had
- 24 to go down to LA and meet with Captain Mike Levis, to cover
- 25 the rules of the road before I came back to work. And during

- 1 that meeting he gave me this letter or gave me a copy. He
- 2 didn't give it to me, he showed it to me. And then he was
- 3 going to e-mail me a copy, which he never did.
- 4 Q So, I don't think you've answered my question. Do
- 5 you remember when it was?
- 6 A It was in 2017, probably September or --
- 7 Q Okay.
- 8 A -- it was -- yeah -- it was a year and a half later
- 9 after the meeting.
- 10 Q Take a look at Respondent's 120, do you recall
- 11 receiving that letter from Captain Graham on July 7th, 2017?
- MR. SEHAM: I'm going to object. I don't see how
- 13 this relates to redirect.
- Hold on.
- JUDGE MORRIS: Counsel?
- MR. ROSENSTEIN: There was a question on redirect
- 17 about Delta not responding, and Captain Graham in particular
- 18 not responding in any kind of positive way to Complainant's
- 19 reports. And minimizing or demeaning her. The opposite is
- what we've stated throughout this case. Delta took those
- 21 reports of safety issues extremely seriously. Captain
- 22 Dickson's testimony -- I'm glad you got a chance to read it
- 23 -- is exactly Delta's position. And it's also the position
- of the airline as a whole. And I did not mean to imply, in
- any way, in any questions on cross, anything other than that.

- 1 And this document is another example of the responsiveness
- of Delta to Complainant's raising of safety issues.
- JUDGE MORRIS: Do you have evidence of them
- 4 complimenting her about safety issues prior to her
- 5 reinstatement?
- 6 MR. ROSENSTEIN: We do, and they're in the evidence
- 7 that you have in front of you during the period that she was
- 8 being invited to talk about safety.
- 9 JUDGE MORRIS: Counsel?
- MR. SEHAM: There's just another basis -- it's
- 11 being represented that this is a complimentary letter. It
- is, in fact, a disdainful letter and it also opens up a very
- 13 complex subject of AAUR -- I don't even remember the acronym
- 14 -- AAURS. But it concludes: "Contrary to your claims, Delta
- takes all safety concerns seriously." So, it's really a
- 16 confrontational letter and the claim to --
- 17 MR. ROSENSTEIN: That sounds like an argument.
- 18 JUDGE MORRIS: I'll assess it when I'm doing the
- decision.
- MR. SEHAM: Yeah, yeah. It's in the record.
- 21 MR. ROSENSTEIN: I just -- as I said --
- 22 MR. SEHAM: It's not responsive to our redirect.
- MR. ROSENSTEIN: As I said, my response to the
- 24 objection is that it's a document that is being presented,
- 25 because it responds to statements -- questioning on the cross

- 1 about the response of Delta to the safety issues raised.
- JUDGE MORRIS: In that light, is there -- or am I
- going to hear testimony as to RX-126, why there's no date,
- 4 nor even an address other than to --
- 5 MR. ROSENSTEIN: Maybe. I believe perhaps one of
- 6 the witnesses might be able to testify on that. But I can't
- 7 promise you that you'll have testimony on that, because the
- 8 person who wrote the letter is not a witness in this case,
- 9 Captain Tovani.
- 10 But I have no further questions. So, I just was
- 11 kind of pointing it out that it existed. It's already in the
- 12 record, so.
- MR. SEHAM: We agree, it exists.
- 14 THE WITNESS: May I go back and answer on 126?
- JUDGE MORRIS: No.
- 16 THE WITNESS: Okay.
- MR. ROSENSTEIN: And I don't have any other
- 18 questions. Oh -- hold on -- I have to consult with my
- 19 esteemed counsel.
- MR. BISBEE: Sorry.
- 21 MR. ROSENSTEIN: Yeah, I think -- no, there's no
- 22 need for any further questions, everything is in the record.
- I would be repeating something that's already been
- 24 established.

BY JUDGE MORRIS:

- 2 Q You indicated that you weren't -- or you were
- 3 afforded the opportunity to say you'd be able to clarify
- 4 later and I didn't hear from either counsel on this. You
- 5 said: "Yes," to the question about Captain Davis was
- 6 harassing you. Why and what do you mean by that?
- 7 A The fact that I had to report my off duty days. I
- 8 mean what I was doing on my off duty days to him. That was
- 9 really the form -- I mean it just felt like harassment. And
- 10 then I was also not allowed to go to my direct chief pilot, I
- 11 had to go directly to him if -- I couldn't -- if I needed
- 12 anything or had any issues.
- Q Can you explain to me your understanding or how is
- 14 it retaliation if the line check was not for you, but was for
- 15 the captain?
- 16 A Because when line checks are required -- they're
- 17 required and everybody knows it -- if either pilot on the
- 18 aircraft gets a line check, anytime a line check comes up,
- 19 whether it's in a simulator or on the aircraft, all pilots
- are under observation. And so when the captain says: "I am
- 21 not due for four months," or "I'm retiring," and there's no
- reason for that check airman to be there for that person, but
- 23 there may be something for the first officer going on, then
- 24 it just -- they're there for that person. It's more of a
- 25 coercion of threat. On one of them I asked the check airman

- 1 why is he here and he said he didn't know. They just
- 2 directed him to go do it.
- 3 Q What happens to a first officer if the captain
- 4 fails a line check?
- 5 A If the first officer was -- we operate as a crew.
- 6 We operate as a team. It's -- in the simulator now, under
- 7 AQP, quite often if one fails, they kind of both fail,
- 8 because they're not backing each other up. Not always, but
- 9 it depends. But the captain could be substandard and the
- 10 first officer may be protecting him. So, it wouldn't matter.
- 11 But if there were line checks and if it were for the
- captain, as they say, they could fail the first officer and
- 13 not touch the captain for anything, they could down the first
- officer and remove him from duty.
- 15 Q If you turn to RX-83. Do you have RX-83?
- 16 A I do.
- 17 Q If you'd turn to page 3. If you know, have you
- seen Captain Sheldahl's signature before?
- 19 A I have not.
- 20 Q Okay. That's the only question I had for that.
- 21 With Delta, when line checks are performed, does
- 22 the line check airman get some sort of bonus pay, if you
- 23 know?
- 24 A Yes. And I'm going to expand on that. They get
- 25 -- it depends. Are they getting -- going out on a green slip

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1 to do this, or are they going over high time, or are they
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- 2 called out to do it? My union rep, when I went in and talked
- 3 to Captain Davis about that, my concern, after the fact,
- 4 after I had the line check with Tom Albain, Captain Crane
- 5 said:
- 6 "Karlene, he may not have been out
- 7 there, just coming to get you, he may
- 8 have been just doing it for the money,
- 9 because he said it was more lucrative for
- 10 him to be a 757 check airman than it was
- when he was a 747 captain, just flying
- 12 straight pay."
- So, they do make extra money.
- 14 Q Do you know if Delta has a process for removing
- 15 these letters -- I'll call it the "Christmas Letter"?
- 16 A I was told that -- by OC Miller -- three years and
- it would be out of my file.
- 18 Q Have you ever seen a policy that reflects that?
- 19 A No.
- 20 Q You were asked and were given or invited to --
- 21 given an opportunity to elaborate later -- why does
- 22 everything in the airline relate to safety?
- 23 A Because it's safety -- it relates to safety because
- 24 the Safety Culture is our operational practices, it's our
- 25 behavior. And under the construct -- which I've named so

- 1 many times here -- if we aren't informed, if we're not
- 2 communicating, if we're not sharing information, it's all
- 3 about threat management, it's about risk mitigation. We've
- 4 shifted from CRM, from the cockpit, to now SMS for the
- 5 organization, and if we don't have those policies and those
- 6 practices in place, then we won't have a safe culture. If
- 7 we're not sharing information, disseminating information
- 8 properly, not training correctly, if we're not pushing our
- 9 aircraft back correctly, if we're rushing the pilot, if we're
- 10 not arming the doors before push-back, or we're flying over
- 11 wanting to push-back and fly with an inoperative part,
- 12 pretend that it occurred later, or we're not -- we're texting
- in the simulator, we're not taking AQP serious -- and
- 14 falsification is serious and that's what I tried to convey to
- 15 Ms. Nabors. We would lose our entire AQP program with this
- 16 practice. So, it's all around safety, all of it implies --
- just one little -- if you took one little needle out of the
- haystack, would it make it fall? No. But it all goes into
- 19 part of it.
- 20 You mentioned or I remember hearing testimony about
- 21 Level 0 and Level 4, and problems flying. Are your aircrafts
- certified for CAT-2 or CAT-3 approaches?
- A Both.
- Q Would you not have to be at a Level 4 to fly a
- 25 CAT-2 or CAT-3 approach?

- 1 A Yes, sir.
- 2 Q Okay. You mentioned something about an e-mail from
- 3 Mr. Puckett to Dr. Altman, about his call. That's all my
- 4 note is. Would you elaborate on that, if you recall?
- 5 A About his call? Puckett to Altman -- they had so
- 6 many e-mails, I don't remember what that was in reference to
- 7 now.
- 8 Q You also made reference that there was an e-mail
- 9 that existed, that the company represented that: "No expense
- would be spared"?
- 11 A Yeah. That was not an e-mail. Dr. Huff told me
- 12 that, that that's what Dr. Faulkner had conveyed to him.
- 13 Q Are you aware of any document that reflects that?
- 14 A No.
- 15 Q All right.
- 16
 JUDGE MORRIS: Questions based on mine?
- MR. ROSENSTEIN: No. No questions from Respondent.
- MR. SEHAM: No, Your Honor.
- 19 JUDGE MORRIS: All right.
- You may step down.
- 21 (Witness excused.)
- JUDGE MORRIS: What do you want to do next,
- 23 gentlemen?
- MR. SEHAM: Well, it's 4:45 o'clock p.m., I'd say
- we go home.

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                JUDGE MORRIS: Okay. What's the plan -- we're
2
     going to go off the record, and if we don't come back on the
     record, we'll be on the record for the rest of the day.
3
4
                Off the record.
                (Whereupon, the proceedings adjourned at 4:44
5
     o'clock p.m.)
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1	REPORTER'S CERTIFICATE
2	
3	TITLE: Petitt vs. DELTA AIR LINES, INC.,
4	CASE NUMBER: 2018-AIR-00041
5	OWCP NUMBER: n/a
6	DATE: March 28, 2019
7	LOCATION: Des Moines, WA
8	
9	
10	
11	This is to certify that the attached proceedings
12	before the United States Department of Labor, were held
13	according to the record and that this is the original,
14	complete, true and accurate transcript which has been
15	compared to the reporting or recording accomplished at the
16	hearing.
17	
18	
19	
20	
21	SIGNATURE OF REPORTER DATE